

# SUBMISSION TO

# Senate Select Committee on Men's Health on behalf of

Bendigo Community Health Services

PO Box 1121 Bendigo Central, Vic 3552

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# bendigo Community Health

#### BACKGROUND

#### Senate Select Committee on Men's Health - information about the inquiry.

The Senate has established a Select Committee on Men's Health to inquire into general issues related to the availability and effectiveness of education, supports and services for men's health, including but not limited to:

- Level of Commonwealth, State and other funding addressing men's health, particularly prostate cancer, testicular cancer and depression.
- 2. Adequacy of existing education and awareness campaigns regarding men's health for both men and the wider community.
- 3. Prevailing attitudes of men towards their own health and sense of wellbeing and how these are affecting men's health in general; and
- The extent, funding and adequacy for treatment services and general support programs for men's health in metropolitan, rural, regional and remote areas.

The committee is to report by **30 May 2009**. Submissions are due by **27 February 2009** and may be emailed to menshealth.sen@aph.gov.au. For further information see <a href="www.aph.gov.au/Senate/menshealth\_ctte/index.htm">www.aph.gov.au/Senate/menshealth\_ctte/index.htm</a> or Phone (02) 6277 3559.

#### For further information, contact:

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Canberra ACT 2600
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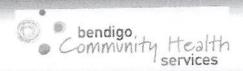
Submission to Senate Select Committee on Men's Health on behalf of Bendigo Community Health Services

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## INTRODUCTION

Bendigo Community Health Services (BCHS) have developed a successful model of practice that enables rural men to obtain and sustain a higher standard of health. The model has been developed over the past seven years and has grown from clinical evaluation, community consultation and consideration of other men's health models of practice. It is an exciting time at present as men's health gains notoriety and acceptance as an important entity in its own right. Our intension with this submission is to share our model of practice with others with an aim of promoting a sustainable men's health network for Australia. The following information will detail our model of practice, provide examples of resources used to promote men's health and provide evidence of best practice through evaluation of our existing services.

## Men's Health - creating a positive environment for men

Much is known about the medical aspects of men's health, and research for example into prostate cancer, erectile dysfunction, androgen deficiency and depression. However clinical developments and new treatments are ineffective if health systems fail to acknowledge the importance of men engaging with health professionals. Men need to be supported to participate in positive health practices and to access health services that operate in a male friendly manner.

The development and implementation of a community health based men's health program in the regional city of Bendigo in central Victoria provides a valuable insight into the needs of men, and supports gender specific priorities. The model was developed by Bendigo Community Health Services using a triangulated approach to bring together community health promotion and workplace health promotion initiatives tailored to the needs of men, and support the establishment and ongoing needs of a male friendly health clinic.

Service delivery has focused on preventative health practices in a rural setting that take account of engagement strategies that are sensitive to men's need for timeliness access to care, be it at the local sale yards, or on site at the Men's Health Clinic. The recent endorsement of a Men's Health Nurse Practitioner within the men's health program has greatly increased the reach and scope of health care for men within the community, particularly in the areas of work place health promotion and rural outreach.

The BCHS Men's Health program has received a great deal of positive feed back. The growing number of male participants who access services through the program evidences that many aspects of the model align with, and respond to the needs of the majority of men in this rural region. With the current heightened awareness about men's health throughout the nation there is an inherent need and demand for men's health workers, including nurses, who have an interest in this area.

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#### **BACKGROUND TO THE INITIATIVE**

Men's Health: "Good times, good tucker and some health promotion on the side" Establishing a Rural Men's Health Promotion Model"

In 2000-2001, Bendigo Community Health Services developed a focus on men's health in response to morbidity and mortality statistics that identified the poor health status of rural and regional males. In early 2001, a Victorian Department of Human Services report highlighted that 'men, particularly men living in rural environments, have a poorer health status than women. In every age group from birth to old age, men's life expectancy is considerably less than women's and the trend is not improving (Department of Human Services, 2001)'. Partially, the nature of men in rural and regional communities is to avoid health care services, with the stoic nature of rural and regional men well documented. Men's health was identified as a key priority within Bendigo Community Health's strategic plan and it was clearly evident that to implement the plan successfully, engagement with men and the development of strong partnerships would be a major imperative.

