

to Pric Howard

I'm writing to you about the installation to our house. We got a knock on our door 28.9.09 to ask us if we had it done. I said I didn't think we were entitled as we had installation although it was 35.7 years old. They said they'd have a look. They put in 2 Bats. I counted them they said sign here that was it. I got a letter off the Government asking if it was done to the quote. I didn't get a quote and I thought they'd done what ever they should of then I received a letter off the company charging the Government \$1600 saying they didn't think that should of been 7 Bats. Our house is very small and it wouldn't cost 1600 dollars to do the lot. It's a rip off. The company is [REDACTED]

Thank you  
[REDACTED]