



Australian Government
Department of Home Affairs

Ms Susan Cardell
Committee Secretary
Joint Committee of Public Accounts and Audit
PO Box 6021
Parliament House
Canberra ACT 2600

Dear Ms Cardell,

I refer to your letter of 8 August 2018 requesting the Department of Home Affairs (the Department) make a submission to the Joint Committee of Public Accounts and Audit inquiry into *Audit Report No. 43 Domestic Passenger Screening – Follow-Up* (Follow-Up Report).

The Department has made significant progress in addressing the recommendations made by the Australian National Audit Office (ANAO) in its original audit report. This progress has been despite the follow up audit being initiated less than 12 months after the original audit. During this period, the Aviation and Maritime Security Division (formerly the Office of Transport Security) has also directed considerable resources in responding to the most significant aviation security event that Australia has experienced.

The Department accepted all three recommendations contained in the Follow-Up Report which was tabled in May 2018. The Department's progress against each recommendation is provided below.

Recommendation 1: The Department has established a dedicated team responsible for producing analytical products that inform compliance activities. Analysis is informing both the annual National Compliance Plan (NCP) and the targeting of industry participants to ensure that compliance activities are directed to the highest risks. The NCP is updated, and program delivery adjusted, based on a monthly review of compliance activity results, non-compliance trends, and threat and risk information.

Recommendation 2: The Department has developed, and is in the processing of implementing, a monitoring and evaluation strategy to ensure the Learning and Development (L&D) program meets the objectives of the L&D Framework.

Recommendation 3: The Department and industry have agreed performance indicators to measure the effectiveness of passenger screening. A trial to collect data against these measures and examine their utility will run through 2018. Combined with industry data provided through other sources, the Department has deepened and broadened the data pool from which it can analyse key industry participants' performance.

Yours sincerely

Angus Kirkwood
Acting First Assistant Secretary
Aviation and Maritime Security Division

// September 2018