

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q35

Question: Please provide copies of any variations that have occurred to this contract.

Answer: Please find attached the Detention Services Contract Deed of Variation 3. Please note
The Deed of Variation 3 has been redacted to remove sensitive information.



Australian Government Solicitor

DEED OF VARIATION

DEED OF VARIATION IN RELATION TO THE DETENTION SERVICES
CONTRACT

Commonwealth of Australia represented by the Department of Immigration and
Citizenship
ABN 33 380 054 835

Serco Australia Pty Limited
ABN 44 003 677 352 ACN 003 677 352

File reference: 11050915

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DEED OF VARIATION

DEED OF VARIATION IN RELATION TO THE DETENTION SERVICES CONTRACT

Date

This Deed of Variation is made on 28 November 2011.

Parties

This Deed of Variation is made between and binds the following parties:

1. **Commonwealth of Australia represented by the Department of Immigration and Citizenship of 6 Chan Street, Belconnen, ACT, 2600 ABN 33 380 054 835 (the Department)**
2. **Serco Australia Pty Limited of Level 10, 90 Arthur Street, North Sydney, NSW 2060 ABN 44 003 677 352 ACN 003 677 352 (the Service Provider)**

Context

This Deed of Variation is made in the following context:

- A. The parties entered into an agreement on 29 June 2009 for the provision of services to People in Detention at Immigration Detention Centres (the IDC Contract).
- B. The Department and the Service Provider have agreed to amend the IDC Contract to include the provision of Services at a number of additional Facilities during the period 1 March 2010 to 31 December 2011. The parties acknowledge that they will enter into a further deed of variation in relation to the ongoing provision of Services at some of these Facilities for the period after 1 January 2012, noting clause 2.6 of this Deed.
- C. The parties have agreed to amend the IDC Contract on the terms and conditions contained in this Deed.

Operative provisions

In consideration of the mutual promises contained in this document, the parties to this Deed of Variation agree as follows:

1. Definitions and Interpretation

Definitions

- 1.1. In this Deed, unless the contrary intention indicates otherwise:
- a. terms used in this Deed that are not defined below and are defined in the IDC Contract have the same meaning as in the IDC Contract.
 - b. a term in bold type has the meaning shown opposite it.

APOD	means any of the Facilities identified as an Alternative Place of Detention in Schedule 1;
Deed	means this Deed and includes all schedules and attachments (if any) to this Deed; and
IDC Contract	means the contract between the parties referred to in Paragraph A of the Context, as amended from time to time.

Interpretation

- 1.2. Clause 74 of the IDC Contract applies to this Deed as though a reference to the 'Contract' is a reference to this Deed.

Guidance on construction of Deed

- 1.3. As far as possible all provisions of this Deed will be construed so as not to be void or otherwise unenforceable.
- 1.4. If anything in this Deed is void or otherwise unenforceable then it will be severed and the rest of the Deed remains in force.
- 1.5. A provision of this Deed will not be construed to the disadvantage of a party solely on the basis that it proposed that provision.
- 1.6. In the event of conflict between this Deed and the IDC Contract, the provisions of the Deed will prevail.

Commencement

- 1.7. The terms of this Deed apply on and from the date of this Deed.

2. Amendment of the IDC Contract

- 2.1. The IDC Contract is amended in accordance with the amendments set out in Schedule 1.
- 2.2. The parties acknowledge that each of the Facilities identified in Schedule 1 is a 'Facility' for the purposes of the IDC Contract.

- 2.3. The application of Schedule 2 of the IDC Contract to the provision of Services at the Facilities covered by this Deed is amended as set out in Schedule 1. The Service Provider will provide the Services at each Facility in accordance with Schedule 1:
- a. commencing from the date specified as the 'Start Date'; and
 - b. ending on the date specified as the 'End Date' or, if no date is specified but subject to clause 2.6, 31 December 2011.
- 2.4. The following clauses in the IDC Contract do not apply with respect to an APOD and the provision of Services at an APOD:
- a. clause 5 (Transition In) and Schedule 6 (Transition Requirements);
 - b. clause 6 (Achievement of Milestones and Acceptance Testing);
 - c. clause 7 (Verification);
 - d. clause 9 (Liquidated Damages); and
 - e. clause 32 (Activating, Deactivating and Reactivating a Facility).
- 2.5. Schedule 4.3 of the IDC Contract (Reporting Requirements) does not apply with respect to an APOD.
- 2.6. The parties acknowledge the amendments set out in this Deed are intended to cover the period from 1 March 2010 to 31 December 2011. The parties acknowledge that there will need to be a further variation to the IDC Contract. The parties will use their best endeavours to finalise any such variation in a timely manner. Where a Facility is still being used for the provision of Services on 31 December 2011, subject to the Department directing the Service Provider otherwise and any further variation to the IDC Contract, the Service Provider will continue providing Services at that Facility in accordance with the IDC Contract as amended by this Deed, including the Pricing Tables set out in Schedule 2.

3. Detention Services Fees and Costs

- 3.1. The parties acknowledge that:
- a. the total Detention Services Fee for the provision of the Services at the Facilities covered by this Deed for the period 1 March 2010 to 31 December 2011 will not exceed [REDACTED] (including GST);
 - b. the Service Provider has already received from the Department [REDACTED] (including GST) in relation to these Services; and
 - c. the Department will pay to the Service Provider the Detention Services Fee for the provision of Services at the Facilities covered by this Deed using the Pricing Tables set out in Schedule 2 (up to a maximum of [REDACTED] GST inclusive) within 30 days of receiving an invoice from the Service

Provider in accordance with the requirements of clause 39 of the IDC Contract.

- 3.2. The parties acknowledge that:
- a. the amounts referred to in clause 3.1 represent the total amount payable by the Department with respect to the provision of Services at the Facilities covered by this Deed for the period 1 March 2010 to 31 December 2011; and
 - b. without limiting the Department's other rights under the IDC Contract or at law, there will be no application of an Incentive or Abatement in relation to the amounts referred to in clause 3.1.
- 3.3. Each party will bear its own costs and expenses (including legal costs) arising out of and incidental to the negotiation, preparation, execution and delivery of this Deed.

4. Entire agreement and variation

- 4.1. The parties confirm all the other provisions of the IDC Contract and, subject only to the amendments contained in this Deed, the IDC Contract shall remain in full force and effect and shall be read and construed and be enforceable as if the terms of this Deed were supplemental to the IDC Contract.
- 4.2. This Deed and the IDC Contract, when read together, contain the entire agreement of the parties with respect to the parties' rights and obligations under the IDC Contract and supersede all prior understandings and representations between the parties with respect to the parties' rights and obligations under the IDC Contract.
- 4.3. Each party will take such steps, execute all such documents and do all such acts and things as may be reasonably required by any other party to give effect to any of the transactions contemplated by this Deed.
- 4.4. The provisions of this Deed will not be varied either in law or in equity except by agreement in writing signed by the parties.

5. Applicable law

- 5.1. This Deed is to be construed in accordance with, and any matter related to it is to be governed by, the law of the Australian Capital Territory.
- 5.2. The parties submit to the jurisdiction of the courts of the Territory.

SCHEDULE 1 SERVICES**1. Darwin Airport Alternative Place of Detention****1.1. Schedule 1**

1.1.1. Insert the plan for Darwin Airport Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

1.2. Schedule 2

1.2.1. Schedule 2 of the IDC Contract applies to Darwin Airport Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

1.3. Timing

1.3.1. The Start Date is 1 Jul 2010.

2. Inverbrackie Alternative Place of Detention

2.1. Schedule 1

2.1.1. Insert the plan for Inverbrackie Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

2.2. Schedule 2

2.2.1. Schedule 2 of the IDC Contract applies to Inverbrackie Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Applies Section 2 - Maintenance of Assets: Applies Section 3 – Catering: Applies (self-catering) Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: The Service Providers obligations in relation to Section 3 are reduced as this is a self-catering facility.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

2.3. Timing

2.3.1. The Start Date is 17 December 2010.

3. Scherger Immigration Detention Centre

3.1. Schedule 1

3.1.1. Insert the plan for Scherger IDC attached to this Deed into Schedule 1 of the IDC Contract.

3.2. Schedule 2

3.2.1. Schedule 2 of the IDC Contract applies to Scherger IDC as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 3 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

3.3. Timing

3.3.1. The Start Date is 17 October 2010

4. Leonora Alternative Place of Detention

4.1. Schedule 1

4.1.1. Insert the plan for Leonora Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

4.2. Schedule 2

4.2.1. Schedule 2 of the IDC Contract applies to Leonora Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

4.3. Timing

4.3.1. The Start Date is 9 June 2010.

5. Curtin Immigration Detention Centre

5.1. Schedule 1

5.1.1. Insert the plan for Curtin IDC attached to this Deed into Schedule 1 of the IDC Contract.

5.2. Schedule 2

5.2.1. Schedule 2 of the IDC Contract applies to Curtin IDC as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 2 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

5.3. Timing

5.3.1. The Start Date is 12 June 2010.

6. Pontville Immigration Detention Centre

6.1. Schedule 1

6.1.1. Insert the plan for Pontville IDC attached to this Deed into Schedule 1 of the IDC Contract.

6.2. Schedule 2

6.2.1. Schedule 2 of the IDC Contract applies to Pontville IDC as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Applies Section 2 - Maintenance of Assets: Applies Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 2 above, third party contractors are responsible for some of these activities. The Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

6.3. Timing

6.3.1. The Start Date is 1 September 2011.

7. Jandakot Alternative Place of Detention

7.1. Schedule 1

7.1.1. Insert the plan for Jandakot Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

7.2. Schedule 2

7.2.1. Schedule 2 of the IDC Contract applies to Jandakot Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies (self catering) Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 2 and 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors. The Service Provider's obligations in relation to Section 3 are reduced as this is a self-catering facility.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

7.3. Timing

7.3.1. The Start Date is 2 May 2011.

7.3.2. The End Date is 2 November 2011.

8. Asti Immigration Alternative Place of Detention

8.1. Schedule 1

8.1.1. Insert the plan for Asti Immigration Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

8.2. Schedule 2

8.2.1. Schedule 2 of the IDC Contract applies to Asti Immigration Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

8.3. Timing

8.3.1. The Start Date is 1 May 2010.

8.3.2. The End Date is 30 June 2011.

9. Virginia Palms Alternative Place of Detention

9.1. Schedule 1

9.1.1. Insert the plan for Virginia Palms Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

9.2. Schedule 2

9.2.1. Schedule 2 of the IDC Contract applies to Virginia Palms Alternative Place of Detention as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Services	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies (self-catering) Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors. The Service Provider's obligations in relation to Section 3 are reduced as this is a self-catering facility.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

9.3. Timing

9.3.1. The Start Date is 26 March 2010.

9.3.2. The End Date is 30 June 2011.

10. Wickham Point Immigration Detention Centre

10.1. Schedule 1

10.1.1. Insert the plan for Wickham Point IDC attached to this Deed into Schedule 1 of the IDC Contract.

10.2. Schedule 2

10.2.1. Schedule 2 of the IDC Contract applies to Wickham Point IDC as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 2 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

10.3. Timing.

10.3.1. The Start Date is 7 November 2011.

SCHEDULE 2 PRICING TABLES

SCHEDULE 3 PLANS

[Insert Plans for each Facility]

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Wellbeing of People in Detention People in Detention Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Property of People in Detention	[Redacted]	[Redacted]	[Redacted]	[Redacted]

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:					

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				

2	Maintenance of Assets				
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Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
4	Catering	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Facilities Management

Facilities Management and Support Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services	[Redacted]	[Redacted]	[Redacted]	[Redacted]

6	Environmental Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Facilities Management

Facilities Management and Support Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				

8 Management of Emergencies

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Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Business Services Plan	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	People in Detention	Capacity band				
2	Human Resource Management					

Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Alternative Detention	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Contract and Relationship Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				

6	Information Technology Requirements				

Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	Business Continuity	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Security Services

Security Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services People in Detention Capacity band				
2	Entry Control				