#### **Project Aims:**

The overall aims generated from the strategic planning process were to:

- Establish a strong community partnership aimed at developing a model that was sustainable and focused on supporting the health of regional men
- Raise awareness of men's health issues amongst a broad population group
- Establish a model to engage men in health promoting activities and improve access to men's health services
- Establish a men's health clinic.

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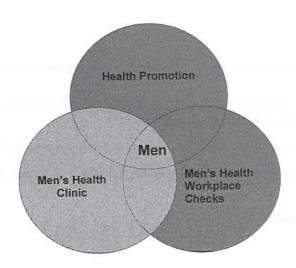


# **DEVELOPING A MEN'S HEALTH STRATEGY**

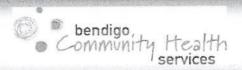
In formulating an operational plan for the strategic direction of men's health, it was evident that there were few published studies to guide the development of a model. While the WHO provided some direction, Bendigo Community Health's development of the men's health strategy was driven by community action, engagement, trust, partnerships and access.

It was clearly evident that in order to engage men, more traditional approaches to service delivery, such as acute or general practice based initiatives, in isolation, would not be successful. The need to develop a grass roots approach to men's health, firmly based in the community, and driven by men, would be a key part of empowering men, engaging them and encouraging them to take ownership of any initiatives. Over the last seven years a dynamic collaboration has evolved that began with six men in a coffee shop, and a health promotion booth in a shopping mall. Underpinning the whole process has been the connection with men in the community in a manner that encouraged two-way communication and valued their input.

Figure one: BCHS Rural Men's Health Promotion model.



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#### The Development of Men's Health Week

The early stages of the men's health initiative were established through community engagement, and this engagement remains a central focus. In the beginning, an initial mail out of letters to community based organisations seeking expressions of interest resulted in overwhelming support. A working group was formed and the program began and has grown into an annual week long community event that engages thousands of men [and their partners]. The Men's Health Week project has been supported by a strong working group, with assistance and support from Bendigo Community Health and community based organisations, particularly the local Rotary Clubs. Underpinning the development of the week has been the philosophy that many men won't attend health services but they will come out for socially entertaining functions, good food and high profile speakers who deliver health promoting messages.

From its inception, Men's Health Week has been a finely tuned balance of entertainment and health promotion. The underlying message has always been about improving men's health, with a "WHO CAN? MEN CAN!" branding designed to take the notion of partnership from rhetoric to reality. The week has developed and now includes men's breakfasts with male icons as keynote presenters, men's health nights, targeted theatrical performances, challenging hypothetical's and individual health assessments. Media partnerships have ensured that extensive promotion of activities has been achieved through radio, television and print. The broad membership of the working party enables a diverse network and participation that enhances promotion of men's health and engagement of men in a manner which supports them to access health services. Word of mouth between men has seen the initiative grow to be one of the most significant weeks on Bendigo's calendar.

#### Engaging Men with Nowhere to Go

The early success of the Men's Health initiative created a major challenge for Bendigo Community Health. Men were engaged and interested in their health but accessible, supportive men's health services were not available to meet the demands. In 2002, a Men's Health Community Health Nurse was appointed, with a Men's Health and Wellbeing Clinic established soon after. Peter, the Men's Health Nurse was strongly supported by a community based General Practitioner who was equally committed to working with rural men around their health issues.

While the Men's Health and Wellbeing Clinic continued, the philosophy of true partnerships with men, and engaging with them in the community, saw the parallel development of community based health promotion including the introduction of a comprehensive health assessment program tailored specifically to rural men's needs. The program took a "settings approach" and extended into workplaces, sporting clubs and isolated towns/areas (large manufacturing/factory organisations, sale yards). Peter described the approach as wanting to reach the 'male dominated but disempowered work populations; not always the worried well'. It sought to engage with men and respond to their needs in their own environment be it the workplace or leisure in a manner that was congruent with their need for timely access.

