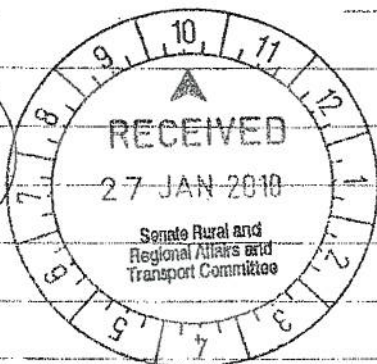


JOHN WHITE

PHOTO COPY  
*John White*  
(ORIGINAL ENCLOSED.)



19 / 1 / 10

SUBMISSION TO:

Inquiry into the effectiveness of  
airservices Australia's management  
of aircraft noise.

I have lived at this address for 16 years. Over the last ten years approximately, I have made numerous complaints about noise of planes from Tandakot airport.

Mostly my efforts have been since the arrival of the present airport owners, who, I understand, are South African property developers.

I went through all the correct channels. I wrote to and phoned the airport management and the

airport owners.

when they advised me to direct my complaints to - eg - some noise complaints chap stationed at Perth Airport; or to Airservices Australia, I had by that time had sufficient experience of the airport management, and owners, and had formed a clear feeling about their contempt for local residents, and noise rules, that I expected that the persons or agencies I was directed to, would be worthless. I was right.

It only took one or two phone-calls to the noise complaints chap at Perth Airport, to realize he was completely worthless. Apparently, people charged with taking noise complaints have contempt for, or at least complete uncaring for, the residents upset by noise; and effectively just go along with the preferences of the culprits - ie, in



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the case of Tandakot, the managers, owners, and users of the airport.

So, years ago, I stopped wasting time by contacting the wise-complaints chap stationed at Perth Airport.

I contacted Airservices Australia a few times by mail. One time, as a result, I had a phone call from a man from Airservices Australia. He sounded as if he wore a very smart suit, and considered himself an important authority. He merely recited exactly what I'd previously heard from Tandakot Airport. As a public servant, I feel he saw his job as to recite the required stuff. He almost seemed to feel he was in charge of me. He seemed a bit "up himself."

I realized then that Airservices Australia was worthless. I never wasted my time contacting them again. The "slight matter" of the horrid unacceptable

noise didn't bother Airservices Australia. They'd done their job by reciting a bit of stuff. Basically he explained why the noise occurred; and that it was legal and acceptable. Wrong! <sup>AND THAT NOTHING COULD BE DONE.</sup>

I'd heard the same spiel from the Tandakot Airport people, and, by that stage, from several other persons responsible for the noise.

So: I have not had years of experience of Airservices Australia; but I can tell you they are worthless and mindless. ie, they are public servants who just carry out some laid-down procedures, think very well of themselves, aren't capable of caring about residents affected by noise, and in my view are probably chummy with <sup>ie. BELONG TO</sup> the airport and pilot fraternity. (Whereas surely, really, their job is to consider BOTH sides of the noise problem?!) <sup>THE COMPLAINANT IS AN ENEMY TO THIS FRATERNITY.</sup>



Not being into politics, yet I feel the current Airservices Australia was moulded by the Howard government. Hallmarks of the era included perceptions that departments and authorities were "politicised" (ie primary aim to satisfy government; not to carry out stated role.) In that era, there was a certain contempt for people. It was felt that departments and authorities could bluff their way through, and would be protected from complaints.

I guess this enquiry is as a result of "Rudd era" standards not being met by "Howard era" creations. I would guess that the aim and the outcome of the inquiry is to cause Airservices Australia to behave according to the new Rudd-era standards.

Rudd is more emotionally adult than Howard; so we now require Airservices

Australia to behave more adultly. This means such things as: caring about your actual intended role; being humble; having integrity, a sense of responsibility; honesty; caring about people. In fact, intelligence is related to being emotionally adult, not emotionally infantile.

In my attempts over 10± years to fix Tandakot airport noise, I have discovered that, IN EFFECT, no authority exists to help. There is no-one. I have contacted many persons, departments, authorities. A local group called "Tandakot Airport Consultative Committee" (?) has representatives from four or five councils (LOCAL GOVT.) near Tandakot. I imagine — based on my contacts with them — that they meet every three months, agree there is no noise problem, and have a beer. I hope they are not being paid with taxpayers' money.



