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Because it is still at SOR and not AO ready

7:19



s 47F [redacted] @dss.gov.au> 9/1/2021 3:56 AM

argggh okay! Do you know if there is a way to pull the call recording for that one?

s 47F [redacted] @dss.gov.au> 9/1/2021 3:56 AM

Best to reach out to clinical and find out who did the call / what time etc See if they can assist

s 47F [redacted] @dss.gov.au> 9/1/2021 3:56 AM

ok thank you [redacted]

s 47F [redacted] @dss.gov.au> 9/1/2021 3:59 AM

Please keep me in the loop there. She hasn't been the happiest camper on her checkin calls but there was nothing I could really do to frontrun the ineligible we knew was coming. I think I updated someone from governance about it last week flagging that the IPDC was coming up.

Had a gut feeling it wouldn't go well for obvious reasons!

s 47F [redacted] @dss.gov.au> 9/1/2021 3:59 AM

yeah, i just dont know why she has to write directly to the secretary, it causes us to drop everything,..

s 47F @dss.gov.au> 9/1/2021 3:59 AM

Yeah. Big flex on her part

22 2

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s 47F @dss.gov.au> 9/1/2021 4:00 AM

Let me know if you need help with anything in relation to it. s 47F  
s 47F its been pretty civil but she always has that menacing edge to her calmness haha

s 47F @dss.gov.au> 9/1/2021 4:01 AM

oh no haaha probably because shes a lawyer