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The outreach service has been developed into a Workplace Health Promotion Program consisting of group presentations to provide general health information and confidential, forty minute, one on one consultation with the Men's Health Nurse Practitioner enabling discussion, opportunistic screening, detection and prevention, lifestyle intervention and education. In follow up sessions, information and copies of results are provided to clients who are encouraged to visit their own GPs if required. Organisations have embraced the concept and reported enhanced workplace performance, less absenteeism and greater productivity.

#### The Establishment of the Nurse Practitioner Role

In 2004, Bendigo Community Health applied and was successful in gaining funding under the Department of Human Services Victoria Nurse Practitioner pilot initiatives. A Nurse Practitioner reference group was established with Bendigo Community Health Services, La Trobe University, Community Pharmacy and General Practitioner representation. Practice guidelines have been developed and processes refined, reflecting the evaluation of the services by men.

In 2007 Peter, our Men's Health CHN gained endorsement as Australia's first Men's Health Nurse Practitioner. The Men's Health Clinic led by our Men's Health Nurse Practitioner in conjunction with our resident male GP operates weekly in the evening to ensure it is easily accessed by working men. The consultations comprise a 45 minute appointment, with a comprehensive health check and subsequent follow up. The sessions focus on risk factor identification with the aim of reducing risk factors through lifestyle modification. Evaluation findings indicate that the greater percentage of men who have attended the clinic disclosed they have not accessed services for over five to ten years.

#### What has happened?

While the range of initiatives are now lead by a Men's Health Nurse Practitioner the men's health strategy has not been dependent on this achievement. In 2002 the Men's Health Working party was formed with 21 initial members who have been ongoing to this date – in itself a great indicator of the strength and success of this community partnership. They have been the drivers of the annual Men's Health Week program which started with one small stall to a program that now attracts attendance of over 2000 men to a range of events and health focused activities, and is acknowledged nationally as "outstanding" and "unique. "The Men's Health Clinic has proven to be extremely successful with the number of men attending increasing significantly, with the challenge now being managing the demand. It is also a challenge to fund this clinic, given Nurse Practitioners continue to be unfunded, and unable to attract a Medicare rebate for their services. Men's Workplace Health assessments are in high demand with an increasing number of requests from a range of industries and workplace settings. Our evaluations consistently demonstrate a high level of satisfaction, and findings suggest a significantly high uptake of life style modification programs, and ultimately better health outcomes for men within our communities.

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## **MEN'S HEALTH WEEK REPORT 2008**

http://www.bchs.com.au/ServicesOffered/NewsLinks/Local/index.aspx

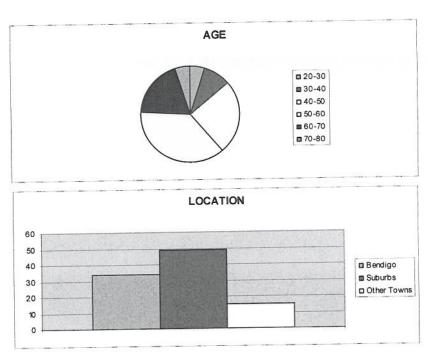
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## MEN'S HEALTH CLINIC EVALUATION

#### RURAL MEN'S HEALTH NURSE PRACTITIONER

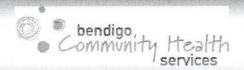
This report details a retrospective case study of 100 clients who attended the Men's Health Clinic at Bendigo Community Health Services 2005-2006. The analysis was designed to evaluate the effectiveness of the Men's Health Clinic Model, the process of follow-up with clients and eventual outcomes.



The Initial Reason For Consultation
(As Total Number)

Annual check up	59
Review check up	23
STI check up	8
Arthritis	6
Skin Cancer check	6
Erectile Dysfuction	5
Depression	3
Chest pain	4
Alcohol related	2
Other	7
Total	123

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Each client was asked when they had their last "complete" health check up. Complete was defined as assessment of the majority of risk factors identified in the Men's Health Assessment Form.

