



Ms Lyn Beverley  
Committee Secretary  
Senate Finance and Public Administration Legislation Committee  
Parliament House  
CANBERRA ACT 2601

Per email: [fpa.sen@ah.gov.au](mailto:fpa.sen@ah.gov.au)

WORKING FOR  
A FAIR AND EQUITABLE  
AUSTRALIA

Dear Ms Beverley,

I write to make a supplementary submission to the Senate Finance and Public Administration Committee inquiry into the *Social Security Legislation Amendment (Community Development Program) Bill 2015*.

At the Committee hearing on 19 February 2016, one of the witnesses, Mr Richard Eccles from the Department of Prime Minister and Cabinet, invited me to review the Hansard with a view to 'correcting' evidence that I provided to the Committee earlier in the day. Mr Eccles stated:

**Mr Eccles:** ... Consultation with the providers has been by any judgement quite comprehensive, going back more than a year. There have been meetings and discussions at quite some level of detail with individual providers but there has also been collectively an opportunity for providers to gather on at least four occasions as a group to work with us, to workshop some of the issues we are discussing and work a way forward. I know that Mr Thompson in his evidence referred to the fact that we have only started consulting with providers over the last few days. I think it would be worth him reviewing the Hansard and possibly correcting his evidence, because he is well aware that we have been in discussions for well over a year with providers. The first of the conferences with all the providers took place in March last year, and there have been four all up. (Committee Hansard, p.48)

The comments that Mr Eccles referred to are recorded in the Hansard on page 13. The relevant section reads:

**Mr Thompson:** ... In terms of consultation, the initial, and I stress initial, consultation with the providers and our main interest—I should make this very clear—the way we operate, the way we think and the whole basis on which we work is that we are preoccupied with the interests of unemployed and disadvantaged Australians. If we can come up with good policy, good practice and good architecture programs, then it is in the best interests of our providers, because they can deliver and get results. Because they are there not to make money; they are organisations that were established to deliver results. The initial consultation with providers took place two days ago.

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**CHAIR:** From you or from the minister?

**Mr Thompson:** From the minister and the department at a meeting in Cairns. Without any great fleshing out of any of the details and without answers to some of the fundamental questions that arise—and, having been in this space for a very long time—I would assert that everything hangs on the details. The way things work and whether they are going to be a success or not hangs on the details.

I put forward the view that tabling the Bill before Christmas with comments due over Christmas at the end of January with the initial consultation with providers about this Bill and its implications happening two days ago does not amount to appropriate, effective or proper consultation. (Committee Hansard, p. 13)

It is clear, particularly from the last sentence above, that my comments relate specifically to consultation on the Bill.

I went on to say, later:

I reckon it would be a very good thing if there was a pause while there was more opportunity to consult with the communities first—not the providers first, the communities first—and then the providers, about how to put it in place on the ground. I know that a small number, a minority, of Indigenous organisations making submissions say this is a good thing. The majority are saying they are quite worried about some of it. They know more than any of us about what is going to work on the ground. I know the minister, along with yourself, Senator Peris, would be one of the most knowledgeable people in the Parliament about Indigenous communities and remote communities and so on, but if we are to get reform right we need to do it right. The process we need to follow needs to be right. These arrangements do not meet that test. (Committee Hansard, p.17)

It appears to be Mr Eccles' contention that the four CDP provider meetings hosted by the Department of Prime Minister and Cabinet included consultation on the broad arrangements in the Bill. For the Committee's reference, I have included the agendas from each of those meetings as an attachment to this supplementary submission. Representatives from Jobs Australia were present at all four meetings and provided me with detailed reports on the discussions. At each of the meetings through 2015, the focus was been on presenting information to CDP providers and discussing implementation. To the extent that providers were 'consulted' at all, it was in brief question-and-answer sessions at the end of presentations. The Minister has given speeches at each of the meetings.

From the meeting papers and from the reports I received from my staff, it is my understanding that:

- The Alice Springs meeting in March 2015 was focused on the proposed contract variation which was presented to providers (also without prior consultation); there was no discussion of legislative changes and consultation was not included on the agenda;
- The Darwin meeting in June 2015 focused on the then final contract variation and adjustments that were being made to the program, and did not include any discussion of legislative changes; Minister Scullion did, however, mention in his speech to providers that legislation would be required to effect a name change from Remote Jobs and Communities Program to Community Development Program, but consultation was again not included on the agenda;
- The Perth meeting in September 2015 again did not include any details of the proposed legislation, though Minister Scullion made some references in his speech to providers of forthcoming legislation; and consultation again was not on the agenda;
- The Cairns meeting, held 16-17 February 2016, in the same week as the Committee's public hearing, was the first to include 'consultation' on the agenda and is the only one at which the legislation was discussed.

I also met with Minister Scullion on 26 November 2015 and was provided, on a confidential basis, with broad information about the directions the Minister proposed to follow but was not provided with details about the arrangements in the Bill or the proposed associated details at that time. The first time that details about the Bill became available to me or to other stakeholders, as far as I can tell, was when it was introduced into the Parliament on 2 December 2015.