Some months ago, as a result of my desperate letters to the Prime Minister, I received a letter from the WA Transport Minister. He said that the (aforementioned) Jandakot Airport Consultative Committee had decided to encourage Jandakot Airport management to encourage pilots to respect the airport's "Fly Neighbourly" guidelines. From experience, I knew not to jump for joy. Many times over the years, it appeared that, as a result of some complaint I'd made, the noise reduced for a while. So, even if the Committee had managed to get the Airport management to encourage pilots to respect "Fly Neighbourly", it wouldn't last. And it didn't. There was perhaps two quieter weeks.

Judging from my side of the fence, it appears that Jandakot management and users would rather not adhere to "Fly Neighbourly". (This covers course, altitude and



throttle-opening, so as to minimise nuisance to residents.)

Over the years under the current Tandakot owners, I have repeatedly seen how a complaint can result in quiet for one-to-three weeks say. Then it starts up again. All the authorities, including Airservices Australia, deny this could happen. I say there's some sort of "understanding" between all the main parties, to allow the noise to continue. In the area of noise control, Airservices Australia is worthless; insulting if not criminal; a waste of taxpayers' money.

Can I insert here that undue aircraft noise is pollution. Many people (erroneously) think that noise must be accepted and ignored. <sup>THAT NOTHING CAN BE DONE.</sup>

So, gradually over the years, I went to more and more authorities, and found them worthless. Finally then I wrote to Hon Anthony Albanese MP, Canberra. I said, "one letter or phone call from your office would cause Tandakot management to effectively encourage respect



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for "Fly Neighbourly". On one or two occasions after I wrote to Mr Albanese, the noise shut up for a week or two. (over 10 years I have very many times experienced a reduction of noise after I made a strong complaint. Every authority has assured me this could not be the case...)

But eventually, no result was discernible after writing to Mr Albanese, so in desperation I wrote to PM Rudd about Tandabot noise. On two occasions a significant noise reduction occurred. On the last two occasions I wrote to PM Rudd, no noise reduction occurred.

Therefore, I feel that there is in effect NO authority one can contact. I have nearly given up. I suppose I've written 100 letters in the last ten years to all sorts of addressees. I hope this inquiry results in residents having a say.

Airport users are affluent and so regarded



by our materialistic society as VIPs; as more important than mere residents.

It is perfectly clear, from 10 years' experience, that when the airport is encouraging "Fly Neighbourly", there is — as I have reported many times — "no noise problem to speak of in Beaconsfield".

Thus I believe it is easily possible for the Tandakot management to fix the problem.

They deny this; as does every other authority I've dealt with. ARE THEY LYING OR STUPID?

One possibility I suggested to the PM is that the Tandakot owners have stated publicly they want to relocate the airport, and sell the presently-used land. The owners are property developers. Maybe if there's a lot of noise, voters will agree with relocating the airport ??

I regard Tandakot owners and management as what I call "thugs". I consider they are openly contemptuous of me. In the current environment, they know they can get away with that.



As well as groups I have referred to, I have over the years contacted many other people or groups, including a few Tandakot Airport users. eg I have spoken by phone and written to Rottness Air Taxi, Royal Aero Club, and a couple of other users. I have written to several local councils.

At times I have kept diaries of noisy planes. <sup>AND SENT COPIES HERE AND THERE.</sup>

It has been my repeated experience that - to repeat - when pilots are respecting Tandakot Airports "Fly Neighbourly" guidelines, there is no noise problem to speak of in Beaconsfield.

The airport management - and others, including, probably, aircservices Australia - like to cite "Fly Neighbourly". It does make impressive show, perhaps because it was originally written with a feeling of caring about the neighbourhood. Nowadays it is a bankrupt



piece of paper, trotted out to satisfy scrutineers. ie TO FOOL SCRUTINEERS.  
 From when I live it appears that quite a few pilots prefer to ignore "Fly Neighbourly." after I've made some strong complaint, it's as if they sense how long they have to "cool it" - eg one-to-three weeks.

the letter I've mentioned, from the WA Transport Minister, I'd say was designed to shut me up and particularly, to stop me writing to the PM.