Security Services

Security Services
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

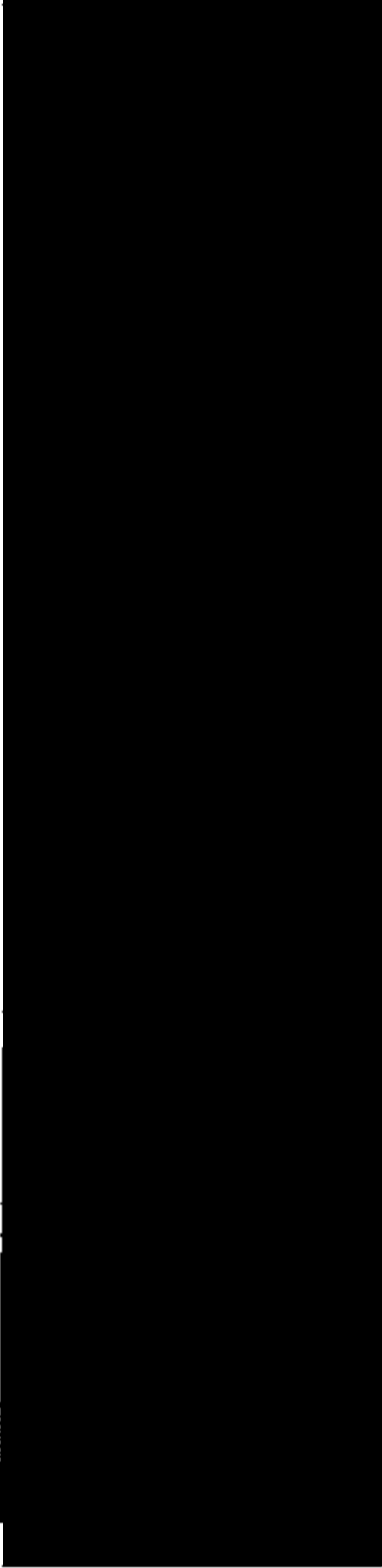
Summary Table

Summary
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention



Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services



NB: Excludes cost plus fees and variable components of the Transport and Escort Services

Transport & Escort

Transport and Escort Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement				
1	Transport (Trans)				per Km

Transport & Escort

Transport and Escort Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)				
1	Escort (Medium Risk)				

Transport & Escort

Transport and Escort Services

Serco Australia Pty Ltd
 Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Escort (Low Risk)	[REDACTED]	[REDACTED]	[REDACTED] per hour	[REDACTED]
1	Additional Drivers	[REDACTED]	[REDACTED]	[REDACTED] per hour	[REDACTED]
1	Air Travel Escorts	[REDACTED]	[REDACTED]	[REDACTED] per diem	[REDACTED]

Transport & Escort

Transport and Escort Services

Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
Totals by bands:					
[Redacted]					

Additional Services - Labour Rates

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

Additional Services - Labour Rates
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

State Holiday rates	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
Serco Australia Pty Ltd
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)



People in Detention	
Various Services	Mark-up
Facilities Maintenance	
Maintenance	Mark-up
Cordell Benchmark	Emergency and Breakdown Repairs
Rawlinson Benchmark	Emergency and Breakdown Repairs
Business Services	
Various Services	
Security Services	
Various Services	Mark-up
Transport and Escort Services	
Various Services	Mark-up

Additional Services - Labour Rates

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Additional Services	
Mark-up	
Ramp-up from contingency	
Ramp-down from contingency	
Alternative Detention Disbursements	
Mark-up	
Efficiency Dividend Premium	
%	

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]		
People in Detention		
Various Services	Mark-up	[REDACTED]
Facilities Maintenance		
Maintenance	Mark-up	[REDACTED]
Cordell Benchmark		Emergency and Breakdown Repairs
Rawlinson Benchmark		Emergency and Breakdown Repairs
Business Services		
Various Services		[REDACTED]
Security Services		
Various Services	Mark-up	[REDACTED]
Transport and Escort Services		
Various Services	Mark-up	[REDACTED]

Additional Services - Labour Rates

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)



Additional Services



Mark-up

Ramp-up from contingency



Mark-up

Ramp-down from contingency



Mark-up

Alternative Detention Disbursements



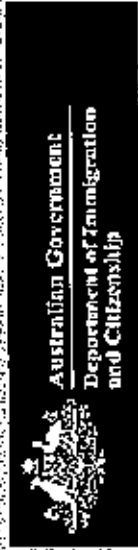
Mark-up

Efficiency Dividend Premium



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Immigration Detention Centres

Pricing Tables

Release Version: 22 April 2010

Serco Australia Pty Ltd
Inverbrackie APOD
11/03/2011

Instructions

Instructions
Serco Australasia Pty Ltd
Inverbrackie APOID

Instructions

- 1 **Tenderer's name**
Tenderers to ensure that their Company Name and Date of Completion are entered into the Cover Page (cells G18 and G20) of this workbook.
- 2 **Returning format**
Completed Pricing Template should be returned to the Department in Microsoft Excel format.
- 3 **Completion of tenders**
Completed Pricing Template should be returned to the Department as part of the RFT.
- 4 **Indexation**
Annual indexation will be applied to the tendered components of the Detention Services Fee (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium).
- 5 **Cell inputs**
Input cells in this Pricing Template are shaded in blue as shown below.
Only the cells shaded in blue should be filled in; these are located on blue shaded tabs.
Cells shaded in gray indicate that no input is required. In some instances they are provided for completeness only

Sample Input Cell	No Input Required
-------------------	-------------------
- 6 **Relation to Statement of Requirements**
Each blue tab relates to a Service Line and provides input cells for each Service Task. The Service Tasks on each sheet (tabbed blue) correspond to a Statement of Requirement as outlined in the "Instructions to Tenderers" box on each sheet. This arrangement allows for the pricing of service provision at the Service Task level.

Definitions

Definitions

Serco Australia Pty Ltd
Inverbrackie APDD

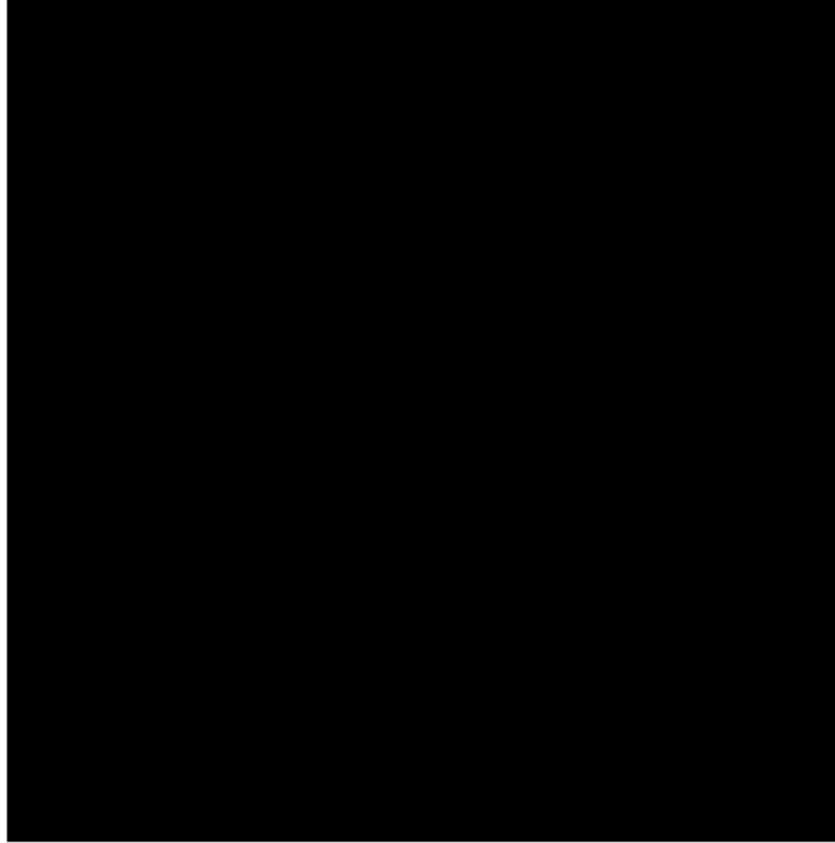


Payment Mechanisms

Fully Fixed

Fixed and Variable

Fully Variable



Definitions

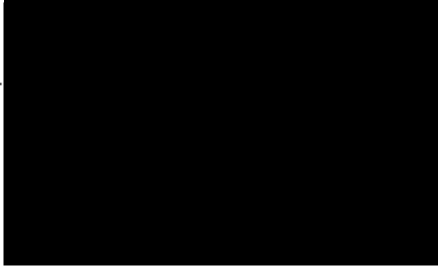
Definitions
Serco Australia Pty Ltd
Inverbrackie APOD



Cost Plus

Centre Capacity Summary

- Facility
- Christmas Island Immigration Detention Centre
- Northern Immigration Detention Centre
- Manbyrnong Immigration Detention Centre
- Perth Immigration Detention Centre
- Villawood Immigration Detention Centre
- Phosphate Hill Alternative Place of Detention
- Christmas Island IDC - Activities Areas
- Christmas Island IDC - Education Areas
- Christmas Island IDC - Tented Areas
- Christmas Island IDC - Lilac Compound
- Christmas Island IDC - Lilac Compound
- Curtin Immigration Centre



Transition
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

Transition Fees

Transition Fees by Centre

Inverbrackie APOD

Payment Mechanism	Transition In Fixed Fee
-------------------	-------------------------

\$

Overhead Fees
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenderers are to bid a daily National Corporate Overheads Fee for national-level activities undertaken that are not covered by a specific Service Task

Tenderers are to bid a daily management fee to cover costs specific to Queensland and South Australia (see clause 5.3.11 of Section 5.1 (Pricing Models) of Schedule 5 (Detention Services Fee))

	Payment Mechanism	Fixed \$/day
--	-------------------	--------------

National Corporate Overheads Fee

No. of sites managed
All Centres



People in Detention Services including Programs & Activities

Seico Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

4	Property of People in Detention	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
4	Catering	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Facilities Management

Facilities Management and Support Services

Sercos Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				
Totals by bands:					

Business Services

Business Services
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				
	People in Detention				
	Capacity band				
2	Human Resource Management				

Business Services

Business Services
Servco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

3	Alternative/ Detention	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Contract and Relationship Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Business Services

Business Services
Seico Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-Up (% bid on Cost +)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	Business Continuity	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Ply Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost #)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref#	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				
Totals by bands:					

Security Services

Security Services
Sierco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref.#	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services

Security Services
Serco Australia Pty Ltd
Inverbrackie APOD

Instructions To Tenderer:

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SCR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

Transport and Escort Services
 Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (Extreme Risk)				
1	Escort (High Risk)			per hour	
1	Escort (Medium Risk)			per hour	

Transport and Escort Services
 Serco Australia Pty Ltd
 Inverdrackie APQD

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Markup (% bld on Cost +/-)
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1	Escort (Low Risk)			per hour	
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1	Additional Drivers			per hour	
	Per additional driver				

1	Air Travel Escorts			per diem	
	Domestic				
	International				

Additional Services

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer

Tenders are to complete both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates")

Personnel category	Award plus mark-up Relevant Award	Bid rates	
		Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Personnel category Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]
NOTE: Both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates") are based on normal working hours from 6am-6pm			
Overtime rates Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]
NOTE: Overtime labour rates (i.e. "Award plus mark-up" and "Bid rates") are for extraordinary working hours from 6am-6pm			
State Holiday rates Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]

Transport and Escort Services
 Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SCR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Transport				
	People in Detention				
	Capacity band				
	Totals for band 1:				

Ramp-up from contingency

[REDACTED]

Mark-up

Ramp-down to contingency

[REDACTED]

Mark-up

Alternative Detention Disbursements

[REDACTED]

Mark-up

Efficiency Dividend Premium

[REDACTED]

[REDACTED]

[REDACTED]

Mark-ups
Serco Australia Pty Ltd
Inverbrackie APOD

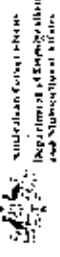
Instructions To Tenderer
Tenderers are to bid mark-up percentages on this sheet to be applied to any Services identified in a Statement of Requirement as Pass Through Costs (referred to as "Various Services" below), Additional Services, Ramp-up costs, Ramp-down costs, Alternative Detention Disbursements Pass Through Costs.
Tenderers are required to bid an Efficiency Dividend Premium as outlined in RFT Schedule 5.