This is supported by other evidence that has been provided to the Committee. Firstly, the Department of Prime Minister and Cabinet's own submission includes some information about consultation on the Bill. It says:

All CDP service providers have been invited to attend a two-day meeting in February 2016 as part of ongoing engagement with providers. The meeting will include initial consultation and discussion of the proposed reforms and will provide an opportunity for the Department and providers to work together to ensure the successful continuation of current CDP arrangements. (Submission 9, p.10)

This itself confirms that the meeting held on 16 and 17 February included an "initial consultation", consistent with my evidence. Evidence provided to the Committee by other witnesses also concurs with my assessment.

Evidence from Mr Ben Burton, from Winun Ngari Aboriginal Corporation, was that, despite many conversations with the Department and the Minister, they had not seen the details of the Bill:

**Senator Siewert:** ... Mr Burton or Mrs Murphy, have you seen the details of what this legislation is going to do in terms of exactly how it is going to work and how the powers of the minister will operate?

**Mr Burton:** What we have seen predominantly is what is being promoted through the department, which is the five or six dot points regarding the biggest changes. We have not really had the opportunity to pull apart the framework that is being presented at the moment. What we have been asked to do is participate with the department on a panel to help with the detail, potentially after the bill is supported, I think. (Committee Hansard, p.4)

The ACTU also submitted that consultation had been inadequate:

**Ms Keys:** ... In terms of consultation, as expressed by David Thompson, we are dismayed that the consultation has not been done at the front end. It is back-end consultation now that the legislation is already written and the program has already been imposed with providers and community members. (Committee Hansard, p.20)

The Central Land Council reported meeting with the Minister, but not being consulted on the Bill:

**Mr Morrison:** Again, just adding to what Jayne has said: the full council have not considered this given the timing of it and the limited time available for them. Again, the minister did come to the full council in June last year to say that in broad terms he was reintroducing the CDEP scheme without any detail. Obviously that is six or eight months ago, and the details have only just come about. (Committee Hansard, p.25)

And further:

**Senator PERIS:** Ms Weepers, you mentioned earlier that the minister was at the full council meeting and he mentioned that there were going to be changes to the then RJCP. Had you had any further consultation with him before the proposed changes?

**Ms Weepers:** No. He came to council and that was welcome. We always appreciate it when the minister comes to the council meeting. He made some bold claims about bringing back elements of the CDEP when our council members were expressing concern around the incoming Work for the Dole requirements. That was essentially his response. Quite understandably, our members felt like things were going to move ahead on a positive track. There was no subsequent consultation that I can recall with the land councils. (Committee Hansard, p.28)

Mr Jeremy Kee, CEO of Miwatj Employment and Participation expressed support for the Bill but also confirmed that there had not been consultation:

**Senator SIEWERT:** In terms of the proposals that are currently before the parliament: were you consulted on the details of that legislation before it was introduced?

**Mr Kee:** We were not consulted on the nature of the current bill. We heard about it, obviously, when it was tabled by the minister in parliament. However, we noted in the minister's second reading speech that a lot of the aspirations—which obviously do not feature in the bill itself but would feature in the legislative instrument that comes after—have been consulted on and have been ideas that have even come from our organisation and other organisations similar to us.

**Senator SIEWERT:** So the aspirations were discussed but not the detail of how the legislation would operate?

**Mr Kee:** That is correct. (Committee Hansard, p.32)

Dickie Bedford, from Marra Worra Worra Aboriginal Corporation, another supporter of the Bill, also confirmed that consultation had been inadequate:

**Mr Bedford:** The consultation thus far has been ad hoc, and we have to move towards wherever those events happen, be it by virtue of invitation or not. In terms of those consultations, I honestly and truly believe that they lack substance and details. The current level of consultation is about the government saying, 'What do you reckon about this new process of going forward?' And I am asking, 'Well, what are the details that are attached to that?' These are the sorts of conversations that we need to have from the bottom up. These are the sorts of conversations that we, as an Aboriginal organisation, are really and truly looking forward to. The outcomes should then better reflect where we are at in terms of specific needs in specific areas. (Committee Hansard, p.39)

Mr Bedford also provided evidence suggesting the consultation that took place in Cairns in February 2016 was inadequate:

**Mr Bedford:** ... We just came from the national conference where they have outlined the changes to us, in terms of moving forward. But, of course, like yourself, we do not know what is in the details, so that is why I made that comment earlier about where we are moving. Those are the sorts of discussions I want us to have in Fitzroy Crossing at Marra Worra. ...

**Senator SIEWERT:** Do I understand from what you are saying that you want to be involved and put suggestions up about how you think it would work best? Is that what I should take from your comments then?

**Mr Bedford:** Absolutely. I want to be consulted in that space.

**Senator SIEWERT:** And you have not been yet?

**Mr Bedford:** We were told nothing up there recently.

The weight of evidence would suggest that my observation that initial consultations on the Bill were held only a couple of days prior to the Committee Hearing was correct.