As I have repeatedly experienced periods of quiet of ~~2~~ weeks or even months, therefore I know it's possible! Anyone who says it's not - including Air services Australia - is lying and/or mindlessly reciting what someone told them.

A senior Jandakot officer - Flight Operations Manager or similar - laughed at me



and rubbished me and hung up on me when I said that the airport management was able to cause pilots to better respect "Fly Neighbourly." ie HE SAID IT IS NOT POSSIBLE FOR AIRPORT TO AFFECT NOISE.

In my five ± letters to PM Rudd (probably mostly in 2009) I usually mentioned that "I am entitled to write to you because Mr Albanese does nothing." I WAS ENTITLED TO WRITE TO ALBANESE AS OTHER AUTHORITIES DID NOTHING.

I realize the community needs airports and planes, and that this means some noise. I can handle some ~~more~~ noise if I feel all parties care; and do their best. But any noise feels like a heinous insult if it feels that most parties have gross contempt for people, WHICH IT DOES.

Some people carelessly say, "its a very busy airport so of course therell be noise". That shows they are stupid and worthless.



It is a throwaway line. Fact is, it's possible for there to be no noise to speak of over Beaconsfield.

One or two planes (maybe with FIFO workers?) sometimes regularly go over at 6 am on a Sunday, or similar. Airservices Australia could simply make a twenty-cent phone call and they'd stop doing it. IT WOULD SEEM AIRSERVICES IS UNAWARE OF THESE REGULAR FLIGHTS OVER THE YEARS.

The manager of Rottneet Air Taxi tells me his planes will be noisier over summer. Not if any decent authority existed to politely remind him to "Fly Neighbourly".

Some people say that noise will worsen as Tandakot airport expands. \* I believe that noise ~~will~~ would not be as much of an issue then, as it is now, if any authority encouraged "Flying Neighbourly." (\* ANOTHER FOOLISH THROWAWAY LINE.)

It appears that rich



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recreational pilots like to fly low over Fremantle (and Beaconsfield) in summer; not realizing what selfish scum they are being.

statistically, those responsible in any way for the noise are richer and/or have more clout. and/or are more respected by our materialistic society, and so have been getting away with being selfish scum. I'm sure Airservices Australia wouldn't want to rub them up the wrong way. BEST TO DESPISE COMPLAINANTS, AND TO LIE.

Until I read the title of this inquiry, I never knew which if any authority was responsible for plane noise.

If Airservices Australia's job is to try to keep aircraft noise to a reasonable decent level, then Airservices Australia is stupid, contemptuous scum.



In the last 15± years we have seen controversial lowering of standards of all sorts of authorities related to aeroplanes.

Knowing as I do from ten years of personal experience that it is quite possible to keep Tandakot noise to "acceptable", then, if this doesn't occur, who can I go to? I say "no-one." I have only voted once in the last 15 years and do not ~~SEE~~ EXPECT any change in this...!

A senior Cockburn City Council officer who was on the Consultative Committee said in response to my noise gripe, that he'd lived in East Fremantle for years and (a reference to - plane noise.) In that throwaway line, this person who didn't understand his important role, "deemed" Beaconsfield the same as E. Fremantle. He also severely insulted and demigrated me by his manner/tone/attitude;



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whereas on our previous chat he had been polite, and had confirmed my experience of off-and-on noise. It's as if he'd decided to "play safe" and run with the mob (the fraternity) and have contempt for me (= his employer paying him to sit at the consultative committee.) IN ESSENCE I AM HIS EMPLOYER.

The Howard government said no to the present Jandakot Airport owners' request to relocate. I suspect they secretly said or meant, "yes but not yet, the voters aren't ready for it." Due to Perth's expansion, the Jandakot land will become very valuable. Developers/investors have bought land on the airport site, including Gerry Harvey of Harvey Norman. If there is constant plane noise, then the voters will approve airport relocation. IF IT'S NICE AND QUIET, THEY WON'T.

The temporary "cooling it" for a week or more after some complaint, then a gradual or rapid resumption,



tells us the Tardakov Airport owners are what is termed TYRANTS (like Howard and Bush who were "stuck at the little tyrant stage of infantile emotional development") They just quieten things 'till they sense the heat has died down. THEY DON'T CARE, OR MEAN IT. IT'S ONLY FOR SHOW, OR TO THROW THE HOUNDS OFF.