People in Detention Services

Various Services	Mark-up	
Business Services		
Various Services	Mark-up	
Security Services		
Various Services	Mark-up	
Transport and Escort Services		
Various Services	Mark-up	
Additional Services		
	Mark-up	

Risk Allocation



Risk Allocation
 Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer
 Staff FTE for each task

SOR Ref #	Service Task and Requirement	Payment Mechanism
	People in Detention Services	
1	Well-Being of People in Detention	
2	Reception, Transfer, Accommodation and Discharge of People in Detention	
3	Individual Management	
4	Property of People in Detention	
	Facilities Management and Support Services	
1	Management of Assets	
2	Maintenance of Assets	
3	Centre Security and Emergency Systems	
4	Catering	
5	Cleaning Services	
6	Environmental Management	
7	Occupational Health and Safety (OHS)	
8	Management of Emergencies	
	Business Services	
1	Business Services Plan	
2	Human Resource Management	
3	Alternative Detention	
4	Contract and Relationship Management	
5	Records Management	
6	Information Technology Requirements	
7	Incident Management	
8	Business Continuity	
9	Reporting of Service Delivery	
10	Quality Management and Continuous Improvement	
11	Stores	

Assumptions

Assumptions
Seico Australia Ply Ltd
Inveröarackie APOD

Instructions To Tenderer
Tenderers are to provide all pricing assumptions made in their submission in the table below.



Reference Number	Assumption
1	Refer to the price schedule attachment for the Assumptions
2	
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Summary

Serco Australia Pty Ltd
Inverbrackie APOD



Local Transport Fixed Fee

Table below summarises the fixed fee for:
Transport and Escort Services

A large, solid black rectangular redaction box covers the entire table area, preventing any data from being visible.

Summary Table

Summary
Serco Australia Pty Ltd
Inverbrackie APOD



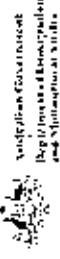
Summary table

Table below summarises the fixed fee and variable rates for:

- People in Detention Services
- Facilities Management and Support Services
- Business Services
- Security Services



Risk Allocation



Risk Allocation
 Serco Australia Pty Ltd
 Inverbrackie APOD

Instructions To Tenderer
 Staff FTE for each task

SOR Ref #	Service Task and Requirement	Payment Mechanism
Security Services		
1	Delivery of Security Services	
2	Entry Control	
3	Centre Security	
Transport and Escort Services		
1	Transport	
1	Escort (Extreme Risk)	
1	Escort (High Risk)	
1	Escort (Medium Risk)	
1	Escort (Low Risk)	
1	Additional Drivers	
1	Air Travel Escorts	

Lists

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PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Well-Being of People in Detention	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	People in Detention	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention					
3	Individual Management					

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4	Property of People in Detention				

Facilities Management

Facilities Management and Support Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				
3	Centre Security and Emergency Systems				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

RAAF Scheffer Immigration Detention Centre

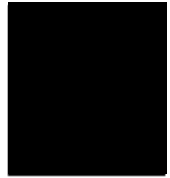
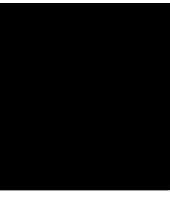
Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
-----------	--------------	-------------------	--------------	----------------------	---------------------------

4

Catering



Facilities Management

Facilities Management and Support Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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5

Cleaning Services

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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6 Environmental Management

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Facilities Management

Facilities Management and Support Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref#	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
	[Redacted]	[Redacted]			
	[Redacted]	[Redacted]			
8	Management of Emergencies				
	[Redacted]	[Redacted]			
	[Redacted]	[Redacted]			

Business Services

Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan People In Detention Capacity band				
2	Human Resource Management				
3	Alternative Detention				

Business Services

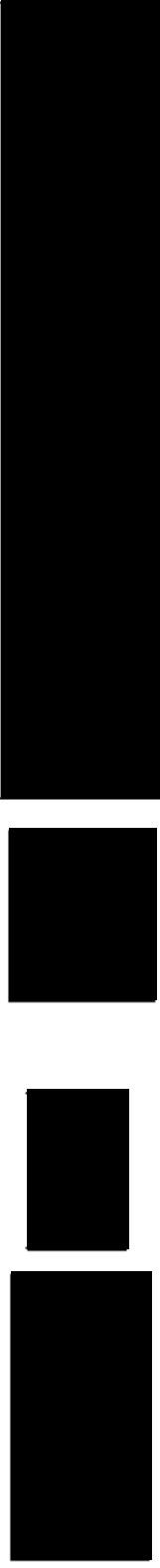
Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4 Contract and Relationship Management



Business Services

Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
6	Information Technology Requirements	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	Business Continuity	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9.	Reporting of Service Delivery	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
10.	Quality Management and Continuous Improvement	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				

Security Services

Security Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services People in Detention Capacity band				
2	Entry Control				

Security Services

Security Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

Summary Table

Summary
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre



Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services



Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable (per fm)	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Escort (Extreme Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Escort (Medium Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

All Fees are GST Inclusive as indicated in Schedule 5
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR	Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1		Escort (Low Risk)				
1		Additional Drivers				
1		Air Travel Escorts				

Transport & Escort

Transport and Escort Services
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +/-)
Totals by bands:					
[Redacted]					

Additional Services - Labour Rates

Serco Australia Pty Ltd

RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates:				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]		
People in Detention		
Various Services	Mark-up	[REDACTED]
Facilities Management		
Maintenance	Mark-up	[REDACTED]
Cordell Benchmark	Discount	Emergency and Breakdown Repairs
Rawlinson Benchmark	Discount	Emergency and Breakdown Repairs
Business Services		[REDACTED]
Various Services	Mark-up	[REDACTED]
Security Services		[REDACTED]
Various Services	Mark-up	[REDACTED]
Transport and Escort Services		[REDACTED]
Various Services	Mark-up	[REDACTED]

Additional Services - Labour Rates
Serco Australia Pty Ltd
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)



Additional Services



Mark-up

Ramp-up from contingency



Mark-up

Ramp-down from contingency



Mark-up

Alternative Detention Disbursements



Mark-up

Efficiency Dividend Premium



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PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in				
3	Individual Management				

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

4. Property of People in Detention

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Totals by bands:

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				
3	Centre Security and Emergency Systems				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

4 Catering

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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Facilities Management

Facilities Management and Support Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
6	Environmental Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref.#	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-Up (% bid on Cost +)
7.	Occupational Health and Safety (OH&S)	[Redacted]	[Redacted]	[Redacted]	[Redacted]

8 Management of Emergencies

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Totals by bands:
Contingency

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Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1	Business Services Plan				
	People in Detention				
	Capacity band				

2	Human Resource Management				

3	Alternative Detention				
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Business Services

Business Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

4	Contract and Relationship Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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Business Services

Business Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

8	Business Continuity	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Business Services

Business Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Totals by bands:					
[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Security Services

Security Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Delivery of Security Services	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services	People in Detention Capacity band				
2	Entry Control					

Security Services

Security Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centra Security				
Totals by bands:					

Summary Table

Summary
Serco Australia Pty Ltd
Leonora Alternative Place of Detention



Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per km	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Escort (Extreme Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Escort (High Risk)			per hour	
1	Escort (Medium Risk)			per hour	

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (Low Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Additional Drivers	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Per additional driver	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Air Travel Escorts	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Domestic	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	International	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
Totals by bands:					
[Redacted]					

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Leonora Alternative Place of Detention

All Fees are GST Inclusive as indicated in Schedule 5
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up or Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]		
People in Detention		
Various Services	Mark-up	[REDACTED]
Facilities Management		
Maintenance	Mark-up	[REDACTED]
Cordell Benchmark	Discount	Emergency and Breakdown Repairs
Rawlinson Benchmark	Discount	Emergency and Breakdown Repairs
Business Services		
Various Services	Mark-up	[REDACTED]
Security Services		
Various Services	Mark-up	[REDACTED]
Transport and Escort Services		
Various Services	Mark-up	[REDACTED]

Additional Services - Labour Rates
Serco Australia Pty Ltd
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)



Additional Services

Mark-up	
Ramp-up from contingency	
Ramp-down from contingency	
Alternative Detention Disbursements	
Mark-up	
Efficiency Dividend Premium	
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People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

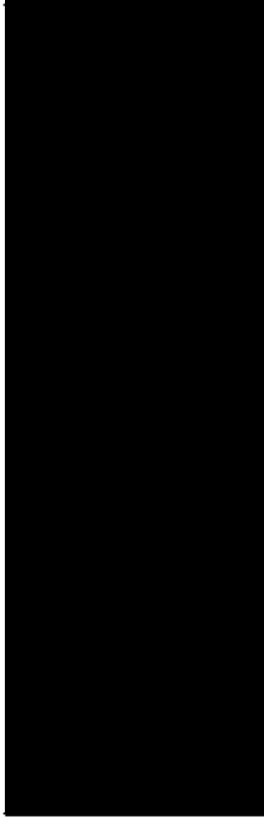
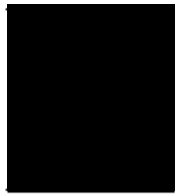
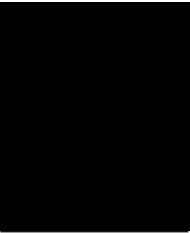
Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

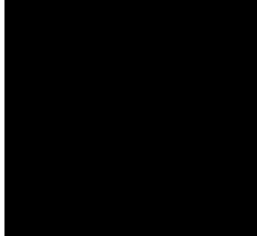
SOR Ref #	Service Task	Well-Being of People in Detention	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Well-Being of People in Detention

People in Detention Capacity band



2 Reception, Transfer, Accommodation and Discharge of People in Detention



PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management				
4	Property of People in Detention				

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Totals by tenderer:					

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SQR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				

People in Detention	Capacity band

2	Maintenance of Assets				
---	-----------------------	--	--	--	--

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems				

4	Catering				
---	----------	--	--	--	--

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
6	Environmental Management				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				

Management of Emergencies

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Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:					

Business Services

Business Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

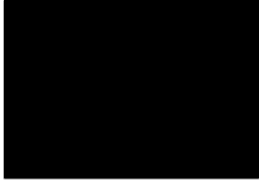
Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
-----------	--------------	-------------------	--------------	----------------------	---------------------------

1 Business Services Plan

People in Detention
Capacity band



2 Human Resource Management

[Redacted content for Human Resource Management]



Business Services

Business Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Alternative Detention	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
4	Contract and Relationship Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

6	Information Technology Requirements	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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Business Services

Business Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
8	Business Continuity	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Business Services

Business Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Totals by bands:					
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Security Services

Security Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services

Security Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Totals by bands:		[Redacted]	[Redacted]	[Redacted]	[Redacted]

Summary Table

Summary

Serco Australia Pty Ltd
Curtin Immigration Detention Centre



Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services



Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per kit	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Escort (Extreme Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)				
1	Escort (Medium Risk)				

Transport & Escort

Transport and Escort Services
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (Low Risk)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Additional Drivers	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1	Air Travel Escorts	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
Totals by bands:					
[Redacted]					

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Additional Services - Labour Rates
Serco Australia Pty Ltd
Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]	
People in Detention	
Various Services	Mark-up
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up
Transport and Escort Services	
Various Services	Mark-up

Additional Services - Labour Rates
Sercio Australia Pty Ltd
Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Additional Services	
Mark-up	
Ramp-up from contingency	
Mark-up	
Ramp-down from contingency	
Mark-up	
Alternative Detention Disbursements	
Mark-up	
Efficiency Dividend Premium	
	%

Vertical text on the right edge of the page, possibly a page number or margin note.



