'Whole of Community' Engagement Framework to enable effective

'Whole of Family' Intensive, Coordinated and Collaborative Case Management to long-term jobless family members to achieve employment, improved personal and family well being and improved social participation Long-term jobless families Personal well-being support Education and training services and **Employers, Employment Services** services for families providers and stakeholders supports for job-seekers and children Mapping of needs and issues; Consultation re opportunity for innovative service responses / relations between service partners; Promote the BFO **Identify and prioritise** priority **Identify** personal support services **Identify** education and training **Identify** Employment Services Providers locations of high residential currently being accessed by the services in the region currently being and key SA Govt., Federal Govt. and client target group and/or likely to accessed by families in the client target non-government employment and skills representation of long-term unemployed families; sole be required following group and/or likely to be required sector stakeholders as well as commencement of intensive family following commencement of intensive employers, employer groups, industry parent families; Aboriginal families; migrant families case management family case management and labour associations Seek engagement via: Engage with this range of services, providers and stakeholders to facilitate: dissemination of information and - Formation of a Local Governance Group to support the forming of cross agency servicing relationships; assist to identify outreach personal presence at issues/ needs / gaps in service provision and propose solutions /responses shopping centres, schools and - Clear and strong knowledge and acceptance of the BFO program among these networks Children's Centres, Medical - Appropriate referral of long-term jobless families to the program Centres / Hospitals, SA Govt - Joint understanding among BFO and other Case Workers of identified priority needs / circumstances /actions Federal Govt and NGO services - Engage services in coordinated collaborative case management around needs of participating BFO family members Community Centres, Local Radio e.g. Services and service networks for: e.g. Services and service networks for: e.g. Services and service networks for: **Implement Assertive Family** General and Women's and Children's Children's Centres, Learning support staff at JSA, DES and IEP providers; Skills for Jobs in Case Management via the BFO primary and secondary schools, school **Family Service Model at** Health, Hospitals, Mental Health, Drug the Regions Networks and Initiatives; Priority Attachment A, demonstrated as and Alcohol, Parenting Support, Financial attendance workers, special needs education **Employment Area initiatives through Local** currently delivered in this paradigm Assistance, Legal and Justice, support workers, Registered Training **Employment Coordinator and the Local Area** at item 3.3.1(i) through the Case Accommodation and Homelessness. Organisations, Community Education Group (LAG) **Management Framework** cultural inclusion/support, recreation Services, tuition services, language services described at 4.1 (Service Quality) All delivered by a multidisciplinary team: Social Work, Psychology, Participate conjointly with the service community and contractually with DEFFEST in **Education**; **Employment Services**; Progress Reporting; Program and Service Review; and Evaluation re effectiveness of the program **Cultural competency**