In all the circumstances, and having reviewed my evidence to the Committee as well as the other available information, I am comfortable that my evidence does not require any amendment.

Yours sincerely

**David Thompson AM**  
**CEO**  
**25 February 2016**



## National RJCP Provider Conference, 30-31 March, 2015: WORKSHOPS

### ***Workshop 1: Payment Modelling - What the new payment model means for your organisation***

A Financial Modelling Tool has been developed by KPMG to help providers assess the viability of delivering the reformed RJCP, and also to enable them to see what changes may be needed in their organisation and delivery model to best position them for delivering services. Providers will have the opportunity to use the tool during the workshop and input data specific to their own organisation. KPMG representatives will be present to assist by working directly with providers, indicating inputs that can be adjusted to affect the outcome.

The tool will forecast revenue based on provider estimates of expected job seeker numbers and employment outcomes. In relation to costs, providers will need to estimate expected costs such as wages, general overheads and the expected costs of conducting Work for the Dole projects, including an assessment of the proportion of the caseload likely to undertake Work for the Dole.

*\* Refer Attachment A for the information providers will need to bring to participate in this workshop.*

### ***Workshop 2: Exploring approaches to enterprise development in remote Australia***

Weak economic development is one of the biggest barriers to employment in remote communities.

The Australian Government has committed \$25 million a year to support the establishment (or expansion) of remote enterprises and encourage economic development in remote communities. These remote enterprises will need to demonstrate a viable, commercial proposition and will need to be fully sustainable within 2-3 years.

The workshop will be an opportunity to outline options for allocating IAS funding which has been set aside to support remote enterprises. We are interested in your views on:

- What does a viable, sustainable remote enterprise look like?
- What market opportunities exist for Indigenous enterprises in remote communities?
- How do we best motivate remote enterprises to establish themselves in a commercial way?
- What role to Indigenous Business Australia and micro-financers like Many Rivers play in developing remote enterprises.
- What role might remote enterprises play in hosting WfD positions?
- How do we ensure that local people have the skills needed to be employed by remote enterprises?

Both for-profit and not-for-profit businesses will be eligible. Other key criteria could include Indigenous ownership, job creation, business sustainability and community need.

### ***Workshop 3: Job Seeker Compliance Framework: changes introduced over the last 12 months***

This session will provide an overview of the job seeker compliance framework and how it underpins participation and engagement. It will provide information on the role of providers and how they utilize the IT system to support and action job seeker compliance decisions.

The session will also outline the recent changes brought to effect under 'strengthening the job seeker compliance framework' announced by the Assistant Minister for Employment, The Hon Luke Hartsuyker MP in 2014.

## ***Day 2: Workshop 1 – Payment Modelling - What providers need to bring to this workshop***

KPMG will present a Financial Modelling Tool on the first day of the Remote Jobs and Communities Programme (RJCP) Provider Conference on 30 March 2015. The tool has been developed to help providers assess the viability of delivering the reformed RJCP, and also to enable them to see what changes may be needed in their organisation and in their delivery model to make sure that they are on a good footing for delivering services. KPMG will make the tool available to providers during the conference via USB sticks to load the tool onto their laptops. The tool will also be emailed out to all providers after the conference.

On the second day of the conference there will be workshops held during the morning giving providers the opportunity to use the tool and enter their own organisation's data estimates. KPMG representatives will be present during the workshops to assist providers to use the tool and answer questions.

### ***Laptops***

Providers are encouraged to bring along their own laptop to the KPMG workshops if possible, as there will be limited laptops provided at the venue.

### ***Provider Data Requirements***

To get the most out of these workshop sessions, we suggest you providers are advised to bring along relevant data for your organisation. The data that providers should bring to the conference is outlined below. The tool also contains instructions and sets out exactly what information providers need to enter.

Current and historical data is available via Employment Services System (ESS) reporting functions and from the data collected by providers in conducting RJCP currently. Using current and historical data and taking into account your knowledge of relevant local factors within your region, you will need to make assumptions and projections in relation to the data required. If you have any problems accessing data to be entered into the tool, you should contact your Regional Partnership Officer (RPO) for assistance prior to the conference.

The data requirements outlined below describe the data projections that you will need to prepare before the conference.

### ***Data required to run the RJCP Financial Modelling Tool***

The attached Excel template has been provided to help you record this data in a convenient format. This document and the template can be used together in preparing your data projections.

### **Revenue**

#### ***Job seeker caseload***

- Expected RJCP caseload – a projection of the number of job seekers at a point in time average for each year of the programme, i.e. 2015-2016, 2016-2017 and 2017-2018.
  - Alternatively providers can provide a monthly average caseload number projection to capture seasonal changes experience over the course of a year.
- Projected proportion of the job seeker caseload expected to undertake Work for the Dole (i.e. Activity-tested job seekers aged 18-49 years in full receipt of income support)
- Projected proportion of Work for the Dole job seekers that you expected to undertake a 'hosted' Work project (the 'project' based proportion will then self-calculate in the tool)

#### ***Outcomes for Reformed RJCP***

- Total number of projected Full and Part-Time 13 Week Outcomes expected under the new programme.
  - Entered as an annual figure or as monthly figures. If annual figure is entered, outcomes will be spread evenly over 12 months by the tool.
  - Note: the tool assumes that no 13 Week Outcomes will be paid under the revised arrangements for the first 3 months, see Legacy Outcomes below.



