

Joint Committee on Human Rights inquiry into compulsory income management

Public Hearing – 5 July 2024 Hearing Date

ANSWER TO QUESTION ON NOTICE

Department of Social Services

Topic: Joint Committee on Human Rights inquiry into compulsory income management

Question reference number: IQ24-000044

Question asked by: Josh Burns

Type of Question: Written **Hansard Page/s:** N/A

Date set by the Committee for the return of answer: 10 July 2024

Question:

4. In relation to exemptions from compulsory income management, since 2007, and disaggregated by year and by Aboriginal and/or Torres Strait Islander status; gender identity; age; carer status; and disability status:

- a) how many exemptions have been sought; and
- b) how many exemptions have been granted.

Answer:

Income Management (IM) Exemptions as at 14 June 2024

Global caveats:

- IM Exemptions commenced 2010.

Table 1: IM exemptions by year

Year	Total Requested Exemptions	Total Approved Exemptions
2010	2,935	1,767
2011	4,085	2,684
2012	3,872	2,791
2013	4,644	2,676
2014	4,512	2,631
2015	4,271	2,849
2016	4,571	3,231
2017	4,387	3,078
2018	3,756	2,630
2019	3,197	2,469
2020	3,463	2,968
2021	3,601	3,253
2022	2,765	2,436
2023	2,531	2,217
2024	541	512

Table 1A: IM exemptions by year by Aboriginal and/or Torres Strait Islander Status

Note: Customers not identifying as Indigenous includes customers who have declined to answer.

Year	Exemptions sought			Exemptions granted		
	Total Exemptions	First Nations	Non-indigenous	Total Exemptions	First Nations	Non-indigenous
2010	2,935	1,321	1,614	1,767	452	1,315
2011	4,085	1,500	2,585	2,684	638	2,046
2012	3,872	1,559	2,313	2,791	829	1,962
2013	4,644	2,340	2,304	2,676	808	1,868
2014	4,512	2,294	2,218	2,631	824	1,807
2015	4,271	2,040	2,231	2,849	935	1,914
2016	4,571	2,128	2,443	3,231	1,137	2,094
2017	4,387	2,069	2,318	3,078	1,090	1,988
2018	3,756	1,704	2,052	2,630	901	1,729
2019	3,197	1,310	1,887	2,469	802	1,667
2020	3,463	1,166	2,297	2,968	813	2,155
2021	3,601	1,071	2,530	3,253	828	2,425
2022	2,765	1,030	1,735	2,436	775	1,661
2023	2,531	1,107	1,424	2,217	858	1,359
2024	541	252	289	512	229	283

Table 1B: IM exemptions by year by gender

Note: For suppression purposes, customers not identifying as Male or Female have been grouped under Female.

Year	Exemptions sought			Exemptions granted		
	Total Exemptions	Male	Female	Total Exemptions	Male	Female
2010	2,935	525	2,410	1,767	436	1,331
2011	4,085	679	3,406	2,684	563	2,121
2012	3,872	528	3,344	2,791	470	2,321
2013	4,644	486	4,158	2,676	412	2,264
2014	4,512	464	4,048	2,631	394	2,237
2015	4,271	572	3,699	2,849	518	2,331
2016	4,571	940	3,631	3,231	835	2,396
2017	4,387	929	3,458	3,078	818	2,260
2018	3,756	755	3,001	2,630	698	1,932
2019	3,197	679	2,518	2,469	634	1,835
2020	3,463	779	2,684	2,968	761	2,207
2021	3,601	1,064	2,537	3,253	1,041	2,212
2022	2,765	665	2,100	2,436	657	1,779
2023	2,531	727	1,804	2,217	711	1,506
2024	541	228	313	512	226	286

Table 1C: IM exemptions by year by age

Note: Participant's age is calculated at the application date of the exemption (or start date for auto exemptions).

Year	Exemptions sought								Exemptions granted							
	Total Exemptions	0 - 20	21 - 30	31 - 40	41 - 50	51 - 60	61 - 70	71 +	Total Exemptions	0 - 20	21 - 30	31 - 40	41 - 50	51 - 60	61 - 70	71 +
2010	2,935	796	1,107	653	293	75	11	0	1,767	730	562	277	161	n.p.	<5	0
2011	4,085	1,025	1,591	902	455	92	20	0	2,684	924	973	469	255	50	13	0
2012	3,872	777	1,597	929	456	100	13	0	2,791	705	1,114	580	316	64	12	0
2013	4,644	702	2,069	1,185	553	116	19	0	2,676	567	1,199	555	284	56	15	0
2014	4,512	672	1,967	1,181	562	108	22	0	2,631	533	1,149	557	304	71	17	0
2015	4,271	618	1,870	1,048	521	183	31	0	2,849	523	1,204	605	340	149	28	0
2016	4,571	591	1,954	1,123	600	248	55	0	3,231	515	1,348	696	422	202	48	0
2017	4,387	551	1,863	1,085	564	261	63	0	3,078	467	1,285	675	388	211	52	0
2018	3,756	482	1,530	999	460	218	67	0	2,630	419	1,049	595	322	186	59	0
2019	3,197	466	1,281	783	396	213	58	0	2,469	419	986	535	294	183	52	0
2020	3,463	572	1,467	745	380	235	64	0	2,968	549	1,236	578	324	221	60	0
2021	3,601	456	1,319	801	483	400	142	0	3,253	439	1,171	680	437	385	141	0
2022	2,765	299	1,084	661	369	265	87	0	2,436	291	953	531	322	252	87	0
2023	2,531	281	981	616	340	230	83	0	2,217	274	857	499	288	217	82	0
2024	541	136	207	67	56	49	26	0	512	136	191	57	54	48	26	0