It does appear there's a sort of "understanding" amongst all parties to do nothing about noise. To allow it to continue. They all recite almost verbatim the same few "facts". (eg nothing can be done; your complaints have never had any effect; planes have no option but to fly noisily over Beaconsfield as they do.) I can guarantee I have several times caused significant noise reduction over Beaconsfield when Rottner Air Taxi found out I'd sent "R.A.T. noise diaries" to PM Rudd, they permanently changed some of their habits, AND OTHERS TEMPORARILY.



I believe — having been involved in a few other types of noise pollution actions — that the community finds unavoidable noise easier to cope with if they feel genuinely considered (cared about.) If they feel contemptuously scoffed at, the noise is very much harder to bear.

Further, when relevant parties do care about people, the tendency is for the problem noise to reduce. The insult is worse than the injury. i.e. the contempt and callousness from Airservices Australia and others, is WORSE than the plane noise.

Another characteristic of Howard-era departments was incompetence; (combined with flashy promotion, and crushing of complainants.) This characteristic is still evident a lot eg state government.

So, neither Tardabot Airport management, nor airport users, wish to "Fly Neighbourly".



(ie enough users that we have a serious problem.) Airservices Australia and other authorities are in a comfortable relationship with them. In effect the citizens don't count. I hope this inquiry causes Airservices Australia to act indignant and spit venom.

Over the years, in order to effect some noise reduction, I had to make stronger and stronger complaints, and to higher and higher authorities. But in recent months the situations been steadily getting worse. Now, no complaint I make has any effect.

Let me assure the inquiry that Tandakst noise will reduce during this inquiry — if it hasn't already. Then, the intention is, to resume full noise nuisance after the inquiry.

Trust me. DEPENDING ON HOW MUCH CONTEMPT THEY HAVE FOR THE INQUIRY, IT'LL EITHER RESUME SLOW OR FAST...

with any type of problem



noise, not just planes, there's a tendency for most people to accept it and ignore it. The few people who realize it's a problem, and are able to achieve some improvement, are also improving quality of life for their neighbours, even if the neighbours were unaware of the noise.

I estimate that most of my neighbours would probably say that plane noise isn't an issue.

I feel that all of the councils (local government) surrounding Tandakro would also say plane noise isn't an issue (except perhaps Cockburn council in referring to land very close to the airport.) In fact it is an issue. Councils are "dysfunctional" (=unfeeling); run with the mob; and only see any problem if many voters are up-in-arms.

If a resident is aware of undue ongoing noise,



why isn't the noise authority aware of it? surely they have staff living in WA? The authority could, on becoming aware of some noise, off its own bat make a 20¢ phone call and stop the noise.  
[PARTIES LAUGH HERE.]

I don't want this inquiry to be of the view that it's not possible to reduce the noise. If it is of that predisposition, then we are stuffed from the outset.

The famous DICK SMITH is what's called the intuitive type - a.k.a. "one of the real natural healers in our society." His electronics stores were a pleasure to visit, because of the decent attitude of the company and the staff. "Patterns come from above." Maybe Dick Smith is a little emotionally infantile - but who isn't? Once the stores were sold, they became unpleasant places with unpleasant staff within days or weeks. Hence Woolworths says "Dick Smith



kind of people" — i.e. to counter the reality.

I say all the players of the fraternity, including Airservices Australia, have developed a comfortable "system", including lying, so as not to have to address noise problems. I say Airservices Australia is lying and dishonest, incompetent, unintelligent and uncaring.

I hope the inquiry will be on guard for parties claiming that all is well. I mean, comfortable fraternity members will want to keep the STATUS QUO.

Most parties or authorities I have complained to, including Airservices Australia, have told me,

- (a) my efforts could not possibly affect noise; and
- (b) airport management cannot possibly cause pilots to Fly more Neighbourly; and
- (c) The noise is unavoidable and it's impossible to reduce it.



I usually then feel humiliated, as if I am stupid or nutty. Yet, my own experience has repeatedly and clearly told me that all three statements, (a), (b) and (c), are false.

