



4 October 2011

Dr Ian Holland  
Committee Secretary  
Senate Community Affairs References Committee  
PO Box 6100  
Parliament House  
Canberra ACT 2600

Dear Dr Holland,

**Inquiry into the Regulatory Standards for the Approval of Medical Devices – Response to Question on Notice**

The Consumers Health Forum of Australia (CHF) provided evidence at a public hearing of the Senate Community Affairs References Committee Inquiry into the Regulatory Standards for the Approval of Medical Devices on Tuesday, 27 September 2011. In our evidence at that hearing, we referred to the Health Consumers' Council WA's Advocacy Service, and were asked to provide further information on the number of complaints received by that service that related to medical devices.

In the past year, Health Consumers' Council WA has received three complaints that related directly to issues with medical devices. All of these involved serious complications following the implantation of hip or knee replacement devices.

CHF thanks the Committee for the opportunity to provide evidence. If you would like any further clarification on any of the matters discussed in this letter, please do not hesitate to contact me.

Yours sincerely,

**Carol Bennett**  
**CHIEF EXECUTIVE OFFICER**