

From: David A Lawton

---

Hi Folks never thought I see the day.

I worked for a so called agency serving the hospitality and catering industry, back a few years.

A major part of my job allocation was in the AGED CARE part of the industry.

I witnessed some pathetic situations, a lady who died at around 1830 hours at the care centre; due to accreditation they were using a full hired staff from Victoria (lovely people) not the arseholes they normally employed.

Example: I was late setting out the suppers, was about 1950 hours; one of the staff came up was quite upset.

Said "have you been to ? room ### yet" I said "sorry we running a bit late" she was near in tears she said "Oh, no what I wanted to say the lady died around six o'clock and they have left her sitting in her chair, it is terrible"

Can't remember what I did on that occasion but if you check with the agency QUICKSTAFF they will tel you that I had a reputation of walking out from **any job**, when ... there was no detergent and or rinse chemical for the washing machines, hand wash, OR NO DISPOSABLE GLOVES.

Or in a couple of cases the kitchen was dirty ... I mean dirty....cockroaches

A nursing home where the dishwasher was incapable of properly cleaning the crockery, shit stuck to all the ware being washed.

Pathetically watered/diluted down detergent, a piece of reo (reinforcing steel) as used in concrete work, ... put over all the contents ....WHY ? ? ? the washing machine was stuffed, there was no DOWNWARD spray (pressure) of water, only an out of adjustment 'UP' spray so it blew the bits everywhere, the meash held them down.

Next day I took tools and a piece of wire in to remove and unblock the jets ...did not help all that much.

Reported to the manager, she shrugged said nothing.

Clive (QUICKSTAFF) would ring me and yell "Hey you have done it again, you walked out, Dave some of these places won't want you back"

My answer was usually "Clive get stuffed I ain't going back".

Example: At early start, a nursing home a dyke was running the kitchen, a female looked in need of a good wash, nose ring tattoos, no head wear, ugh ! ! a bit much.

Instructed me to do breakfast, cereal set outs, picked up the order sheet, the bowls were sitting right side up, (usually stored up side down) so had water in them.

I picked up a tea towel to dry them, this dog said "what are you doing" I said I was drying them.

She came over picked up a wet bowl scooped it into the Rice Bubbles container and said "Do it like that OK?"

When it came to doing the 'pick ups' I asked where are the gloves, she said "Oh see the office"

I went to the office was told "we don't have gloves here see the cook"

OK; I go back to the kitchen I tell this dyke that there are no gloves she goes ballistic yells, "Well you will just have to pick them up without fucking gloves won't you"

I was wearing a plastic disposable apron, did not realise how quick they tear, ripped it off told her where to go and walked out, she was screaming, swearing at the top of her voice "I will tell your agency about you ..you dickhead"

Did not waste a phone call to the agency ....Claude rang me when I arrived back home.....same old story.

When at a major club at LIDCOMBE near the station they had a non ENGLISH speaking dummy using a Wettex cloth wiping the food stuff off the plates at the finished end of the conveyor where the machine obviously did not wash properly... why would you eat there ???

For example when I got the attention of the Head Chef telling him about the state of the cleaning that it was not good (about 2300 hrs) he said "Fuck off, at this hour I am not interested"

There is a heap of other disgusting practises that I can recall.

At one place I was told don't put the gear down stairs they stuck a body in the laundry.

At Terry Hills I reported for kitchen work, this disgusting slob of a female said "Oh we will tell you where your working" she calls this dopey guy says "follow me".

Understand I am a fisherman/hunter and used to the bush, stinks and all else.

The stench of urine however here at this nursing home was hard to handle.

The dummy said c'mon into this double toilet, he shut the door "This is what you do, spray this deodorant around the door edges so that you can handle the smell".

And then clean the toilets !!!

Dream on ..... How long do you think I stayed there ?.

Once again Claude gave me a serve, long way to drive for nothing ??

At another nursing home, no manager, no supervisor, no detergent, no sanitizer, machine water luke warm only; so I had to run the loads through the machine at least three times, to get them clean; so clocked off about 1.5 - 2 hours after my supposed time.

The client screamed about the extra time.

Claude rang me and went ballistic, in fact I remember laughing which really pissed him off; he said “In future run the machine through on each load if they are dirty leave them, it is not your job to worry about the lack of detergents”.

Never did I do that NEVER WILL.

As a helicopter pilot working in Papua New Guinea for many years I know what delivering dead bodies is all about.

The aerosols they give you aren't all that effective when the body has thawed and the coffin lid ..... she ain't airtight.

Then you really know a bad, bad smell ! !

***The agencies must be investigated, they are COMPLICIT, they don't give a shit they want the dollars.***

They don't give a shit about the quality of work, the conditions or the quality of hygiene, ask others not just me.

At another scum place; when I did set outs the food was disgusting (shit) a lovely lady, when I put her meal on her table started crying I said “what is the matter?” she said “I keep telling them I don't want Pumpkin” I said "don't worry I will take it off" ....I could'nt it was such slop the fork would not lift it I used a desert spoon to scrap it off.

After pick ups I started chucking the remaining toast into a rubbish bin from the racks that had been sitting around for hours.

The Filipino cook went bananas, collected all the toast and said we put that in to thicken the soup.

A highly qualified chef (my friend) from Denmark was disgusted, working at a nursing home on parramatta road, the menu had a dish using pureed liver, he asked the manager a number of times that he should cook it off to be ready for the meal.

The head of the kitchen then went ballistic when she was reminded again.

Picked up the bowl of thawed livers put them in a food processor and said “This is what you do” ..... not even cooked.

I am doing this from memory, the U Beaut ritzy ‘LOOKING’ nursing homes are the worst, disgusting, some should be shut down.

The absolute standard BEST EVER NURSING HOMES are the SALVATION ARMY specifically around Narrabeen/ Long Reef way.

Not sure of the other places but Salvation Army just as excellent.

Truly a place where the food, cleanliness and care was so evident, not sure if still the case but I always say they set the standard.

My question is this how the fuck can we have those responsible for all this pathetic

standards and lack of quality carry on and justify their wages.

If my input is of any value let me know and I will spend sometime to put names to some of these scummy places.

My Mum was ninety seven when she passed on, PRAISE THE LORD she never had to go into a nursing home.

All of this is from memory but am sure of more shit that is not to hand at this time.

Again I say surely there must be people in authority who are able to see things as I have see them..... terrible.

Why are they NOT doing their job.

Should say also that after some run- ins I told QUICKSTAFF to shove it good and proper .....thugs !!

David A Lawton

+++++