- Total number of projected Full and Part-Time 26 Week Outcomes expected under the new programme
  - Entered as an annual figure or as monthly figures. If annual figure is entered, outcomes will be spread evenly over 12 months by the tool.
  - Note: the tool assumes that no 26 Week Outcomes will be paid under the revised arrangements for the first 6 months, see Legacy Outcomes below.

#### *Legacy Outcomes from current RJCP*

Outcomes resulting from job placements made up to 30 June 2015 will be paid under the current RJCP payment model, even though the payment falls due after 1 July 2015.

- Total number of projected 7 Week Outcomes (Partial Work Capacity job seekers, All other job seekers) from the current RJCP expected to be paid post 30 June 2015.
  - Entered as a total or as monthly numbers from July to September 2015.
  - Note: the tool assumes that no 7 Week Outcomes will be paid after September 2015.
- Total number of projected 13 Week Outcomes (Pathway, Full – Partial Work Capacity, Full – All other job seekers) from the current RJCP expected to be paid post 30 June 2015.
  - Entered as a total or as monthly numbers from July to December 2015.
  - Note: the tool assumes that no 13 Week Outcomes will be paid after December 2015.
- Total number of projected 26 Week Outcomes (Pathway, Full – Partial Work Capacity, Full – All other job seekers) from the current RJCP expected to be paid post 30 June 2015.
  - Entered as a total or as monthly numbers from July 2015 to June 2016.
  - Note: the tool assumes that no 26 Week Outcomes will be paid after June 2016.
- Total number of projected Education Outcomes from the current RJCP expected to be paid post 30 June 2015.
  - Entered as a total or as monthly estimates from July 2015 to June 2016.
  - Note: the tool assumes that no Education Outcomes will be paid after June 2016.
- Total number of projected Youth Corps 20 Week Payments from the current RJCP expected to be paid post 30 June 2015.
  - Entered as a total or as monthly estimates from July to November 2015.
  - Note: the tool assumes that no Youth Corps 20 Week Payments will be paid after November 2015.

#### Expenses

Expenses should only relate to the delivery of RJCP. If there are expenses that relate to the delivery of other programmes, only the proportion associated with RJCP should be entered into the tool. Expenses should be entered as GST inclusive.

#### *Job Seeker Support related costs*

This section captures costs associated with servicing non Work for the Dole job seekers, including the projected costs of:

- Number of full-time staff required to manage this caseload.
- Cost of full-time staff required to manage this caseload.
- Other employee costs.
- Other expenses such as travel costs and motor vehicles.
- All these expenses can be entered as a yearly or monthly amount.

#### *Work for the Dole related costs*

This section captures costs associated with servicing Work for the Dole job seekers, including the projected costs of:

- Number of full-time staff required to manage this caseload and projects.
- Cost of full-time staff required to manage this caseload and projects.
- Other employee costs.

- Work for the Dole specific costs such as tools and equipment, project coordination, catering, materials, consumables.
- Work for the Dole other expenses such as travel costs, motor vehicles and other participant costs.
- All these expenses can be entered as a yearly or monthly amount.

*Administrative costs*

This section is to capture any other administrative or general overhead costs not captured above, including the projected costs of:

- Number of full-time staff.
- Cost of full-time staff.
- Other employee costs.
- Other administrative expenses such as rent, IT costs, set up costs, insurance, travel costs, telephones, and utilities.
- All these expenses can be entered as a yearly or monthly amount.



RJCP Reforms 2015

**NATIONAL REMOTE JOBS AND COMMUNITIES PROGRAM PROVIDER CONFERENCE**  
**30-31 MARCH, 2015**

**AGENDA**

*Venue: Alice Springs Convention Centre, 93 Barrett Dr, Alice Springs*

<b>TIME (indicative)</b>	<b>DAY 1: 30 March, 2015 MacDonnell Room</b>	<b>SPEAKER</b>
8.15-9.00am	<b>Conference registration</b>	Foyer
9.00-9.15am	<b>Welcome to Country</b>	Mr. Peter Peltherre Wallace, Central Arrernte Elder
9.15-9.45 am	<b>Overview of the reforms to the RJCP</b>	Nadine Williams, First Assistant Secretary, RJCP Implementation Taskforce, PM&C
9:45-10.15 am	<b>Address by The Minister for Indigenous Affairs, Senator the Hon Nigel Scullion</b>	Minister Scullion
10:15am	<b><i>Morning Tea Break (45 mins)</i></b>	
11:00 am- 11:30 am	<b>Implementing the reforms: How PM&amp;C will work with you</b>	Matt Cahill, National Director of the PM&C Regional Network Division
11:30am- 11:45 pm	<b>Accessing and using the Participation Account</b>	Maya Stuart-Fox, Assistant Secretary – Economic and Employment Policy, PM&C
11:45am- 12:00pm	<b>Wrap up of morning</b>	Nadine Williams, First Assistant Secretary, RJCP Implementation Taskforce, PM&C
12.00pm – 1:30pm	<b><i>Lunch and opportunity to browse the RJCP kiosks (90 minutes)</i></b>	
1.30 pm- 2:15 pm	<b>RJCP &amp; Remote Schools Attendance Strategy (RSAS) – working together</b>	Mike Fordham, Assistant Secretary - Remote Attendance Strategies, PM&C
2:15 pm- 3:00 pm	<b><i>Afternoon Tea Break (45 mins)</i></b>	