Instructions

Instructions
Serco Australia Pty Ltd
Ponterville IDC

Instructions

- 1 **Tenderer's name**
Tenderers to ensure that their Company Name and Date of Completion are entered into the Cover Page (cells G18 and G20) of this workbook.
- 2 **Returning format**
Completed Pricing Template should be returned to the Department in Microsoft Excel format.
- 3 **Completion of tenders**
Completed Pricing Template should be returned to the Department as part of the RFT.
- 4 **Indexation**
Annual indexation will be applied to the tendered components of the Detention Services Fee (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium).
- 5 **Cell Inputs**
Input cells in this Pricing Template are shaded in blue as shown below.
Only the cells shaded in blue should be filled in; these are located on blue shaded tabs.
Cells shaded in gray indicate that no input is required. In some instances they are provided for completeness only

Sample Input Cell	No Input Required
-------------------	-------------------
- 6 **Relation to Statement of Requirements**
Each blue tab relates to a Service Line and provides input cells for each Service Task. The Service Tasks on each sheet (tabbed blue) correspond to a Statement of Requirement as outlined in the "Instructions to Tenderers" box on each sheet. This arrangement allows for the pricing of service provision at the Service Task level.

Definitions

Definitions

Serco Australia Pty Ltd
Pontville IDC

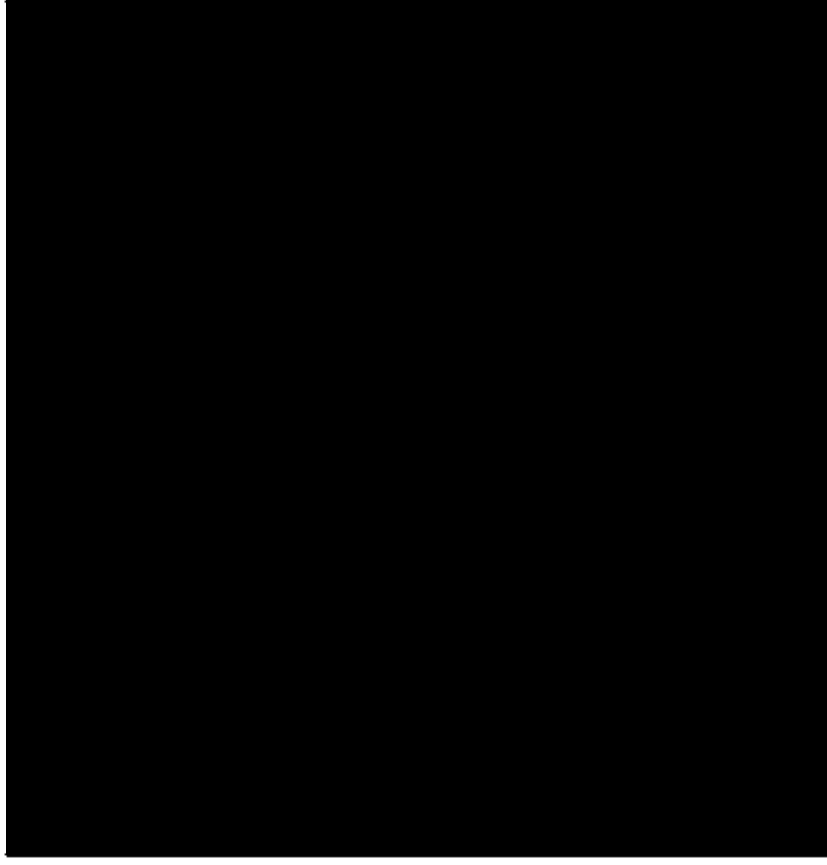


Payment Mechanisms

Fully Fixed

Fixed and Variable

Fully Variable



Definitions

Definitions
Serco Australia Pty Ltd
Pontville IDC

[REDACTED]

Cost Plus

Centre Capacity Summary

- Facility
- Christmas Island Immigration Detention Centre
- Northern Immigration Detention Centre
- Maribyrnong Immigration Detention Centre
- Perth Immigration Detention Centre
- Villawood Immigration Detention Centre
- Phosphate Hill Alternative Place of Detention
- Christmas Island IDC - Activities Areas
- Christmas Island IDC - Education Areas
- Christmas Island IDC - Tented Areas
- Christmas Island IDC - Lilac Compound
- Christmas Island IDC - Lilac Compound
- Curfin Immigration Centre

[REDACTED]

Transition
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

Transition Fees

Transition Fees by Centre

Inverbrackie APOD

Payment Mechanism	Transition In Fixed Fee
-------------------	-------------------------

\$

[Redacted]

[Redacted]

Overhead Fees
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenderers are to bid a daily National Corporate Overheads Fee for national-level activities undertaken that are not covered by a specific Service Task

Tenderers are to bid a daily management fee to cover costs specific to Queensland and South Australia (see clause 5.3.11 of Section 5.1 (Pricing Models) of Schedule 5 (Detention Services Fee))

	Payment Mechanism	Fixed \$/day
--	-------------------	--------------

National Corporate Overheads Fee

No. of sites managed		
All Centres		

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd
Ponterville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1. Well-Being of People in Detention

People in Detention Capacity band

[Redacted]

[Redacted]

[Redacted]

2. Reception, Transfer, Accommodation and Discharge of People in Detention

[Redacted]

[Redacted]

[Redacted]

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Pontville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Property of People in Detention	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Totals by bands:					
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Portville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

4 Catering

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
------------	------------	------------	------------	------------	------------

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd
Ponterville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Pontville IDC

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				
Totals by bands:					

Business Services

Business Services
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Business Services Plan	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	People in Detention	Capacity band				
2	Human Resource Management					

Business Services

Business Services
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +/-)
3	Alternative Detention				
4	Contract and Relationship Management				

Business Services

Business Services
Serco Australia Pty Ltd
Pontrville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +/-)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	Business Continuity	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Business Services

Business Services
 Serco Australia Pty Ltd
 Pontville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bld on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				

Security Services

Security Services
Serco Australia Pty Ltd
Ponville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +/-)
1	Delivery of Security Services People in Detention Capacity band				
2	Entry Control				

Security Services

Security Services
Serco Australia Pty Ltd
Pontville IDC

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				
Totals by bands:					

Transport and Escort Services
 Serco Australia Pty Ltd
 Portville IDC

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/hour	Mark-up (% bid on Cost +/-)
1	Escort (Extreme Risk)	[Redacted]	[Redacted]	[Redacted]	[Redacted]
1	Escort (High Risk)	[Redacted]	[Redacted]	per hour	[Redacted]
1	Escort (Medium Risk)	[Redacted]	[Redacted]	per hour	[Redacted]

Transport and Escort Services
 Serco Australia Pty Ltd
 Pontville IDC

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements)

SOR Ref#	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
----------	--------------	-------------------	--------------	----------	---------------------------

1.	Escort (Low Risk)				
				per hour	

1	Additional Drivers				
				per hour	

1.	Air Triage Escorts				
				per diem	

Transport and Escort Services
 Serco Australia Pty Ltd
 Pontville IDC

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Transport				
	People in Detention				
	Capacity band				
	Totals by bands:				

Additional Services

Additional Services - Labour Rates
 Serco Australia Pty Ltd
 Parriville IDC

Instructions To Tenderer

Tenders are to complete both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates")

Personnel category	Award plus mark-up	Bid rates	
		Junior staff/roles	Mid-level staff/roles
Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]
NOTE: Both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates") are based on normal working hours from 6am-6pm			
Overtime rates Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]
NOTE: Overtime labour rates (i.e. "Award plus mark-up" and "Bid rates") are for extraordinary working hours from 6am-6pm			
State Holiday rates Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance	[Redacted]	[Redacted]	[Redacted]

Mark-ups
Serco Australia Pty Ltd
Ponville IDC

Instructions To Tenderer:
Tenderers are to bid mark-up percentages on this sheet to be applied to any Services identified in a Statement of Requirement as Pass Through Costs (referred to as "Various Services" below), Additional Services, Ramp-up costs, Ramp-down costs, Alternative Detention Disbursements Pass Through Costs.
Tenderers are required to bid an Efficiency Dividend Premium as outlined in RFT Schedule 5.



People in Detention Services	
Various Services	Mark-up
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up
Transport and Escort Services	
Various Services	Mark-up
Additional Services	
	Mark-up

Ramp-up from contingency



Mark-up

Ramp-down to contingency



Mark-up

Alternative Detention Disbursements



Mark-up

Efficiency Dividend Premium



■ 9%



Summary Table

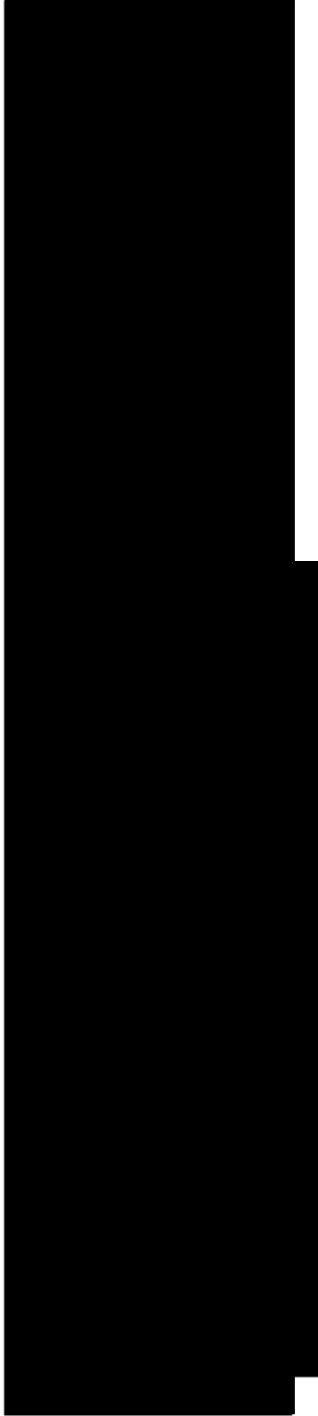
Summary
Serco Australia Pty Ltd
Pontville IDC



Summary table

Table below summarises the fixed fee and variable rates for:

- People in Detention Services
- Facilities Management and Support Services
- Business Services
- Security Services



Summary
Serco Australia Pty Ltd
Pontville IDC

[REDACTED]

Local Transport Fixed Fee

Table below summarises the fixed fee for:
Transport and Escort Services

[REDACTED]

[REDACTED]

Assumptions

Assumptions
Sercos Australia Pty Ltd
Pontville IDC

Instructions To Tenderer
Tenders are to provide all pricing assumptions made in their submission in the table below.

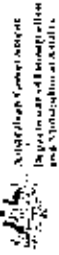


Reference Number	Assumption
1	Refer to the price schedule attachment for the Assumptions
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Risk Allocation

Risk Allocation

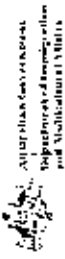
Serco Australia Pty Ltd
 Pontville IDC



Instructions To Tenderer
 Staff FTE for each task

SOR Ref #	Service Task and Requirement	Payment Mechanism
People in Detention Services:		
1	Well-Being of People in Detention	[Redacted]
2	Reception, Transfer, Accommodation and Discharge of People in Detention	
3	Individual Management	
4	Property of People in Detention	
Facilities Management and Support Services		
1	Management of Assets	[Redacted]
2	Maintenance of Assets	
3	Centre Security and Emergency Systems	
4	Catering	
5	Cleaning Services	
6	Environmental Management	
7	Occupational Health and Safety (OH&S)	
8	Management of Emergencies	
Business Services		
1	Business Services Plan	[Redacted]
2	Human Resource Management	
3	Alternative Detention	[Redacted]
4	Contract and Relationship Management	
5	Records Management	
6	Information Technology Requirements	
7	Incident Management	
8	Business Continuity	
9	Reporting of Service Delivery	
10	Quality Management and Continuous Improvement	
11	Stores	

