

Answers to questions on notice from the public hearing in Canberra Wednesday, 6 October 2021

Answers received from:

Mr Ossie Osman CTA

Tax Director

Deliveroo

Q1. What information is a rider required to give when they sign-up to Deliveroo Australia?

- Passport or Driver's Licence
- Work Permit / Visa
- ABN (Australian Business Number)
- 4 different forms of ID to meet the Minimum Identity requirements:
 - Commencement of ID document (Current Australian passport or visa)
 - Primary Use in Community document (Current drivers licence or passport issued in another country)
 - 2 Secondary Use in Community documents (Bank or Medicare card)
- For riders with motor vehicles:
 - Driver's Licence
 - Photo of the vehicle with plate visible
 - Vehicle registration proof
- We run police checks/right to work checks (through Intercheck)

Q2. Do we provide any tax assistance to Australian riders on our platform?

- Deliveroo does not provide specific tax support to individual riders. However, we sometimes provide links to useful articles on our rider website to help riders understand their obligations. For example:
 - <https://riders.deliveroo.com.au/en/support/new-riders/as-a-self-employed-independent-contractor-you-need>
 - <https://riders.deliveroo.com.au/en/news/tax-breaks-and-deductions-for-delivery-riders> (this only includes details of an external third party tax service if they choose to use it to better understand their obligations)