Australian Government



RJCP Reforms 2015

TIME (indicative)	DAY 1: 30 March, 2015 MacDonnell Room	SPEAKER
3:00 pm – 4:00 pm	<b>RJCP Payment Model Workshop</b>	Christa Gordon, Partner, Management Consulting, KPMG
4:00 pm	<b>Day 1 Wrap-up</b>	Richard Eccles, Deputy Secretary, PM&C

TIME	DAY 2: 31 March, 2015 - RJCP WORKSHOPS		
8:45-9:00am	<b>Workshop registration</b>		
9:00am	<b>Workshop 1 (Ellery C Rm)</b> <b>Payment modelling</b> <i>Convenor: Christa Gordon, Partner, Management Consulting, KPMG</i> - What the new payment model means for your organisation	<b>Workshop 2 (Ellery D Rm)</b> <b>Exploring approaches to enterprise development in remote Australia</b> <i>Convenor: Maya Stuart-Fox, Assistant Secretary - Economic and Employment Policy, PM&amp;C</i>	<b>Workshop 3 (Ellery B Rm)</b> <b>Jobseeker Compliance Framework: changes introduced over the last 12 months</b> <i>Convenor: Kym Hemming, Director – Job Seeker Compliance Operational, Department of Employment</i>
10:00am	<b>Workshop 1 (Ellery C Rm)</b> <b>Payment modelling</b> <i>Convenor: Christa Gordon, Partner, Management Consulting, KPMG</i> - What the new payment model means for your organisation	<b>Workshop 2 (Ellery D Rm)</b> <b>Exploring approaches to enterprise development in remote Australia</b> <i>Convenor: Maya Stuart-Fox, Assistant Secretary - Economic and Employment Policy, PM&amp;C</i>	<b>Workshop 3 (Ellery B Rm)</b> <b>Jobseeker Compliance Framework: changes introduced over the last 12 months</b> <i>Convenor: Kym Hemming, Director – Job Seeker Compliance Operational, Department of Employment</i>
11:00am	<b>Morning Tea Break (30 mins)</b>		
11:30am-12:30pm	<b>Workshop 1 (Ellery C Rm)</b> <b>Payment modelling</b> <i>Convenor: Christa Gordon, Partner, Management Consulting KPMG</i> - What the new payment model means for your organisation	<b>Workshop 2 (Ellery D Rm)</b> <b>Exploring approaches to enterprise development in remote Australia</b> <i>Convenor: Maya Stuart-Fox, Assistant Secretary - Economic and Employment Policy, PM&amp;C</i>	<b>Workshop 3 (Ellery B Rm)</b> <b>Jobseeker Compliance Framework: changes introduced over the last 12 months</b> <i>Convenor: Kym Hemming, Director – Job Seeker Compliance Operational, Department of Employment</i>
12:30pm-12:45pm	<b>Conference Wrap Up</b> Nadine Williams, First Assistant Secretary, RJCP Implementation Taskforce, PM&C		

