

# HARM MINIMISATION PROPOSAL



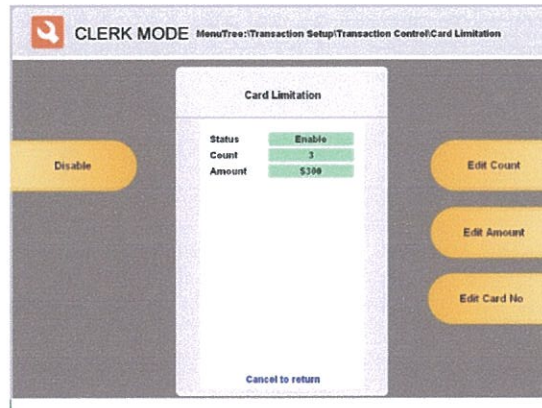
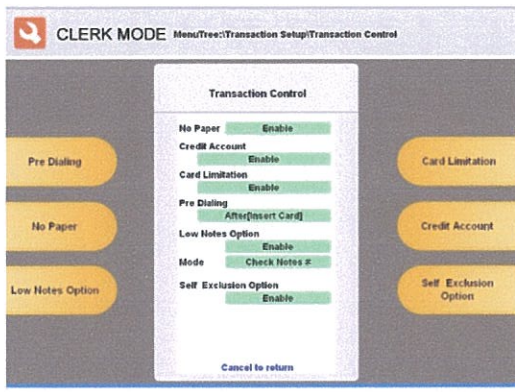
# 1. Supervisor set up

## 1.1 Card Limitation

The harm minimisation configuration can be configured by Supervisor.

Select management ---> Transaction Control ----> Card Limitation.

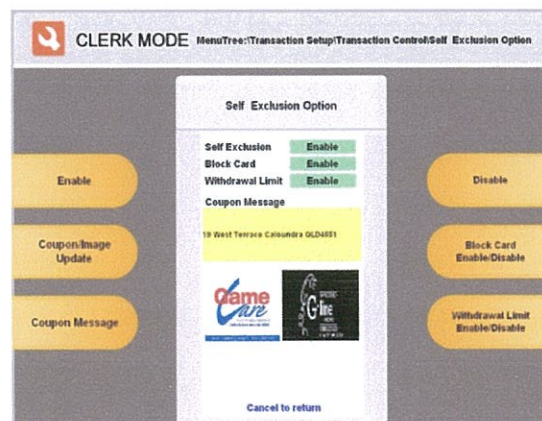
The card limitation supports “AMOUNT”(daily maximum withdrawal), COUNT(daily maximum the number of transaction) and “Card Entry” (to block the card permanently).



## 1.2 Self Exclusion Option

This screen supports:

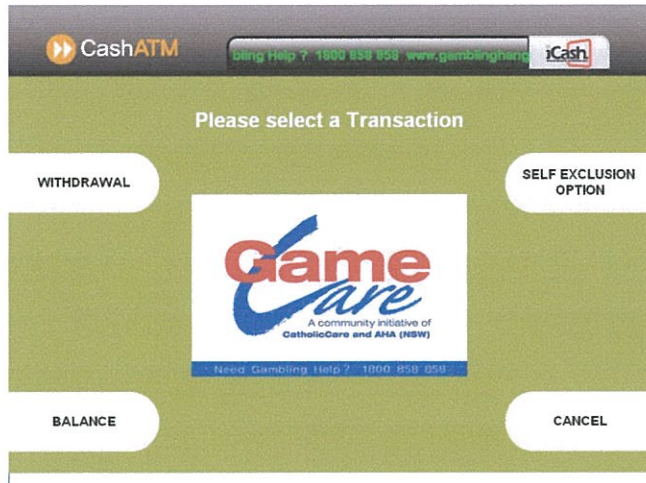
1. “Enable” or “Disable” for Self Exclusion Option.
2. Coupon Image Update
3. Edit the Coupon Message (Ex, Need Gambling Help ? 1800 858 858 [www.gamblinghangover.nsw.gov.au](http://www.gamblinghangover.nsw.gov.au))
4. Enable or Disable for “Block Card”
5. Enable or Disable for “Withdrawal Limit”