Risk Allocation

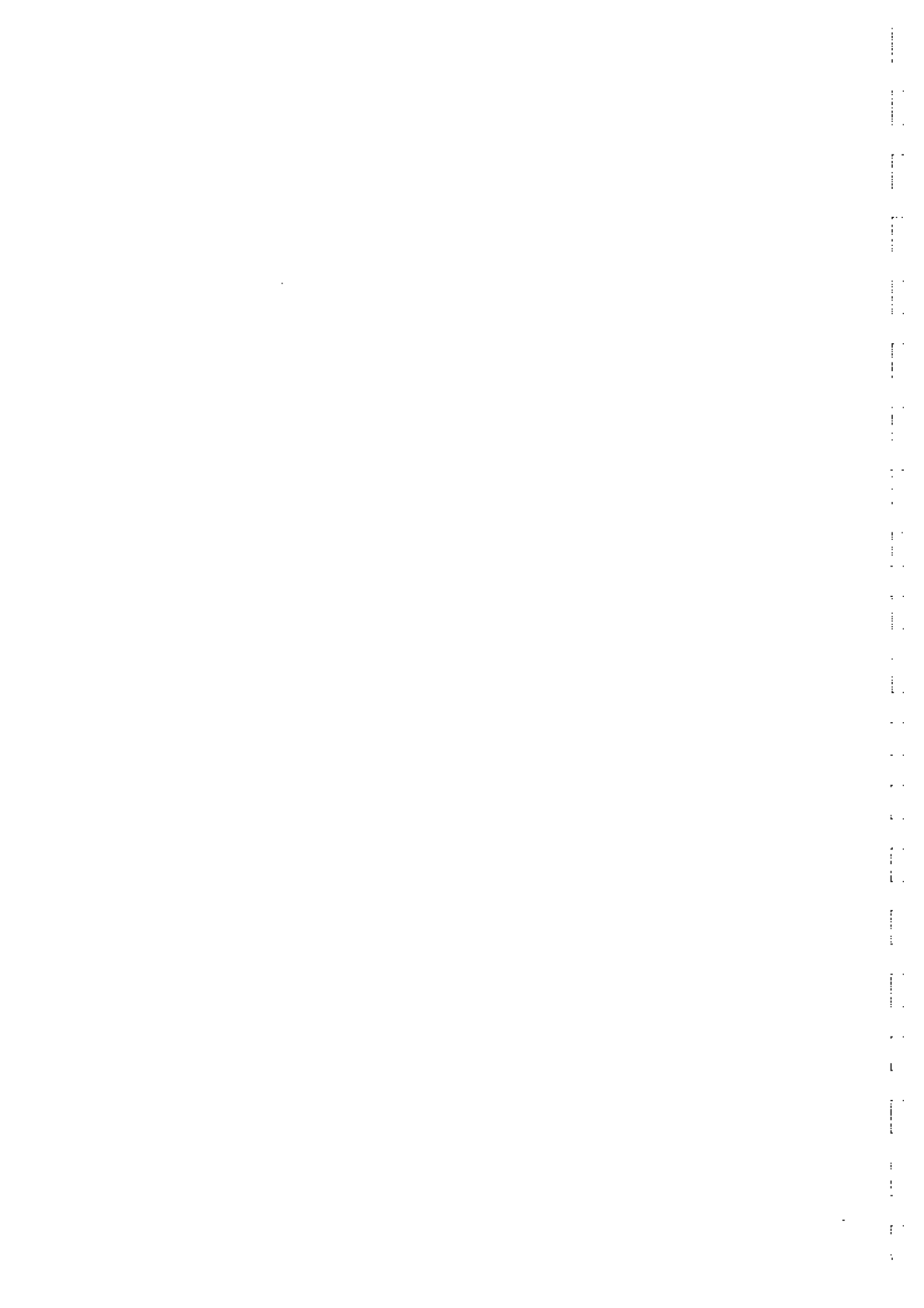


Risk Allocation
 Serco Australia Pty Ltd
 Pontville IDC

Instructions To Tenderer
 Staff FTE for each task

SOR Ref#	Service Task and Requirement	Payment Mechanism
Security Services		
1	Delivery of Security Services	
2	Entry Control	
3	Centre Security	
Transport and Escort Services		
1	Transport	
1	Escort (Extreme Risk)	
1	Escort (High Risk)	
1	Escort (Medium Risk)	
1	Escort (Low Risk)	
1	Additional Drivers	
1	Air Travel Escorts	

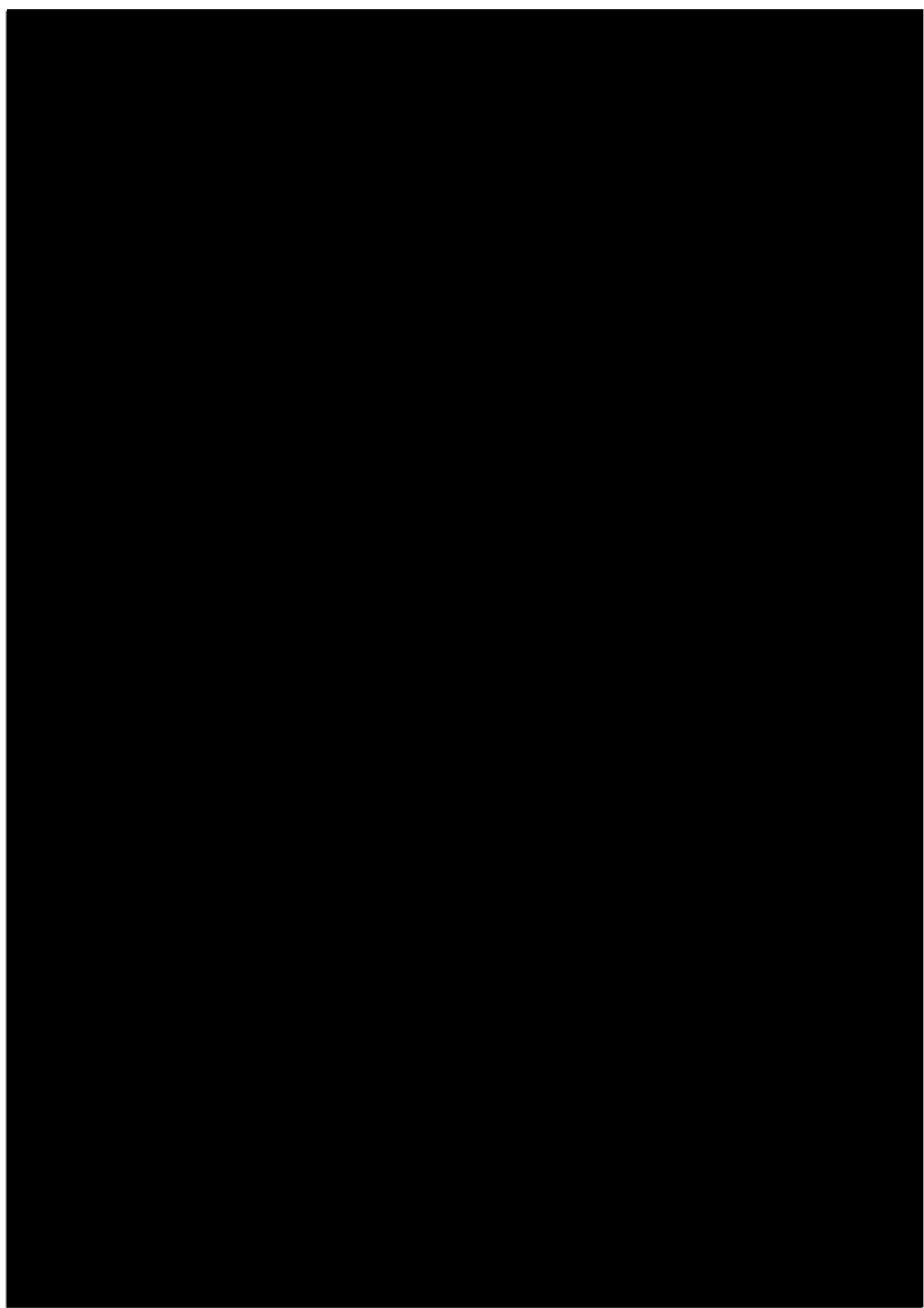
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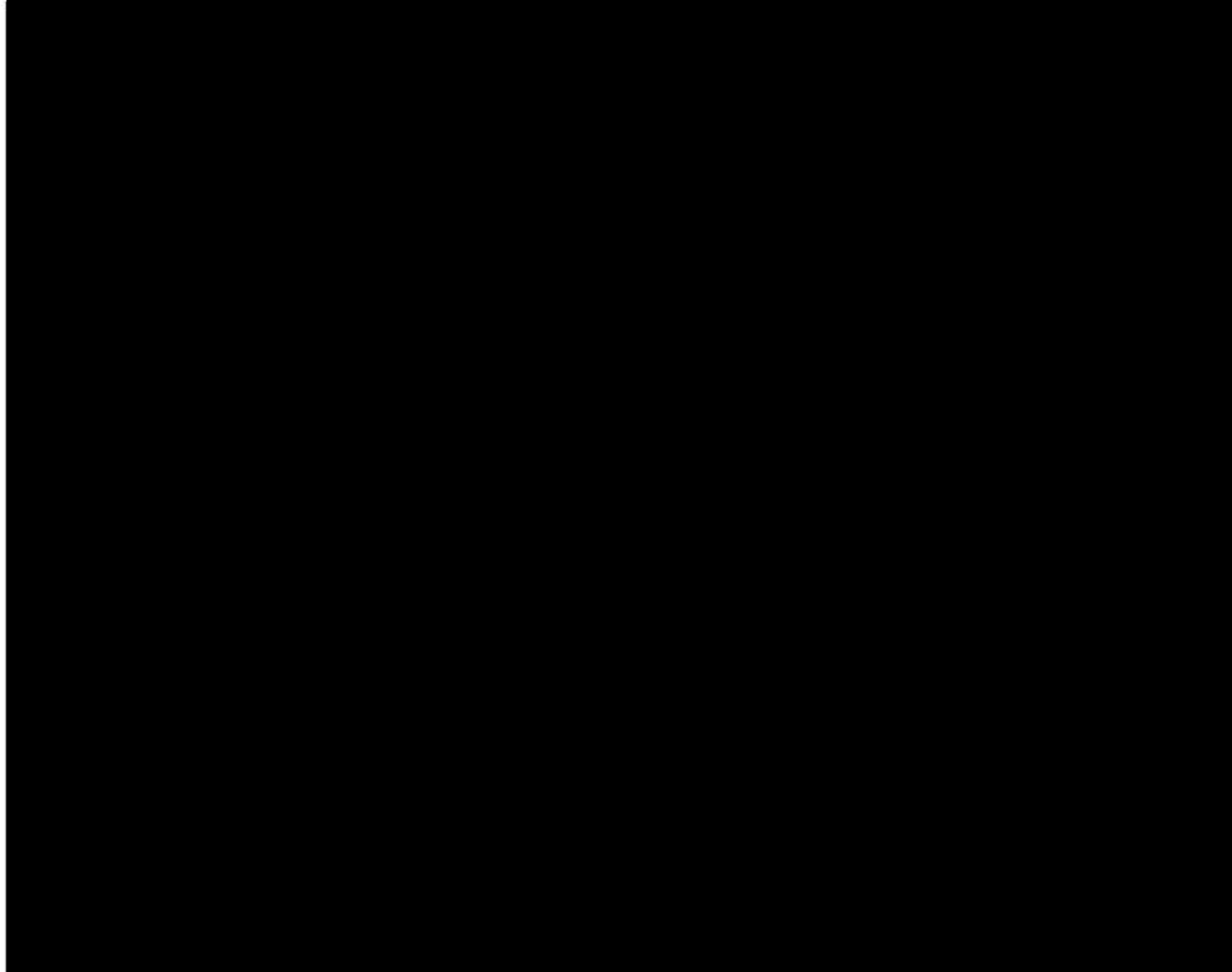
SCHEDULE 3 PLANS

[Insert Plans for each Facility]