Table 1D: IM exemptions by year by Carer Payment or Carer Allowance

Note: Participants are counted where they were current on Carer Payment or Carer Allowance at the application date of the exemption (or start date for auto exemptions).

Year	Exemptions sought		Exemptions granted	
	Total Exemptions	Carer Payment or Carer Allowance	Total Exemptions	Carer Payment or Carer Allowance
2010	2,935	138	1,767	81
2011	4,085	218	2,684	141
2012	3,872	223	2,791	165
2013	4,644	260	2,676	164
2014	4,512	203	2,631	130
2015	4,271	215	2,849	153
2016	4,571	204	3,231	145
2017	4,387	208	3,078	148
2018	3,756	156	2,630	115
2019	3,197	152	2,469	117
2020	3,463	152	2,968	134
2021	3,601	146	3,253	124
2022	2,765	120	2,436	98
2023	2,531	69	2,217	65
2024	541	<5	n.p.	<5

Table 1E: IM exemptions by year by Disability Support Payment

Note: Participants are counted where they were currently on at the application date of the exemption (or start date for auto exemptions).

Year	Exemptions sought		Exemptions granted	
	Total Exemptions	Disability Support Payment	Total Exemptions	Disability Support Payment
2010	2,935	<5	1,767	<5
2011	4,085	<5	2,684	<5
2012	3,872	<5	2,791	<5
2013	4,644	<5	2,676	<5
2014	4,512	<5	2,631	<5
2015	4,271	<5	2,849	<5
2016	4,571	8	3,231	7
2017	4,387	6	3,078	<5
2018	3,756	5	2,630	<5
2019	3,197	<5	2,469	<5
2020	3,463	6	2,968	5
2021	3,601	<5	3,253	<5
2022	2,765	<5	2,436	<5
2023	2,531	7	2,217	6
2024	541	<5	512	<5

Enhanced Income Management Exemptions as at 14 June 2024

Global caveat:

- EIM Sought and Granted Exemption data is derived from keywords input by Customer Service Officers.

Table 2A: enhanced IM exemptions by year by Aboriginal and/or Torres Strait Islander Status

Note: Customers not identifying as Indigenous includes customers who have declined to answer.

Year	Exemptions Sought			Exemptions Granted		
	Total Exemptions	Identified as Indigenous		Total Exemptions	Identified as Indigenous	
		Yes	No		Yes	No
2023	363	166	197	102	42	60
2024	515	235	280	314	115	199

Table 2B: enhanced IM exemptions by year by gender

Note: For suppression purposes, customers not identifying as Male or Female have been grouped under Female.

Year	Exemptions Sought			Exemptions Granted		
	Total Exemptions	Male	Female	Total Exemptions	Male	Female
2023	363	93	270	102	31	71
2024	515	147	368	314	55	259

Table 2C: enhanced IM exemptions by year by Age

Note: Participant's age is calculated at the start date of the exemption.

Year	Exemptions Sought								Exemptions Granted							
	Total Exemptions	0 - 20	21 - 30	31 - 40	41 - 50	51 - 60	61 - 70	71+	Total Exemptions	0 - 20	21 - 30	31 - 40	41 - 50	51 - 60	61 - 70	71+
2023	363	17	118	102	62	29	18	17	102	n.p	27	35	18	15	<5	0
2024	515	n.p.	168	141	100	59	28	<5	314	9	108	107	69	13	8	0

Table 2D: enhanced IM exemptions by year by Carer Payment or Carer Allowance

Note: Participants are counted where they were current on Carer Payment or Carer Allowance at the start date of the exemption.

Year	Exemptions Sought		Exemptions Granted	
	Total Exemptions	Carer Payment or Allowance	Total Exemptions	Carer Payment or Allowance
2023	363	12	102	7
2024	515	23	314	19

Table 2E: enhanced IM exemptions by year by Disability Support Payment

Note: Participants are counted where they were current on Disability at the start date of the exemption.

Year	Exemptions Sought		Exemptions Granted	
	Total Exemptions	Disability Support Payment	Total Exemptions	Disability Support Payment
2023	363	<5	102	0
2024	515	6	314	0