#### LAST REPORTED FULL CHECK UP

1 Year 2 Years	21% 18%
3 Years	8%
5 Years	5%
8 Years	4%
Greater than 10 years (including never)	44%

50% of the 100 case studies were audited by the Men's Health General Practitioner to determine if the appropriate process had been followed.

This included retrospective analysis of:

- Diagnostics ordered
- Appropriate recommendation of medicines, including dose, allergies, patient instruction, etc and follow-up
- Recommendation for referral (see flow chart).

In consultation with the Nurse Practitioner candidate and in accordance with the Rural Men's Health Nurse Practitioner Clinical Practice Guideline 2005 the results showed that the Nurse Practitioner candidate followed all protocols and made the appropriate decision 100% of the time.



#### OUR PROCESS FOR THE MEN'S HEALTH CLINIC

1. NURSE SINGLE CONSULTATION
PRACTITIONER NO FURTHER ACTION

2. NURSE PRACTITIONER PRACTITIONER PROCESS COMPLETE

3. NURSE REFERRAL AFTER
PRACTITIONER TRIAGE

4. NURSE REFERRAL PRACTITIONER PRACTITIONER

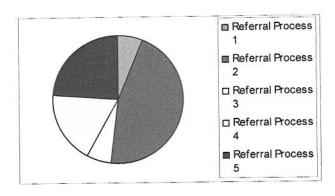
SHARED CARE

5. NURSE PRACTITIONER REVIEW BY
NURSE PRACTITIONER

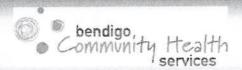


REFERRAL

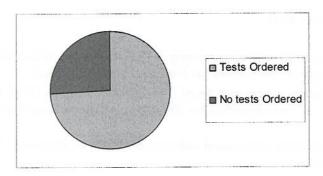
#### REFERRAL FOR PARTIAL CARE TO GP / CONSULTANT



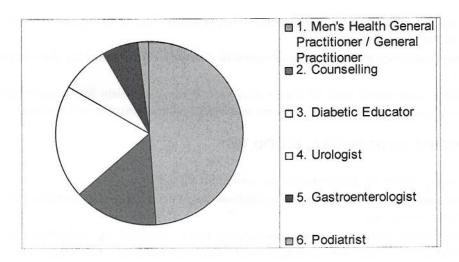
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Total number of diagnostics ordered by Nurse Practitioner candidate: 74% clients were ordered one or more diagnostic tests.



Referral Distribution Data: Referral by the Nurse Practitioner to:



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#### **OUTCOMES**

#### DIAGNOSTICS

#### **FASTING GLUCOSE BLOOD TEST**

- ♦ 67% of clients were tested for Diabetes using a fasting glucose blood test. Only those clients that had one or more recogised risk factors for Diabetes were screened.
- ♦ 12 clients recorded readings above 5.5mml (Pre-diabetic range). Using the Secondary Oral glucose tolerance test as recommended for this group of clients specific categories for diabetes were determined.
- 14.9% of clients tested were diagnosed with pre diabetes or diabetes. All were referred to a
   GP and Diabetic Educator.

#### **FASTING LIPID PROFILE & BLOOD TEST**

- ♦ 69 Clients were tested for Total cholesterol Triglycerids HDL/LDL. All clients were selected according to the clinical guidelines.
- 39 clients recorded results above the acceptable limits as determined by the National Heart Foundation.
- The guidelines recommend that all clients who record results outside the acceptable limits be given dietary and exercise advise with review blood tests repeated in 3 months.

#### PROSTATE SPECIFIC ANTIGEN (PSA) BLOOD TEST

- 48 clients were tested for prostate cancer using the PSA blood test.
- Clients were selected according to the guidelines and informed of the limitation of the test before they consented to the test.
- ♦ 4 clients recorded a result above the acceptable limits. >4 (and age adjusted). All were referred to a Urologist and are all being treated using "watchful waiting" at this stage.
- ♦ 1 client who was in the 40-50 age bracket with a positive family history was considered to be close to the cut off limit and was also referred.
- ♦ 10.4% of clients tested were referred for specialist care.