## NATIONAL REMOTE JOBS AND COMMUNITIES PROGRAM PROVIDER BUSINESS MEETING AGENDA (draft)

2-3 JUNE, 2015

Venue: Vibe Hotel, 7 Kitchener Drive, Darwin City Waterfront

TIME	2 June, 2015. DAY 1: Finalising the reforms	PRESENTER
8:15 - 8:45 am	<b>Meeting registration in foyer</b>	All members
8:45 - 9:00 am	<b>Welcome to Country</b>	TBC
9:00 - 9:30 am	<b>RJCP reforms updates</b> <ul style="list-style-type: none"> <li>○ Purpose of this meeting</li> <li>○ Overview of RJCP reforms and responding to provider feedback</li> </ul>	Nadine Williams, First Assistant Secretary, RJCP Implementation Taskforce, PM&C
<b>GROUP SESSION ONE</b> 9:30 – 11:00am	<b>Group A</b> <b>RJCP Policy, guidelines and funding agreement</b> <ul style="list-style-type: none"> <li>○ Discussion and addressing provider questions on key operational micro policy, expected to include:               <ul style="list-style-type: none"> <li>○ WFD policy</li> <li>○ Payment arrangements</li> <li>○ Job seeker attendance and compliance</li> </ul> </li> </ul>	Nadine Williams, Ryan Bulman Assistant Secretary, RJCP Implementation Taskforce, PM&C
	<b>Group B</b> <b>Programme Management Framework</b> <ul style="list-style-type: none"> <li>○ Discussion on the new Programme Management Framework, which outlines key performance measures and programme compliance arrangements</li> </ul>	Maya Stuart Fox Assistant Secretary, RJCP Implementation Taskforce, PM&C
	<b>Group C</b> <b>PM&amp;C Network Regional Panel</b> <ul style="list-style-type: none"> <li>○ How we will work together</li> <li>○ What does local flexibility in RJCP mean</li> <li>○ Community Engagement</li> <li>○ Engagement models</li> <li>○ Programmes working together – RSAS and RJCP</li> <li>○ Networking</li> </ul>	Matt Cahill, National Director, PM&C Regional Network; and Regional Managers
11:00 - 11:30 am	<b><i>Morning Tea (30 mins)</i></b>	
11:30- 1:00pm <b>GROUP SESSION TWO</b>	<b>Group C</b> <b>RJCP Policy, guidelines and funding agreement</b>	Nadine Williams, Ryan Bulman
	<b>Group A</b> <b>Programme Management Framework</b>	Maya Stuart Fox
	<b>Group B</b> <b>PM&amp;C Network Regional Panel</b>	Matt Cahill and Regional Managers
1:00 - 2:00 pm	<b><i>Lunch (60 minutes)</i></b>	

TIME	DAY 1: 2 June, 2015 (continued)	PRESENTER
<b>GROUP SESSION THREE</b>  2:00pm – 3:30pm	<b>Group B</b> <b>RJCP Policy, guidelines and funding agreement</b>	Nadine Williams, Ryan Bulman
	<b>Group C</b> <b>Programme Management Framework</b>	Maya Stuart Fox
	<b>Group A</b> <b>PM&amp;C Network Regional Panel</b>	Matt Cahill and Regional Managers
3:30 - 4:00 pm	<b><i>Afternoon Tea (30 mins)</i></b>	
4:00 – 4:30 pm	<b>Day 1 Wrap up</b>	Richard Eccles, Deputy Secretary, PM&C

TIME	3 June, 2015. DAY 2: Looking forward and getting work underway	PRESENTER
8:30 – 9:00 am	<b>Meeting registration in foyer</b>	All members
9:00 – 9:15 am	<b>Welcome back, summary of yesterday and overview of day</b> <b>Steps forward</b> – what providers need to do to accept or reject the Variation to Funding Agreement	Nadine Williams
9:15 -9:45 am	<b>Minister For Indigenous Affairs – let’s get started - setting expectations for the future</b>	Senator Nigel Scullion Minister for Indigenous Affairs
9:45 – 10:15 am	<b>Panel discussion with Minister, PMC and Providers</b> <ul style="list-style-type: none"> <li>○ Day 2 focus is on delivering the reforms.</li> <li>○ Discussion between Minister, providers and Government staff discuss ways to achieve results.</li> </ul>	All members
10:15 - 10:45 am	<b>Morning Tea (30 minutes)</b>	
10:45 – 11:45 am  <b>Small group discussions 1</b>  3 concurrent small-group sessions to workshop and share ideas on delivering the reforms. Held in separate rooms so providers can attend each session	<b>Group A</b> <b>Indigenous Business Australia (IBA) and support for assets</b> <ul style="list-style-type: none"> <li>○ Market yourself</li> </ul>	IBA
	<b>Group B</b> <b>Capacity Strengthening support</b>	Maya Stuart Fox and Pricewaterhouse Coopers Indigenous Consulting
	<b>Group C</b> <b>Providers sharing best practice and new ideas for the future</b> <ul style="list-style-type: none"> <li>○ Dealing with very remote and dispersed communities</li> <li>○ Sharing innovation in activities</li> <li>○ Innovative engagement for complex cases</li> </ul>	Facilitated by Matt Cahill and Anne-Marie Roberts
Session Change – 15 mins		
12:00 – 1:00pm  <b>Small group discussions 2</b>  3 concurrent small-group sessions to workshop and share ideas on delivering the reforms. Held in separate rooms so providers can attend each session	<b>Group C</b> <b>Indigenous Business Australia (IBA) and support for assets</b> <ul style="list-style-type: none"> <li>○ Market yourself</li> </ul>	IBA
	<b>Group A</b> <b>Capacity Strengthening support</b>	Maya Stuart Fox and Pricewaterhouse Coopers Indigenous Consulting
	<b>Group B</b> <b>Providers sharing best practice and new ideas for the future</b>	Facilitated by Matt Cahill and Anne-Marie Roberts
1:00 – 2:00 pm	<b>LUNCH (60 minutes)</b>	