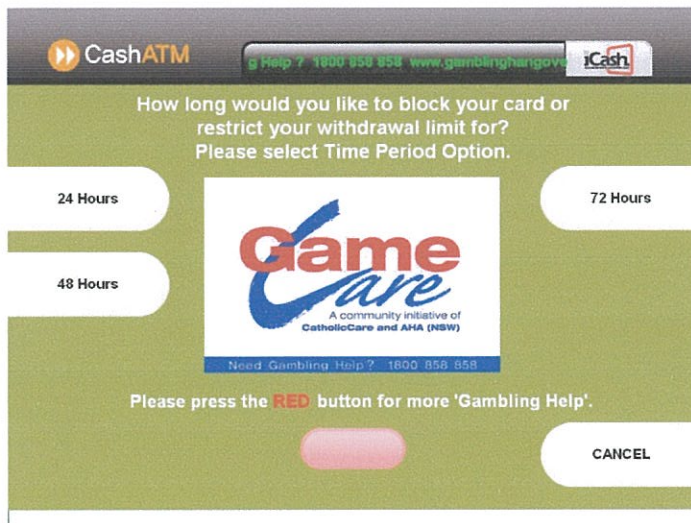
## 2. Self Exclusion Procedure

**STEP 1 : Insert the Card and enter Password**

**STEP 2 : Select “Self Exclusion Option” button**



**STEP 3 : Select the time period**



The cardholder can select the time period to block the card or restrict the withdrawal limit for 24 hours or 48 hours or 72 hours.



## 2. Self Exclusion Procedure

### STEP 4 : Select the “Block Card” or “Withdrawal Limit”

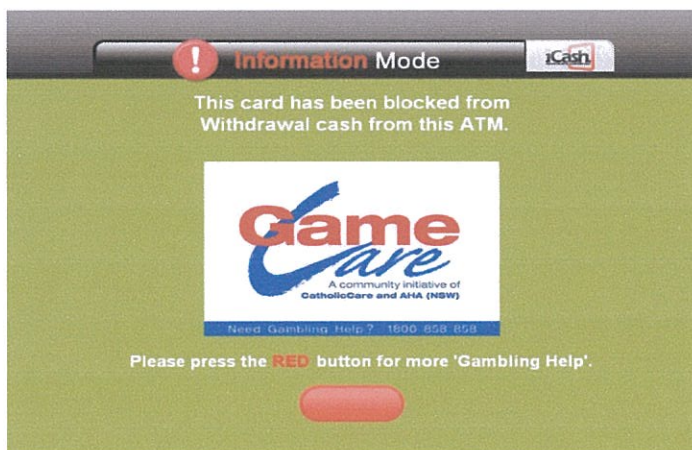
#### 4-1. Block Card



If the cardholder selects “YES”, the card will not be able to use to withdraw cash from this ATM for 24 hours or 48 hours or 72 hours.

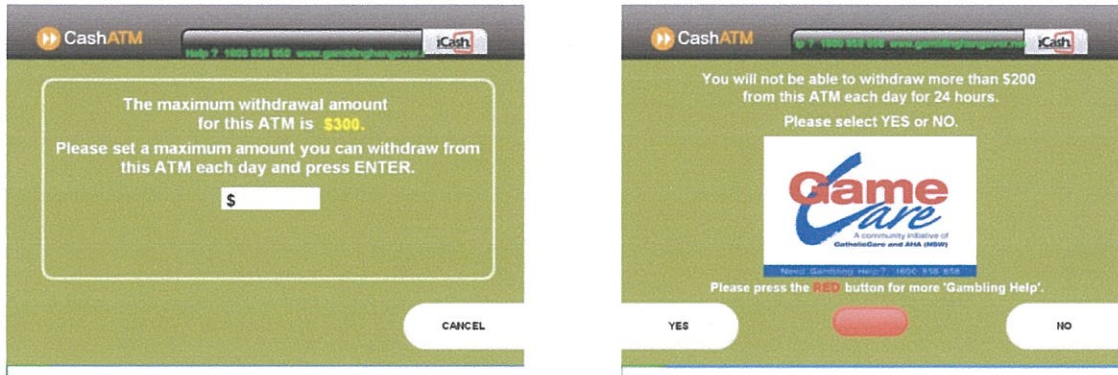
#### 4-2. After selecting “Block Card”

If the cardholders will try to use the card which has blocked by themselves, the screen will be displayed as below:



## 2. Self Exclusion Procedure

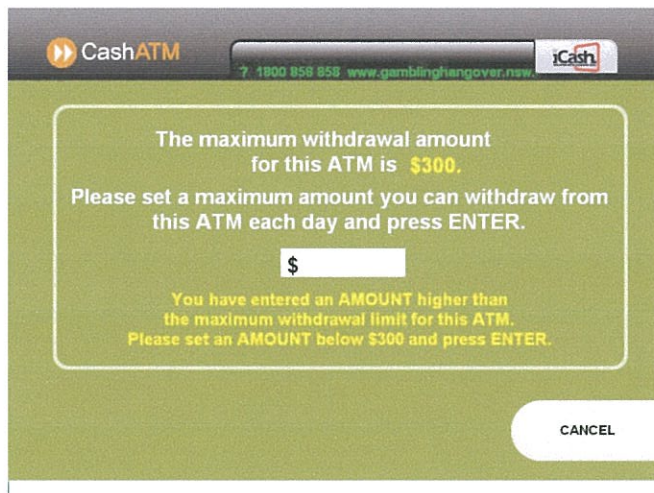
### 4-2. Withdrawal Limit



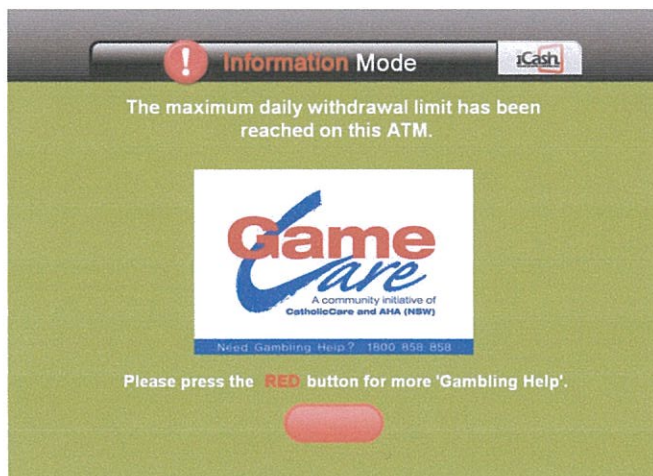
The daily maximum withdrawal amount will be displayed on the screen by yellow color automatically. The cardholders can change the amount by themselves.

If the cardholder has set \$200, the screen will ask the confirmation as YES or NO. The screen will be displayed "You will not able to withdraw more than \$200 from this ATM each day for 24 hours or 48 hours or 72 hours."

If the card holder has set more than \$300, the screen will be displayed as below:



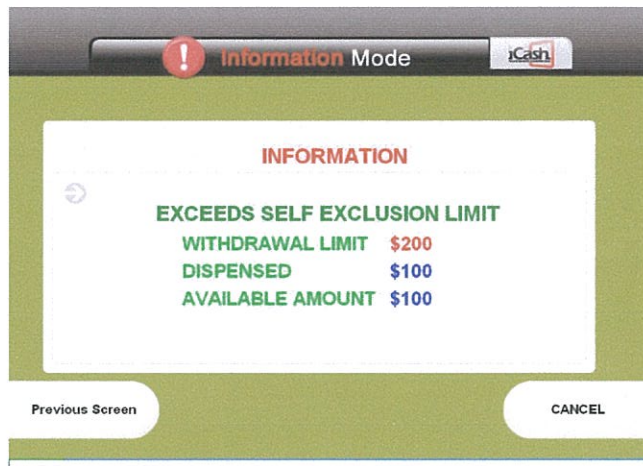
If the card holder has reached the withdrawal amount \$200 (reduced amount by withdrawal limit), the next trial transaction, the screen will be displayed as below:





## 2. Self Exclusion Procedure

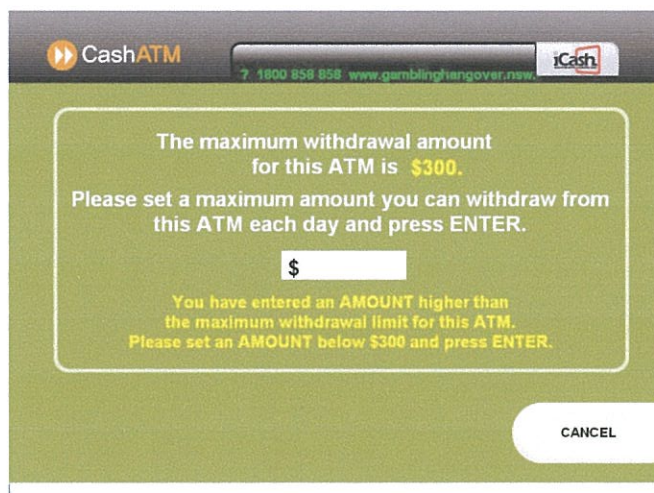
If the card holder has set over amount  
The screen will be displayed as below:



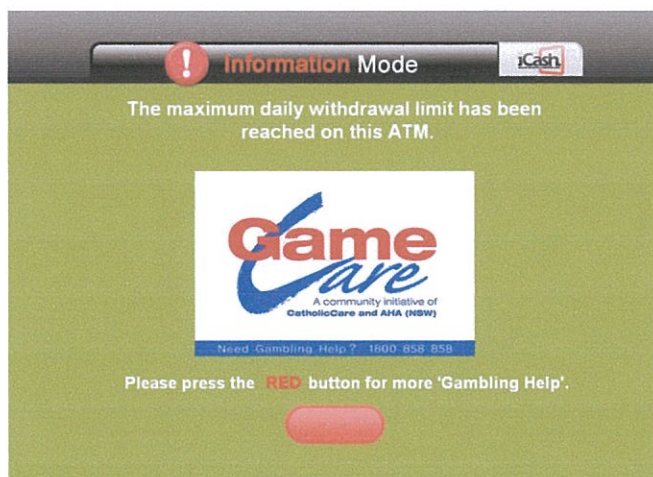
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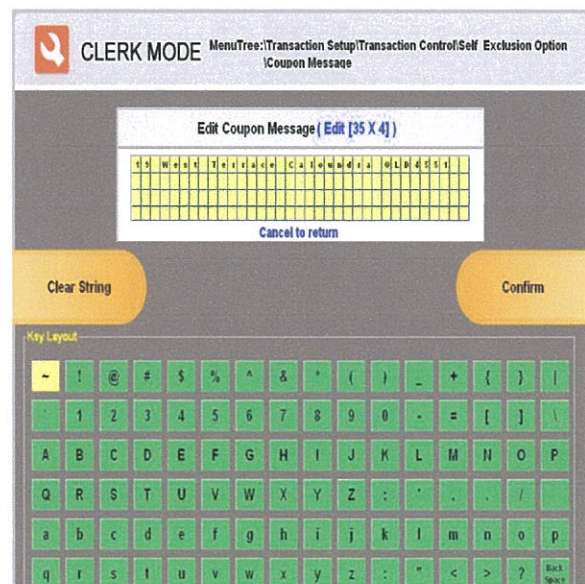
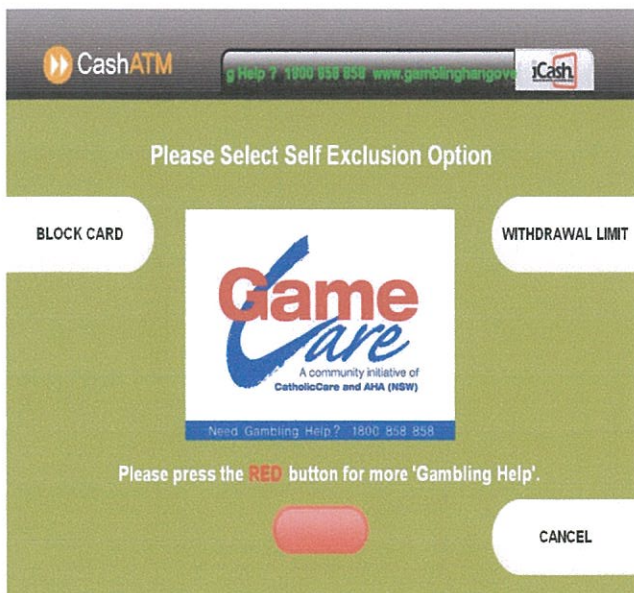
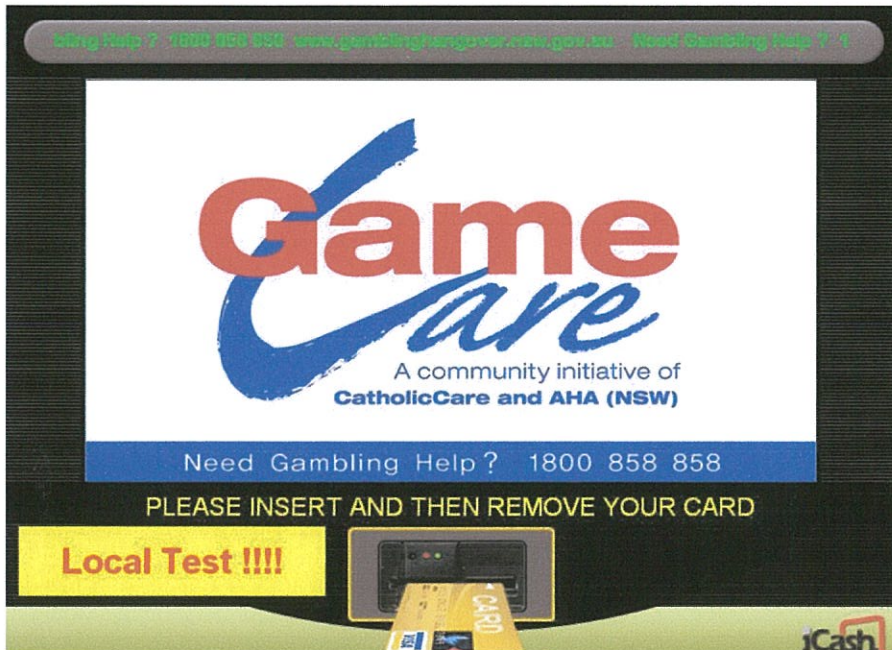
If the card holder has reached the withdrawal amount \$200 (reduced amount by withdrawal limit), The next trial transaction, the screen will be displayed as below:



### 3. Advertisement

The CashPod ATM supports three types of advertisement images regarding to Harm Minimisation by main idle screen and also all self exclusion screens.

1. Main idle screen advertisement
2. All Self Exclusion screens
3. Text ticker type advertisement



< Edit the information screen for text advertisement >

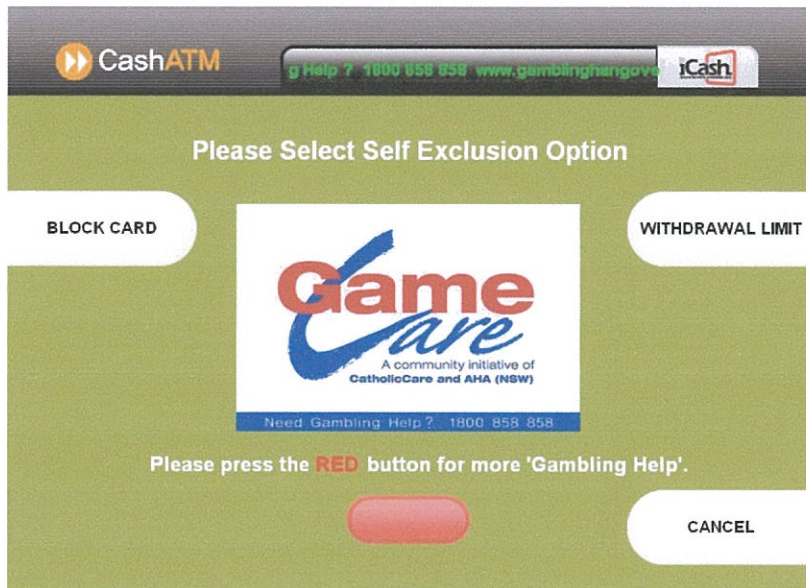


# 4. Coupon

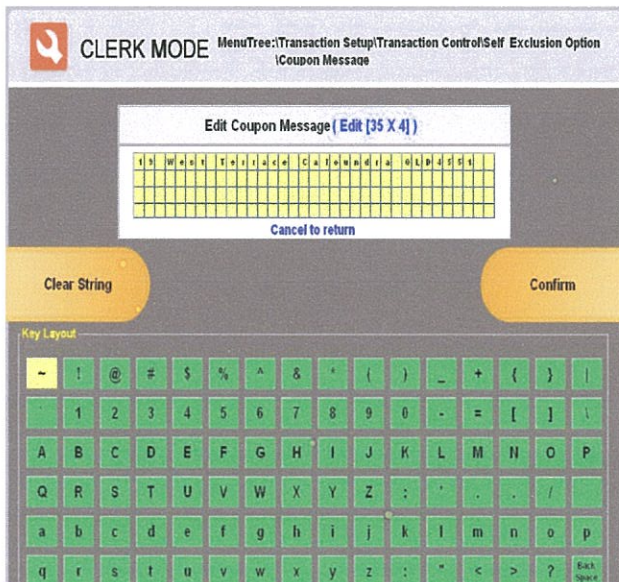
CashPod ATM prints a coupon with logo and information of gambling help whenever the cardholder select the RED button on the screen.  
 (Please press the RED button for more “Gambling Help”.)

For coupon information as below:

1. Logo with telephone number
2. Gambling help information (edittable the sentence)



Need Gambling Help ? 1800 858 858  
[www.gamblinghangover.nsw.gov.au](http://www.gamblinghangover.nsw.gov.au)



< Edit the information screen >

< Sample coupon >