#### LIVER FUNCTION TEST

• 9 clients had a liver function test based on the AUDIT scale of evaluation. 5 clients recorded an abnormal liver function and were referred to a specialist and or alcohol cousellor.

#### **FULL BLOOD EXAMINATION**

9 Clients were tested using full blood examination as a determination for alcohol misuse. No abnormalities were detected.

#### **TESTOSTERONE ANALYSIS**

- ♦ 2 Clients had Testosterone levels tested according to the guidelines association with erectile dysfunction.
- ♦ 2 Clients recorded low testosterone levels and were referred to the Men's Health GP.

#### FAECAL OCCULT BLOOD TEST (FOBT)

- 9 Clients were tested for FOB, 2 clients were found to be positive on one or more tests.
- ♦ Colonoscopies were performed for both clients and no abnormalities were detected.
- Please note FOB testing was introduced later in this sampling group. As a result only 9 were tested, this data therefore does not reflect an accurate analysis of the 100 man case study.

#### SEXUALLY TRANSMISSIBLE INFECTIONS (STI's)

- ♦ 7 Clients were tested for STI's using the appropriate tests according to assessed risk factors.
- 2 Clients recorded positive results and were treated for their infection.

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### Men's Health Resources

# Who can?

# Men can

# Men's Health **Posters**

This 6 poster set is designed to promote men's health by showing positive and diverse images of men's behaviour.



Ideal for health services, workplaces and community organisations. Purchase a set now by completing the order form, calling (03) 54 300 500 or email bchs@bchs.com.au











Men can!

#### Who can? Men can! Men's Health Posters

Set of six posters only

Poster size: 630mm x 400mm

(Price includes postage and handling)

#### ORDER FORM/TAX INVOICE

sets of the poster series I wish to purchase "Who can? Men can!".

Enclosed is my cheque/money order in the sum of:

at \$42.90 (being \$39.00 + \$3.90 GST).

Please forward the posters to:

Name:

Organisation:

Address:

State:

To: Bendigo Community Health Services Inc.

PO Box 169, Eaglehawk Vic 3556 ABN 76 026 154 968

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Who Can?

Mens' Health Resource Guide





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Mens Health Information & Referral	
Aboriginal Health Liaison Worker (BHCG)	
Alcohol & Druos (Direct line) 24 hr	
Bendigo & District Abondinal Co-op	
Centacare Locdon Mailee Regional Parenting Service 5443 9577	
Department of Human Services	
Legal Ad	
Lifeline Suicide Helpline	
Lifeline	
Loddon Mallee Housing Services (LMHS)	
Locidon Malfee Women's Health	
Male Assistance Network 5444 0110 or 5447 9331	g
Meie Assistance Network         .5444 0110 or 5447 9331           Men's Referral Service         9428 2899 & 1800 065 973	
Mensline	
Parents Counselling Line	
Telephone Interpretar Service	
Workpover Conciliation Service	
WorkSale Victoria (Bendigo)	

Bendigo Community Health Services (BCHS)	
Bendigo Site (Hargreaves Street)	
Eaglehawk Site (Men's Health)	
Eaglehawk Site (Medical Practice)	5434 4330
Kangaroo Flat (A&D Services)	5430 0500
Bendigo Health Care Group (BHCG)	5454 6000
Anne Caudle Centre.	5454 6000
Bendigo Hospital	
Alexander Beyne Centre	5454 7646
Beyond Blue	9810 6100
Carer's Information Line (Care Line)	1800 242 636
Community Pallistive Care Services	
Division of Psychiatry	788 or 5440 6500 (BH)
Eating Disorders Foundation of Victoria	9895 0316 5454 9099 5434 3434
Post Acute Care Program	
St John of God Hospital	
The Cancer Council - Victoria Help Line	

Alcohol & Drugs (Direct line) 24 by	1800 888 236
Centre Against Sexual Assault - CASA	
(Male Counsellor/Actvocare available on request)	
Bendigo 9.00am - 5.00pm	5441 0430
After Hours 5.30pm - 9.00em.	1800 806 292
Cancer Information & Support Service (Mori-Fri)	131 120
Care Ring (Crisis Line).	136 169
Crime Victims Assistance Program (BCHS)	1800 620 542
Gamblers Helpline 24 hr	
Grief Line (12 noon - 12.00pm)	
Hearing Impaired (TTY)	133 677
Lifeline - 24 nr service	
Mental lineas Fellowship of Victoria Mon-Fri 9a-5.30p.	