TIME	3 June, 2015. DAY 2: Looking forward and getting work underway	PRESENTER
2:00pm – 3:00pm  <b>Small group discussions 3</b>  3 concurrent small-group sessions to workshop and share ideas on delivering the reforms. Held in separate rooms so providers can attend each session	<b>Group B</b> <b>Indigenous Business Australia (IBA) and support for assets</b> <ul style="list-style-type: none"> <li>○ Market yourself</li> </ul>	IBA
	<b>Group C</b> <b>Capacity Strengthening support</b>	Maya Stuart Fox and Pricewaterhouse Coopers Indigenous Consulting
	<b>Group A</b> <b>Providers sharing best practice and new ideas for the future</b>	Facilitated by Matt Cahill and Anne-Marie Roberts
3:00 – 3:30 pm	<i>Afternoon Tea (30 minutes)</i>	
3:30 – 4:00 pm	<b>Business Meeting wrap up</b>	Nadine Williams, First Assistant Secretary, RJCP Implementation Taskforce, PM&C



## NATIONAL PROVIDER BUSINESS MEETING AGENDA

21-22 September, 2015

The Mercure Hotel, Perth.

TIME	21 September, 2015 – DAY ONE
8:15 - 8:45 am	Registration – all members
8:45 - 9:00 am	<b>Welcome to Country</b>
9:00 - 9:15 am	Meeting overview - Purpose of the meeting and overview of CDP reforms to date
9:15 - 10:15 am	<b>Group A</b> Provider Business Models – Discussing business models that support sustainable operations.
	<b>Group B</b> CDP Performance Framework – Understanding the practical application of the framework.
	<b>Group C</b> The IT and Payment System – Using the IT system; how data, activities and payments work.
10:20 - 10:50 am	Morning Tea (30 minutes)
10:50 - 11:50 am	<b>Group A</b> CDP Performance Framework - Understanding the practical application of the framework.
	<b>Group B</b> The IT and Payment System – Using the IT system; how data, activities and payments work.
	<b>Group C</b> Provider Business Models – Discussing business models that support sustainable operations.
11:55 - 12:55 pm	<b>Group A</b> The IT and Payment System – Using the IT system; how data, activities and payments work.
	<b>Group B</b> Provider Business Models – Discussing business models that support sustainable operations.
	<b>Group C</b> CDP Performance Framework – Understanding the practical application of the framework.
<b>12:55 - 1:55 pm</b>	Lunch (60 minutes)
1:55 - 2:25 pm	<b>Group A</b> Department of Employment – Job seeker compliance requirements and tips for keeping job seekers engaged.
	<b>Group B</b> Department of Human Services – Policy settings, the remote service delivery environment and interacting with DHS staff.
	<b>Group C</b> PM&C hosted placements – Creating and supporting hosted placements including payments and incentives.
2:30 - 3:00 pm	<b>Group A</b> Department of Human Services – Policy settings, the remote service delivery environment and interacting with DHS staff.
	<b>Group B</b> PM&C hosted placements – Creating and supporting hosted placements including payments and incentives.
	<b>Group C</b> Department of Employment – Job seeker compliance requirements and tips for keeping job seekers engaged.
<b>3:00 - 3:30 pm</b>	Afternoon Tea (30 minutes)
3:30 - 4:00 pm	<b>Group A</b> PM&C hosted placements – Creating and supporting hosted placements including payments and incentives.
	<b>Group B</b> Department of Employment – Job seeker compliance requirements and tips for keeping job seekers engaged.
	<b>Group C</b> Department of Human Services – Policy settings, the remote service delivery environment and interacting with DHS staff.
4:00 - 4:30 pm	Day 1 Plenary - Summary of key outcomes and wrap up

TIME	22 September, 2015 – DAY TWO
8:45 - 9:00 am	Welcome and recap of previous day
9:00 - 9:25 am	<b>Opening Address</b> Minister for Indigenous Affairs, Senator the Hon Nigel Scullion
	<i>5 minute changeover</i>
9:30 - 10:30 am	<i>Regional group discussions with PM&amp;C officers on issues and opportunities in each region.</i>
	<b>Regional Group 1</b> Arnhem Land, Groote Eylandt, Top End & Tiwi
	<b>Regional Group 2</b> Central Australia
	<b>Regional Group 3</b> Queensland regions
	<b>Regional Group 4</b> Kimberley & Greater WA
	<b>Regional Group 5</b> South Australia and Western NSW
10:30 - 11:00 am	Morning Tea (30 minutes)
11:00 - 12:00 pm	<i>Regional group discussions with PM&amp;C officers on overcoming challenges in each region.</i>
	<b>Regional Group 1</b> Arnhem Land, Groote Eylandt, Top End & Tiwi
	<b>Regional Group 2</b> Central Australia
	<b>Regional Group 3</b> Queensland regions
	<b>Regional Group 4</b> Kimberley & Greater WA
	<b>Regional Group 5</b> South Australia and Western NSW
12:00 - 1:00 pm	Lunch (60 minutes)
1:00 - 1:45 pm	<b>GLAUCOMA PREVENTION</b> Presentation by Indigenous Eye Health Group Melbourne School of Population and Global Health
	<i>5 minute changeover</i>
1:50 - 2:30 pm	<b>Group A</b> Activities into enterprises – Using activities to support economic development.
	<b>Group B</b> Linkages – Strengthening CDP delivery with links to other programmes, services & businesses.
	<b>Group C</b> Innovation sharing – Best practice, what’s working and learning from others.
	<i>5 minute changeover</i>
2:35 - 3:15 pm	<b>Group A</b> Innovation sharing – Best practice, what’s working and learning from others.
	<b>Group B</b> Activities into enterprises – Using activities to support economic development.
	<b>Group C</b> Linkages – Strengthening CDP delivery with links to other programmes, services & businesses.
3:15 - 3:40 pm	Afternoon Tea (25 minutes)
3:40 - 4:20 pm	<b>Group A</b> Linkages – Strengthening CDP delivery with links to other programmes, services & businesses.
	<b>Group B</b> Innovation sharing – Best practice, what’s working and learning from others.
	<b>Group C</b> Activities into enterprises – Using activities to support economic development.
	<i>5 minute changeover</i>
4:25 - 4:45 pm	Day 2 Plenary – Summary of key outcomes and meeting close.