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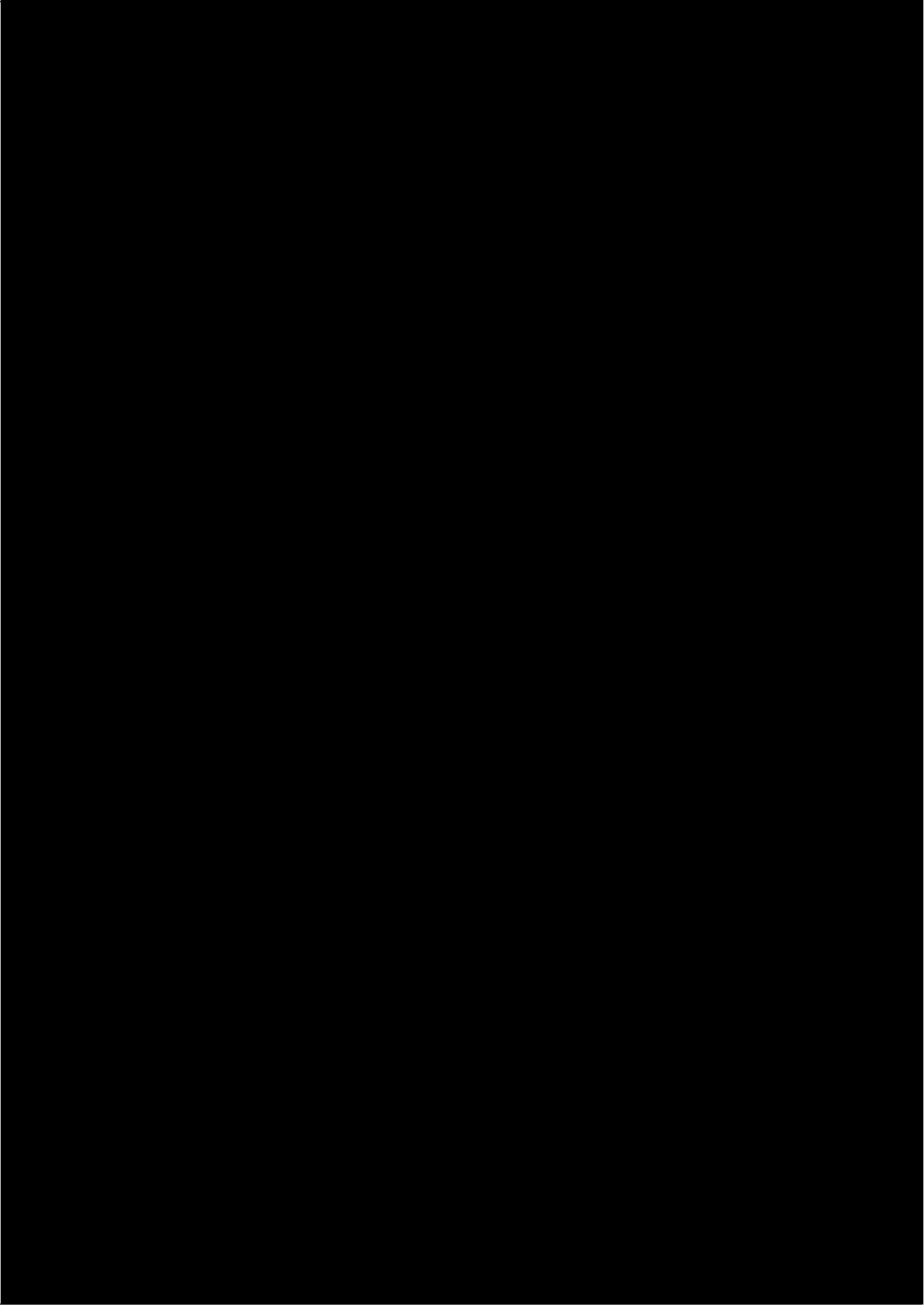


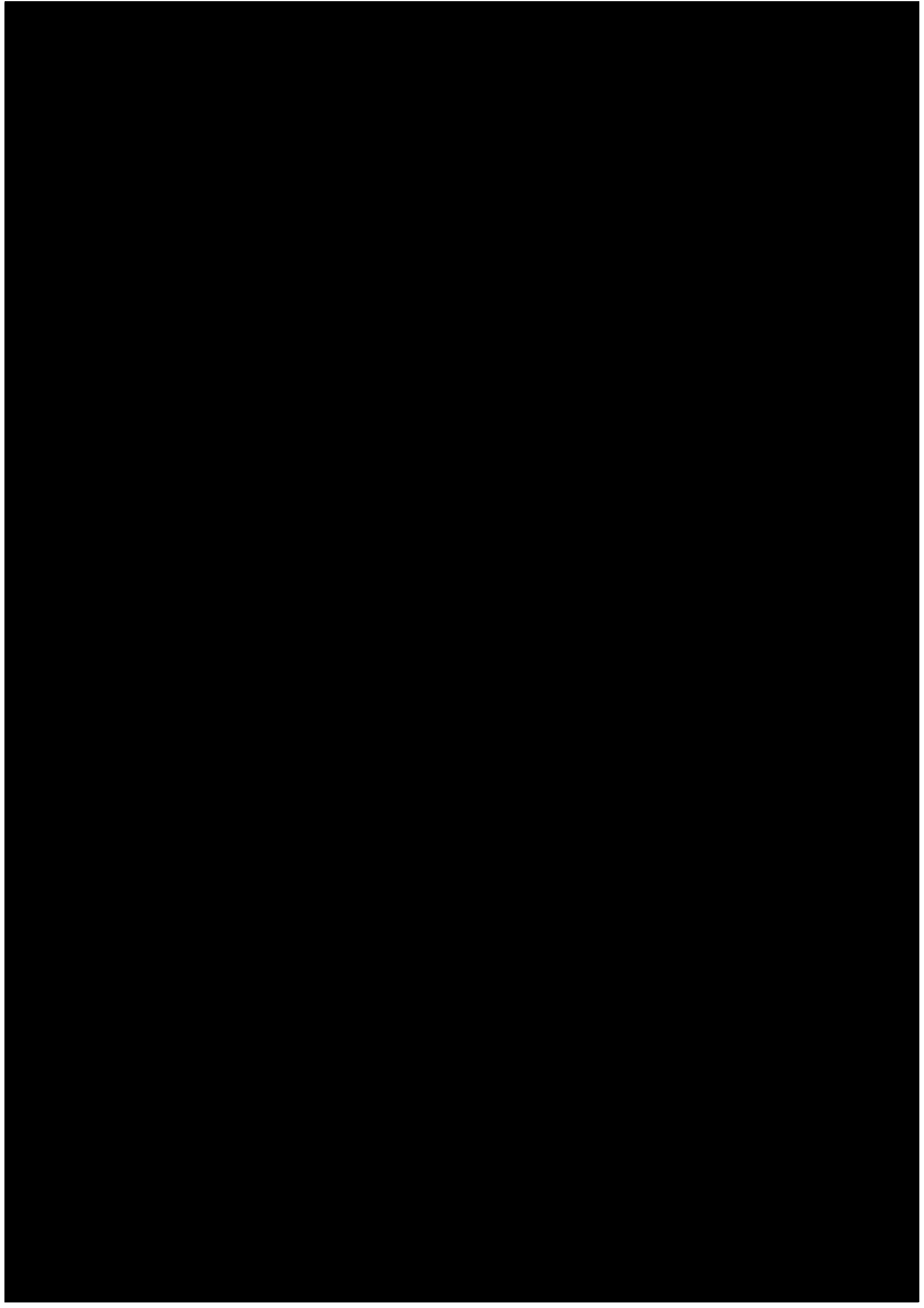
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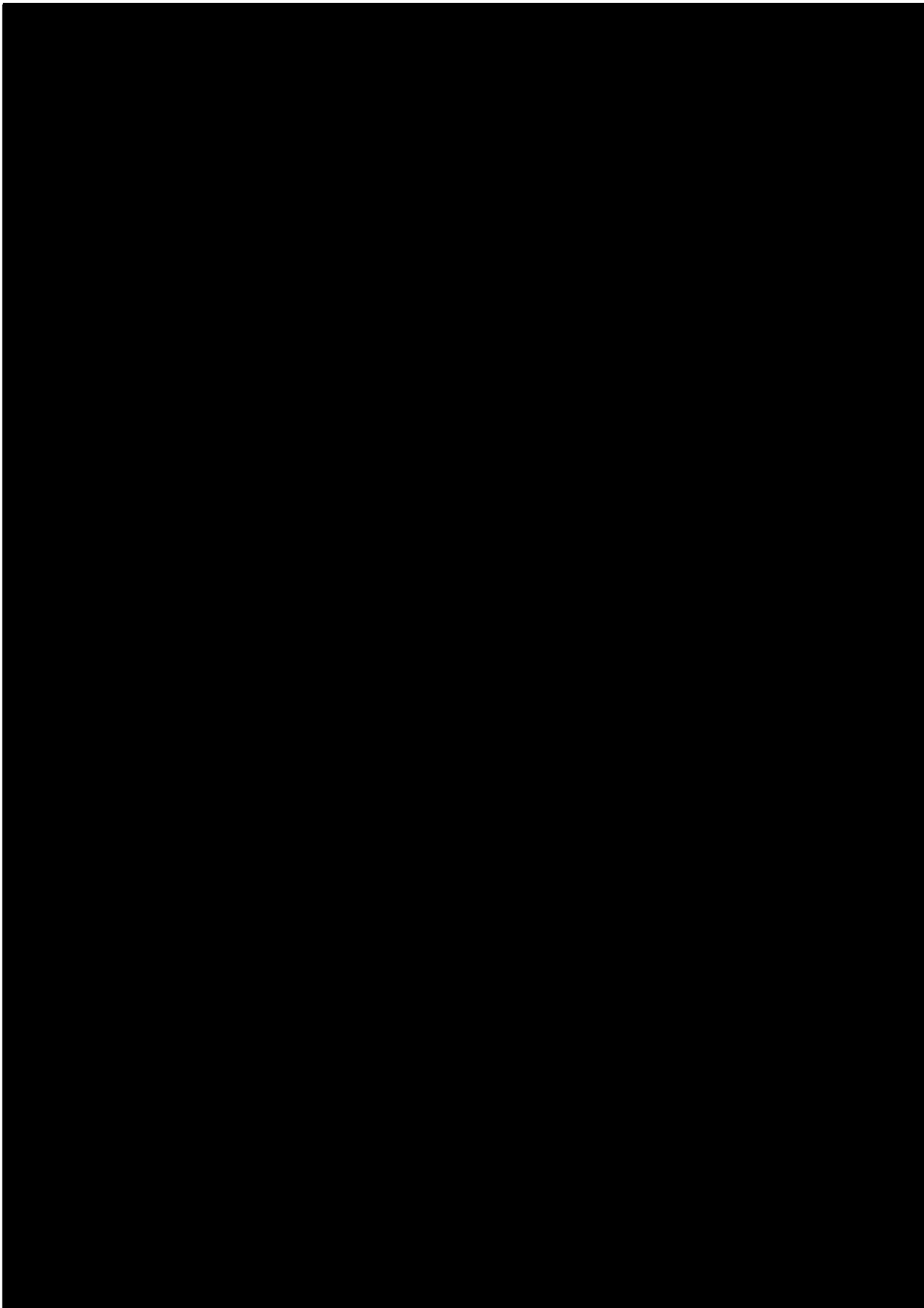