Counselling Services	
Centacare	5443 9577
Child & Adolescent Mental Health Service	5440 6506
Direct Line (Drug & Alcohol)	1800 888 236
Personal, A & D & Problem Gambling (BCHS)	5430 0500
Reconnexion (Anxiety & Tranquiliser Dependency)	9886 0956
St Lukes Family Counselling	
Veterans' & Vet. Family Counselling Service (VVCS)	1300 011 046

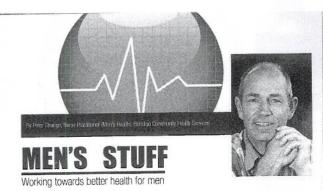
Sexual Health & Referral	
Aidsline	. 9347 6099 & 1800 133 392
Country AIDS Network	
Family Planning (BCHS)	5434 4330
Gay & Lesbian Switchboard	1800 184 527
Mezocurne Sexual Health	
MeAIDS & Gay Monte Health Care	9965 6700

Accommodation & Housing Consumer & Tenancy Advisory Service 5440 1100	0 or 1300 626 617
Department of Human Services (Office of Housing)	
Loddon Mallee Housing Services (LMHS)	
Mitchell Community Housing Services	
Public Tenants Advice and Referral Service	
Pt Lides Voidh Accommodation Senting	5440 1100 16

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Panily Support/Parenting	
Al Anon Family Group Helpline	. 9642 3330
Centacare Loddon Mallee Regional Parenting Servi	ce 5443 9577
Concillation/Parent Plans	5443 9577
Child & Adolescent Mental Health Service	5440 6506
Child Protection Services	. 1800 675 598
Child Protection Services	. 1800 675 598
Community Parenting Program (RHCG)	5454 7285

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	25-30%
	20-25%
High	15–20%
Moderate	10-15%
Mild	5-10%
	2.5-5%
	< 2.5%

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Project and Galphan Robertson executive present in

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#### CONCLUSION

The network of men's health services throughout Australia is sparse and somewhat disjointed. As previously stated there has been much interest expressed about our model of practice and the framework that supports it. The question that attracts the most attention from interested parties is related to how to fund for these programs. Bendigo Community Health Services has for a number of years acknowledged the importance of men's health and have responded to the statistical evidence that demonstrates men have a poorer health status compared to women in most areas. As a result of this, BCHS has profiled Men's Health as a strategic priority in all levels of planning. In some respects this is a financial impost given that at this point Nurse Practitioners are still not able gain provider numbers in order to access Medicare funding.

It would seem there are two major barriers that confront health professionals who wish to initiate a men's health program in their community irrespective of the prevailing evidence that supports such initiatives. Primarily health professionals throughout Australia report a difficulty in convincing their organization that men's health services deserve consideration when allocating resources for primary and secondary health prevention. This negativity at an organisational level has then been compounded by governments and health authorities that have historically shown little interest in developing policy that recognises the importance of men's health issues. The second barrier remains the question of appropriate level and mix of funding to support such initiatives.

We have a small number of effective men's health programs in Australia that have been evaluated as effective, achievable and are able to be adapted to suit a diverse array of communities. We believe the BCHS Rural Men's Health Promotion program is worthy of consideration and could be further developed, and replicated in other communities throughout Australia. We would propose piloting the program and evaluating the experience with the view of developing a "Rural Men's Health Promotion Manual" that could then be distributed along with specific training to communities to support the establishment of further programs.

The opportunity to reduce the burden of men's health on society is here now and encouraging men to take part in preventative health practices is the best way to achieve this end.

Our experience shows that men are interested in their health and will engage in positive health practices if they are encouraged to do so, and, are in an environment which supports these positive health practices.

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