I am concerned about the nett effect of this inquiry. After its over, will I keep encountering the same problems? Will I still be unable to find any authority who even wants to know? Will government still be protecting the fraternity? (Will government still be part of the fraternity?) What is the purpose of this inquiry? The Terms of reference are strong, even angry-looking. It suggests the government already knows there's a problem. The inquiry will enable government action. But will the action be, to better assuage the voters? I urge the inquiry members to recall Peter Beattie's, "I'll fix Queensland Health or I'll resign", and, if the inquiry turns out to ~~to~~ have achieved little except to assuage or fool voters,

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to return to the taxpayers whatever they were paid to conduct the inquiry. INQUIRIES BUTTER NO PARSNIPS.

What can I do when a plane goes too loudly overhead at six am on successive Sunday mornings? Currently nothing. Loud planes over Beaconsfield are NOT conforming to "Fly Neighbourly". One phone call from me to Airservices Australia should fix it, of course. Instead, some uncaring person assures me nothing can be done. I'm left feeling humiliated.

What about when "all hell breaks loose" on a weekend? That will tell me the inquiry failed.

If there is usually some plane noise going on, residents get used to it and tend to believe they have to just accept it. Hence it is not good for the fraternity for any long periods of Neighbourly Flying to occur, because then people will know what they are missing, and demand it.



This morning (sunday) I was woken by the insult of a plane not Flying Neighbourly prior to eight a.m.; then several more in the next half-hour. It's often much worse. Sometimes - eg at start of summer - I have reported "all hell breaks loose." AND THEN CONTINUES...

I should be able to ring some authority, give them time, date and approximate direction of plane, and they should be able to I.D. it and contact the operator and remind him to Fly Neighbourly.

Further, if there is a pattern of breaches, then the authority should warn and direct the airport management. I realize this would cost about eight dollars and require a little caring and intelligence...

Let not this inquiry believe any fraternity member including Airservices Australia that this noise is unavoidable.

Given the accomplishments of the local councils' "consultative committee," apparently its primary role is to exist, so that voters think councils do something. Its <sup>SECONDARY</sup> ~~secondary~~ role is "don't bother our airport/plane friends."

I hope this inquiry is not primarily just to "satisfy the voters by having an inquiry."

It regularly LOOKS LIKE the airport management organizes pilots to make lots of noise. One imagines some braniac is secretly advising the owner, for instance on how to ensure voters want the airport relocated. <sup>GIVEN WHAT'S AT STAKE,</sup> NOT VERY FAR-FETCHED.

A couple of quotes from Phil Crothers: ① "The feeling and the intuitive people are the real natural healers in our society, but unfortunately for



our society are the last people to be selected for medical training. Those who did get accepted did not fit at all well into our frightful cold impersonal medical beurocracy. These people have the strongest sense of integrity and responsibility but do not usually get the "educational qualifications" for top jobs.\*

② "If there is thinking and no feeling, you have what they call a criminal mind. You may actually be a criminal recognized as such, or you may be a judge, like "the bloody Jefferys". You can be a minister of religion, a doctor, a headmaster, if there is no feeling to balance your outlook, and you hold a responsible position, you are a dangerous member of society."

\* ("These people are often humiliated and made to feel inferior". Is this why PM Rudd feels upset after international meetings? - as does President Obama.)



I predict that, after this inquiry, the government will congratulate itself for having the inquiry; but I'll get just as much plane noise, and still be unable to do anything about it. Sometimes I feel I am living in a worthless society.

To repeat an earlier suggestion: If I did have advisors, they might advise me to "cool it" a bit, noise-wise, during this inquiry. If I was the head of a government noise-control group, I'd also want the noise temporarily cooled during this inquiry. I would promise my friends that, hopefully, it's only temporary.

I imagine the majority of pilots from Tandabot do fly Neighbourly. But there is definitely no shortage of pilots quite happy to buzz Beaconsfield on a weekend or any other time. What is wrong with them? Are they dense? Or just



not nice types? Surely they realize they are disturbing — and/or waking — thousands of people?! Does it give them a sense of power? Or make them feel superior? Obviously they have no fear at all of any noise authorities. Any complainants are just regarded with contempt.

Thank you.

John White.

PS Let's say Tandakot noise does quieten down a bit during this inquiry [I don't yet know this for sure...]; and then starts up again, who can I contact about it? The quietening would prove that it's possible; and the resumption would prove that it's wilful.