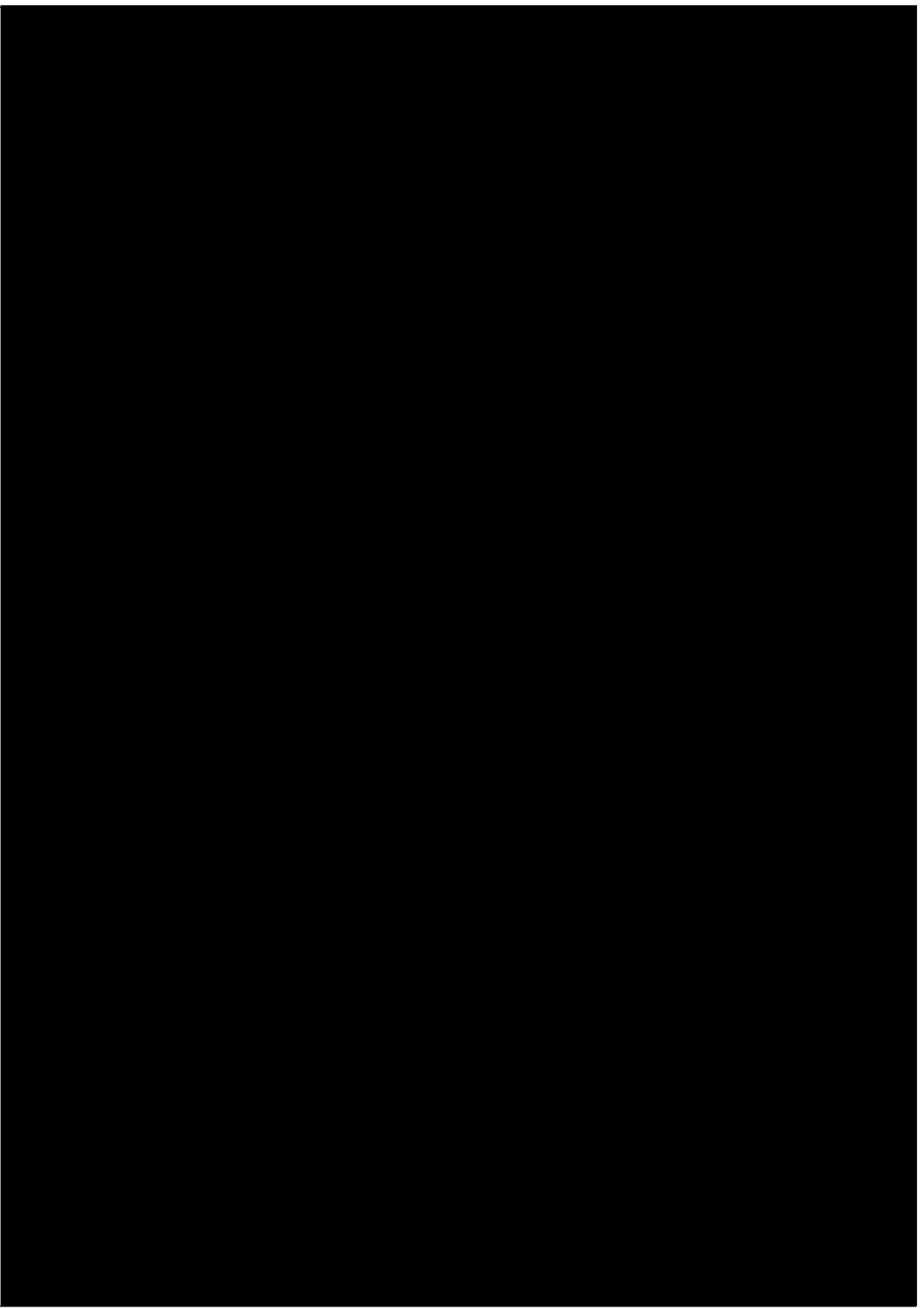
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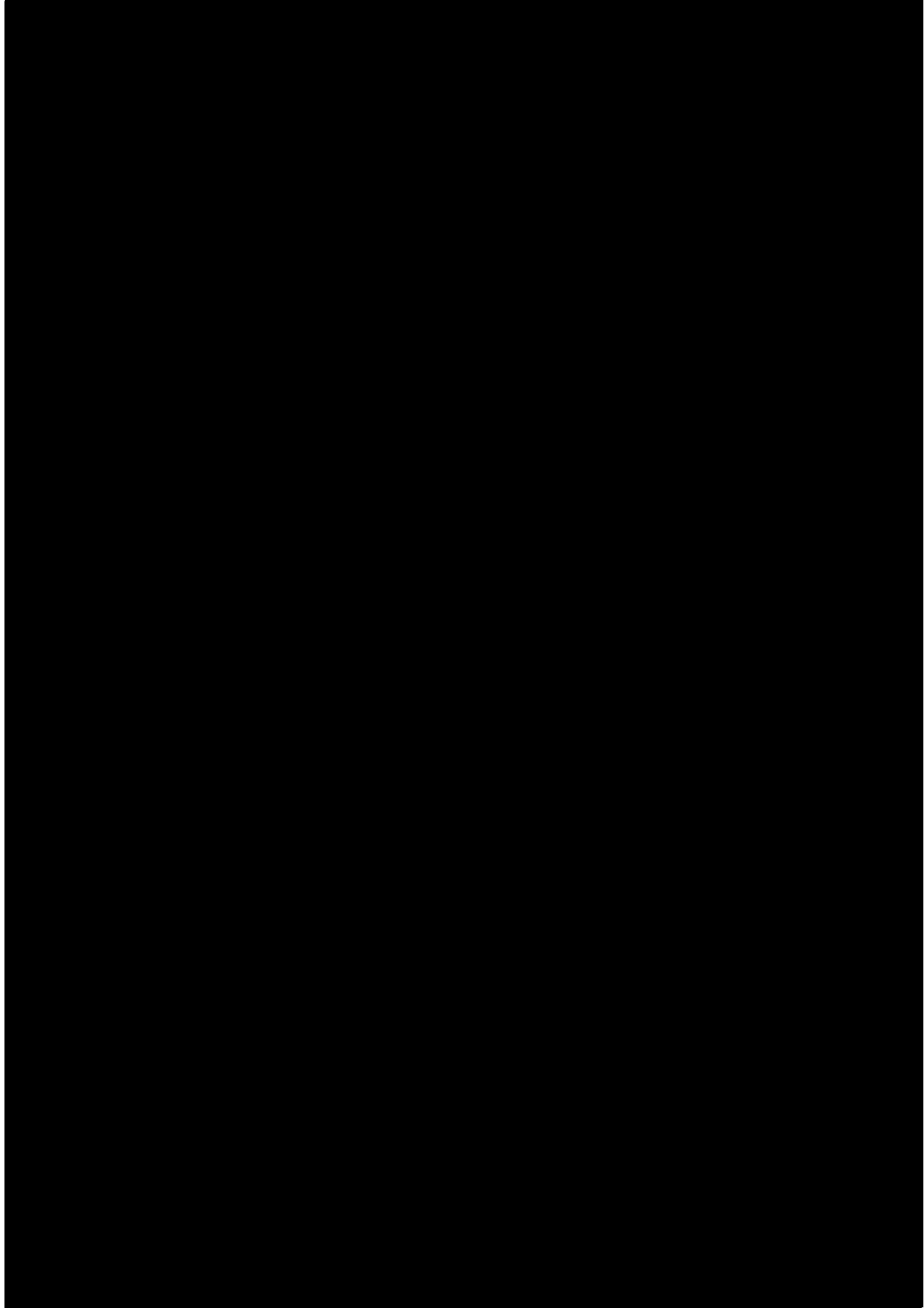
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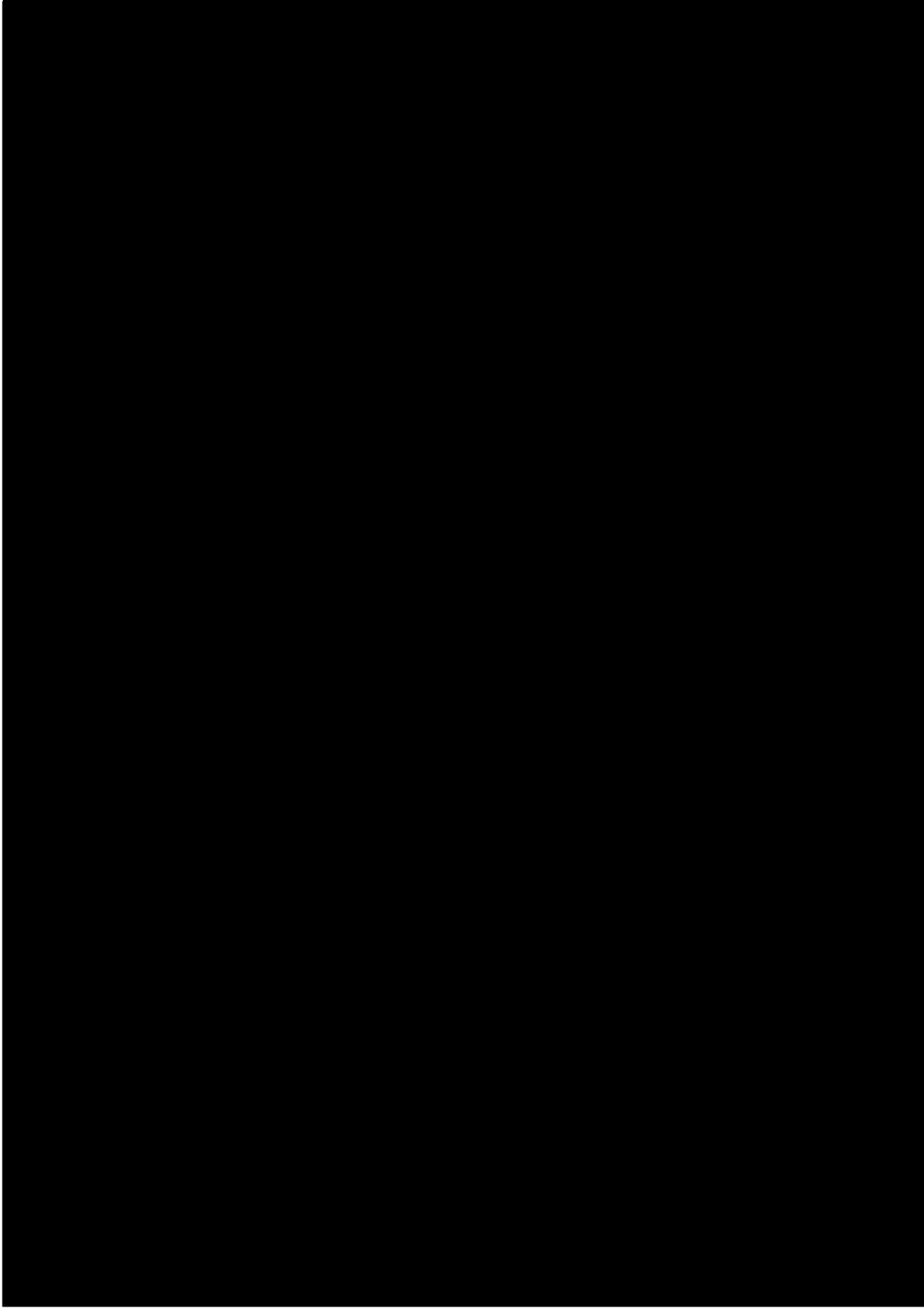




