JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

Q45

Alternative Detention Arrangements

- **Question:** Do they have a DIAC case manager? What other support does the Department provide them?
- <u>Answer:</u> Clients in community detention are allocated a departmental case manager, like any other client in immigration detention.

Clients in community detention are supported while in community detention by their Australian Red Cross (or subcontracted) case officer and their departmental case manager.

Clients in community detention are supported by the department through a financial allowance which is set at 89% of the Centrelink income support payments (excluding rent assistance and family benefits payment). Clients are expected to cover their food, other groceries, public transport and other costs such as clothing from this allowance. Educational expenses and travel to and from school for minors in community detention are covered by the department.

Clients in community detention are able to access health services provided by contracted health providers in the community, including GPs, mental health counsellors and specialist providers.