RTO 31729

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Submission regarding the Inquiry into Perceptions and Status of Vocational Education and Training.

Australian Pacific Services Pty Ltd T/A Training Tailor Made RTO 31729 (established in 2003 RTO 2008)

Specialising in Community Services qualifications, Aged Care, Disability, Youth and Family intervention, Mental Health and Early Childhood Education, Certificate III to Diploma, for domestic students.

Training Tailor Made (TTM) is a private RTO providing excellent service and achieving very good outcomes, we can provide valuable information in line with the terms of reference.

As a small niche provider we have a clear student centered focus, our staff have the ability and capacity to help individuals understand what is being offered, the education pathway and employment opportunities. All relevant information is provided at the outset and students have the opportunity to make detailed enquiries. As the training continues students' progress is regularly monitored and assistance given as required.

Training Tailor Made has gained a very good reputation in the industry and many of our students are referrals from previous students or community services organisations. Feedback from students is positive and satisfaction rates are very high, confirming our valuable contribution to the VET sector. Very large RTO's cannot offer the individual and personal service that TTM can offer as a small, niche organisation with smaller class sizes and trainers offering individual assistance as required

Many of our qualifications require a Vocational Placement (VP) and these have proved invaluable in the training and employment of students. A very high percentage of students gain employment on completion of the course, many where they complete their VP, 70 to 80%. We have Memorandums of Understanding (MOU) with major players in the industry and these successful partnerships have been mutually beneficial and played a key role in training and employment of students. Training Tailor Made has also partnered with organisations offering additional assistance to Migrants and disadvantaged participants, a valuable benefit for a small organisation meeting individual needs.

Commonwealth funding is undoubtably a critical factor. Being able to offer high quality education at low student contribution rates has enabled many individuals to complete valuable training that would otherwise be beyond their financial means, this has been life changing for many students.

In conclusion, quality private RTO's offer a high-quality service, with the ability to provide personal service through a student-centered approach. Very good outcomes are achieved, usually above the national averages, offering excellent value for money for the government, taxpayers, and students.

Anthony Luxford	
Director	
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