**CDP Provider Business Meeting  
Tuesday 16 and Wednesday 17 February 2016  
Pullman Cairns International, Cairns, Queensland**

*Make it Work, Make it Good, Make it Great.*

TIME		Tuesday 16 February	
8:30 – 8:55 am	Registration – all members		
8:55 – 9:00 am	Call to Order		
9:00 – 9:20 am	Welcome to Country		
9:20 – 9:45 am	Meeting opening and review of the first six months of CDP.		
9:45 – 10:40 am	Minister’s Address		
10:40 – 11:10 am	MORNING TEA		
11:10 – 12:10 pm	<b>Group A</b>	<b>Payments, data and system reports</b>	<i>- Using and understanding reports to drive performance.</i>
	<b>Group B</b>	<b>Effective use of participation reports</b>	<i>- How to prepare the perfect PR.</i>
	<b>Group C</b>	<b>Challenging Behaviours</b>	<i>- Creating safe environments, strategies to support engagement.</i>
12:10 – 1:10 pm	LUNCH		
1:10 – 2:10 pm	<b>Group A</b>	<b>Effective use of participation reports</b>	<i>- How to prepare the perfect PR.</i>
	<b>Group B</b>	<b>Challenging Behaviours</b>	<i>- Creating safe environments, strategies to support engagement.</i>
	<b>Group C</b>	<b>Payments, data and system reports</b>	<i>- Using and understanding reports to drive performance.</i>
2:10 – 3:10 pm	<b>Group A</b>	<b>Challenging Behaviours</b>	<i>- Creating safe environments, strategies to support engagement.</i>
	<b>Group B</b>	<b>Payments, data and system reports</b>	<i>- Using and understanding reports to drive performance.</i>
	<b>Group C</b>	<b>Effective use of participation reports</b>	<i>- How to prepare the perfect PR.</i>
3:10 – 3:40 pm	AFTERNOON TEA		
3:40 – 4:45 pm	Regional based discussions		
4:45 pm	Day one wrap up and meeting close		

*Make it Work, Make it Good, Make it Great.*

TIME		Wednesday 17 February	
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**CDP Provider Business Meeting  
Tuesday 16 and Wednesday 17 February 2016  
Pullman Cairns International, Cairns, Queensland**

9:15 – 9:30 am	<b>Call to order – reflections on day one</b>
9:30 – 10:30 am	<b>A Profile of Remote Australia</b> <i>People, demographic, economic and employment characteristics</i>
10:30 – 11:00 am	<b>MORNING TEA</b>
11:00 – 11:15 am	Overview of proposed CDP reforms and legislative process
11:15 – 12:30 pm	<b>Group A Consultation on the CDP reforms</b> <i>- Further detail and provider feedback.</i>
	<b>Group B Business Development workshop</b> <i>- Using activities to generate income and turning activities into businesses.</i>
	<b>Group C The Job Seeker Experience – Activities</b> <i>- Sharing what works and lessons learned.</i>
12:30– 1:30 pm	<b>LUNCH</b>
1:30 – 2:45 pm	<b>Group A Business Development workshop</b> <i>- Using activities to generate income and turning activities into businesses.</i>
	<b>Group B The Job Seeker Experience – Activities</b> <i>- Sharing what works and lessons learned.</i>
	<b>Group C Consultation on the CDP reforms</b> <i>- Further detail and provider feedback.</i>
2:45 – 3:15 pm	<b>AFTERNOON TEA</b>
3:15 – 4:30 pm	<b>Group A The Job Seeker Experience – Activities</b> <i>- Sharing what works and lessons learned.</i>
	<b>Group B Consultation on the CDP reforms</b> <i>- Further detail and provider feedback.</i>
	<b>Group C Business Development workshop</b> <i>- Using activities to generate income and turning activities into businesses.</i>
4:30 – 4:45 pm	Meeting wrap up and Q&As
4:45 pm	<b>MEETING CLOSE</b>