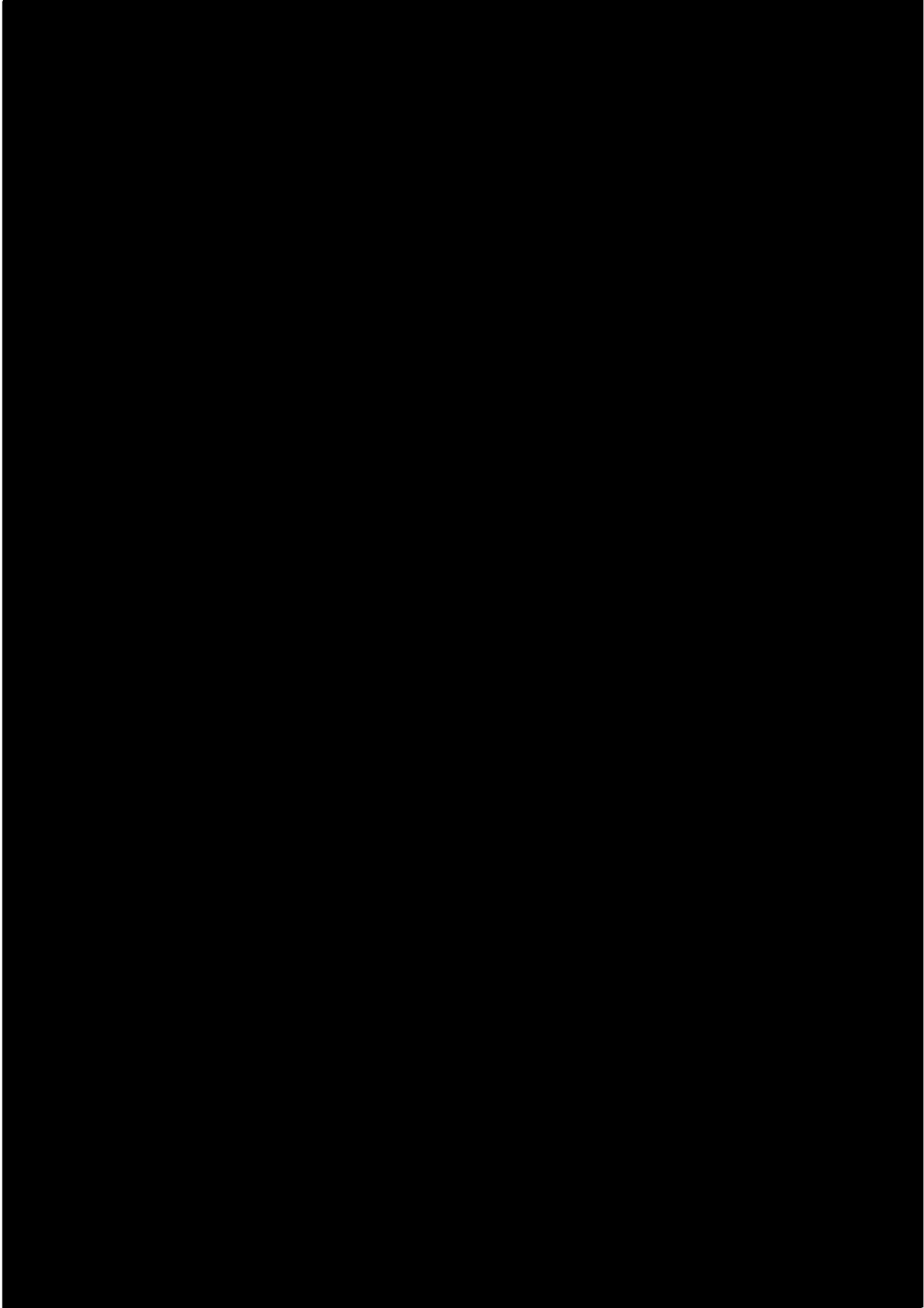




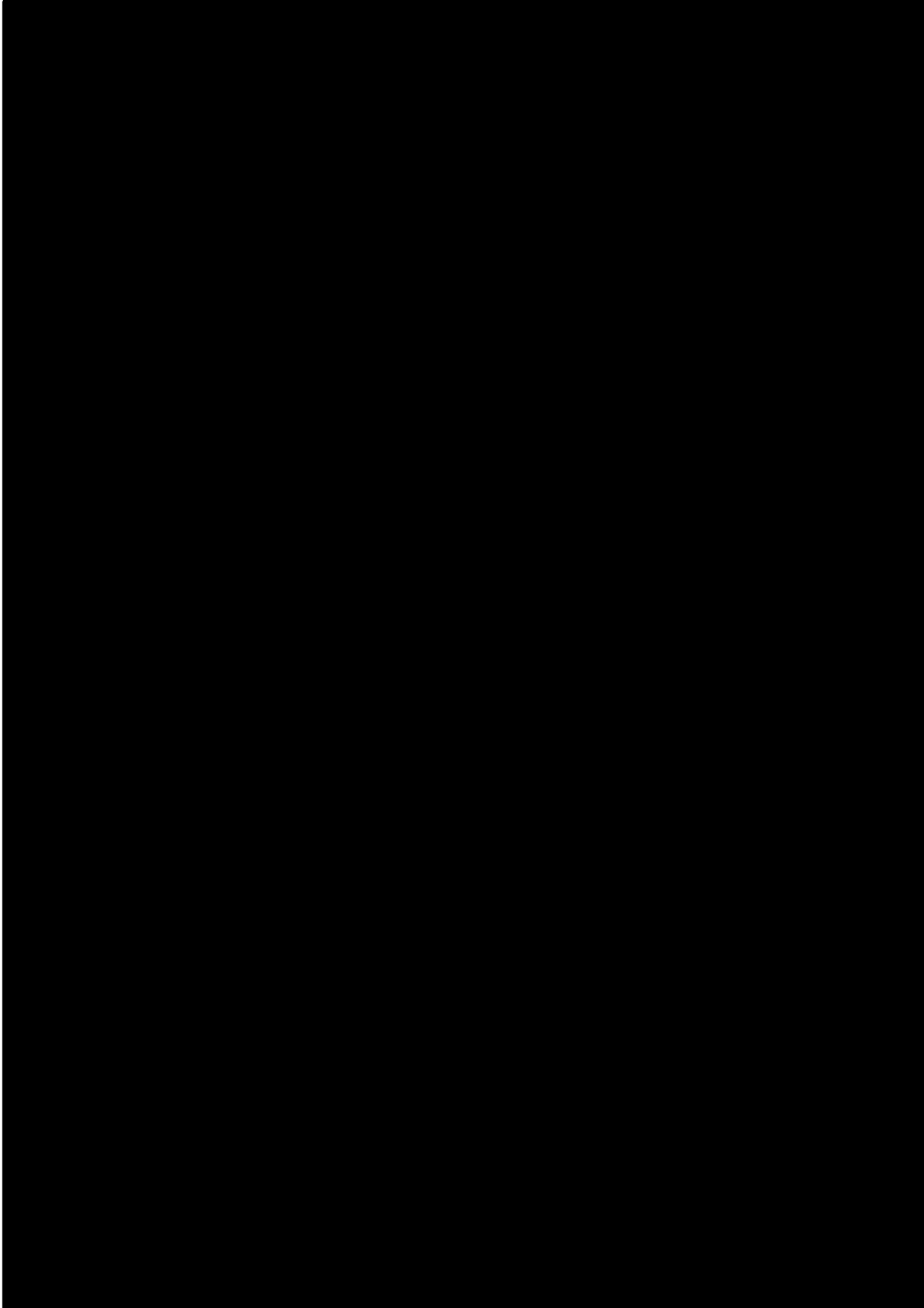
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EXECUTED as a Deed.

SIGNED, SEALED AND
DELIVERED for and on behalf
of the Commonwealth of
Australia by:

KENNETH DOUGLAS

^Name of signatory^


)
)
)


Signature

In the presence of:

Tray Mackey

^Name of witness^


)


Signature of witness

SIGNED SEALED AND
DELIVERED by Serco Australia
Pty Limited ACN 003 677 352
by:

DANIEL FABRI

^Name of director^

)
)
)


Signature

and by:

RICHARD KESOME

^Name of director/secretary^

)


Signature of director/secretary

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Australian Government Solicitor

DEED OF VARIATION

DEED OF VARIATION IN RELATION TO THE SERVICES CONTRACT
IMMIGRATION RESIDENTIAL HOUSING AND IMMIGRATION TRANSIT
ACCOMMODATION

Commonwealth of Australia represented by the Department of Immigration and
Citizenship
ABN 33 380 054 835

Serco Australia Pty Limited
ABN 44 003 677 352 ACN 003 677 352

File reference: 11050915

CONTENTS

1.	Definitions and Interpretation	2
2.	Amendment of the IRH/ITA Contract	2
3.	Services Fees and Costs	3
4.	Entire agreement and variation	3
5.	Applicable law	4
	Schedule 1 Amendments	5
	Schedule 2 Port Augusta IRH Plans	6
	Schedule 3 Pricing Tables	7
	Schedule 4 Asset Registers	8

DEED OF VARIATION

**DEED OF VARIATION IN RELATION TO THE SERVICES CONTRACT
IMMIGRATION RESIDENTIAL HOUSING AND IMMIGRATION TRANSIT
ACCOMMODATION**

Date

This Deed of Variation is made on 28th November 2011.

Parties

This Deed of Variation is made between and binds the following parties:

1. **Commonwealth of Australia represented by the Department of Immigration and Citizenship** of 6 Chan Street, Belconnen, ACT, 2600 ABN 33 380 054 835 (the Department)
2. **Serco Australia Pty Limited** of Level 10, 90 Arthur Street, North Sydney, NSW 2060 ABN 44 003 677 352 ACN 003 677 352 (the Service Provider)

Context

This Deed of Variation is made in the following context:

- A. The parties entered into an agreement on 11 December 2009 for the provision of services in relation to Immigration Residential Housing and Immigration Transit Accommodation (the IRH/ITA Contract).
- B. The Department and the Service Provider have agreed to amend the IRH/ITA Contract to include the provision of Services at the Port Augusta IRH and to amend the Pricing Tables for the Melbourne ITA and the Brisbane ITA.
- C. The parties have agreed to amend the IRH/ITA Contract on the terms and conditions contained in this Deed.

Operative provisions

In consideration of the mutual promises contained in this document, the parties to this Deed of Variation agree as follows:

1. Definitions and Interpretation

Definitions

1.1. In this Deed, unless the contrary intention indicates otherwise:

- a. terms used in this Deed that are not defined below and are defined in the IRH/ITA Contract have the same meaning as in the IRH/ITA Contract.
- b. a term in bold type has the meaning shown opposite it.

Deed means this Deed and includes all schedules and attachments (if any) to this Deed; and

IRH/ITA Contract means the contract between the parties referred to in Paragraph A of the Context, as amended from time to time.

Port Augusta IRH means the Port Augusta Immigration Residential House, a plan of which is attached;

Interpretation

1.2. Clause 74 of the IRH/ITA Contract applies to this Deed as though a reference to the 'Contract' is a reference to this Deed.

Guidance on construction of Deed

1.3. As far as possible all provisions of this Deed will be construed so as not to be void or otherwise unenforceable.

1.4. If anything in this Deed is void or otherwise unenforceable then it will be severed and the rest of the Deed remains in force.

1.5. A provision of this Deed will not be construed to the disadvantage of a party solely on the basis that it proposed that provision.

1.6. In the event of conflict between this Deed and the IRH/ITA Contract, the provisions of the Deed will prevail.

Commencement

1.7. The terms of this Deed apply on and from the date of this Deed.

2. Amendment of the IRH/ITA Contract

2.1. The IRH/ITA Contract is amended in accordance with the amendments set out in Schedule 1 with effect from:

- a. in relation to the amendments set out in Item 1, 1 April 2010; and
- b. in relation to the amendments set out in Item 2, 1 February 2010.

- 2.2. The parties acknowledge that it may be necessary to further vary the IRH/ITA Contract, in particular to update and complete Schedule 8 and Schedule 17 of the IRH/ITA Contract as it relates to the Port Augusta IRH. The parties will use their best endeavours to finalise any such variation in a timely manner.

3. Services Fees and Costs

- 3.1. The parties acknowledge that payments have been made by the Department in relation to the provision of Services at the Port Augusta IRH, the Melbourne ITA and the Brisbane ITA for the period 1 February 2010 to 31 October 2011 in the amount of [REDACTED] (including GST).
- 3.2. The Department will pay to the Service Provider an additional amount of up to a maximum [REDACTED] (including GST) within 30 days of receiving an invoice from the Service Provider in accordance with the requirements of clauses 38 and 39 of the IRH/ITA Contract.
- 3.3. The parties acknowledge that :
- a. the amounts referred to in clauses 3.1 and 3.2 represent the total amount payable by the Department with respect to the provision of Services at the Port Augusta IRH, Melbourne ITA and Brisbane ITA for the period 1 July 2010 to 31 October 2011; and
 - b. without limiting the Department's other rights under the IRH/ITA Contract or at law, there will be no application of an Incentive or Abatement in relation to the amounts referred to in this clause 3.
- 3.4. Each party will bear its own costs and expenses (including legal costs) arising out of and incidental to the negotiation, preparation, execution and delivery of this Deed.

4. Entire agreement and variation

- 4.1. The parties confirm all the other provisions of the IRH/ITA Contract and, subject only to the amendments contained in this Deed, the IRH/ITA Contract shall remain in full force and effect and shall be read and construed and be enforceable as if the terms of this Deed were supplemental to the IRH/ITA Contract.
- 4.2. This Deed and the IRH/ITA Contract, when read together, contain the entire agreement of the parties with respect to the parties' rights and obligations under the IRH/ITA Contract and supersede all prior understandings and representations between the parties with respect to the parties' rights and obligations under the IRH/ITA Contract.

- 4.3. Each party will take such steps, execute all such documents and do all such acts and things as may be reasonably required by any other party to give effect to any of the transactions contemplated by this Deed.
- 4.4. The provisions of this Deed will not be varied either in law or in equity except by agreement in writing signed by the parties.

5. Applicable law

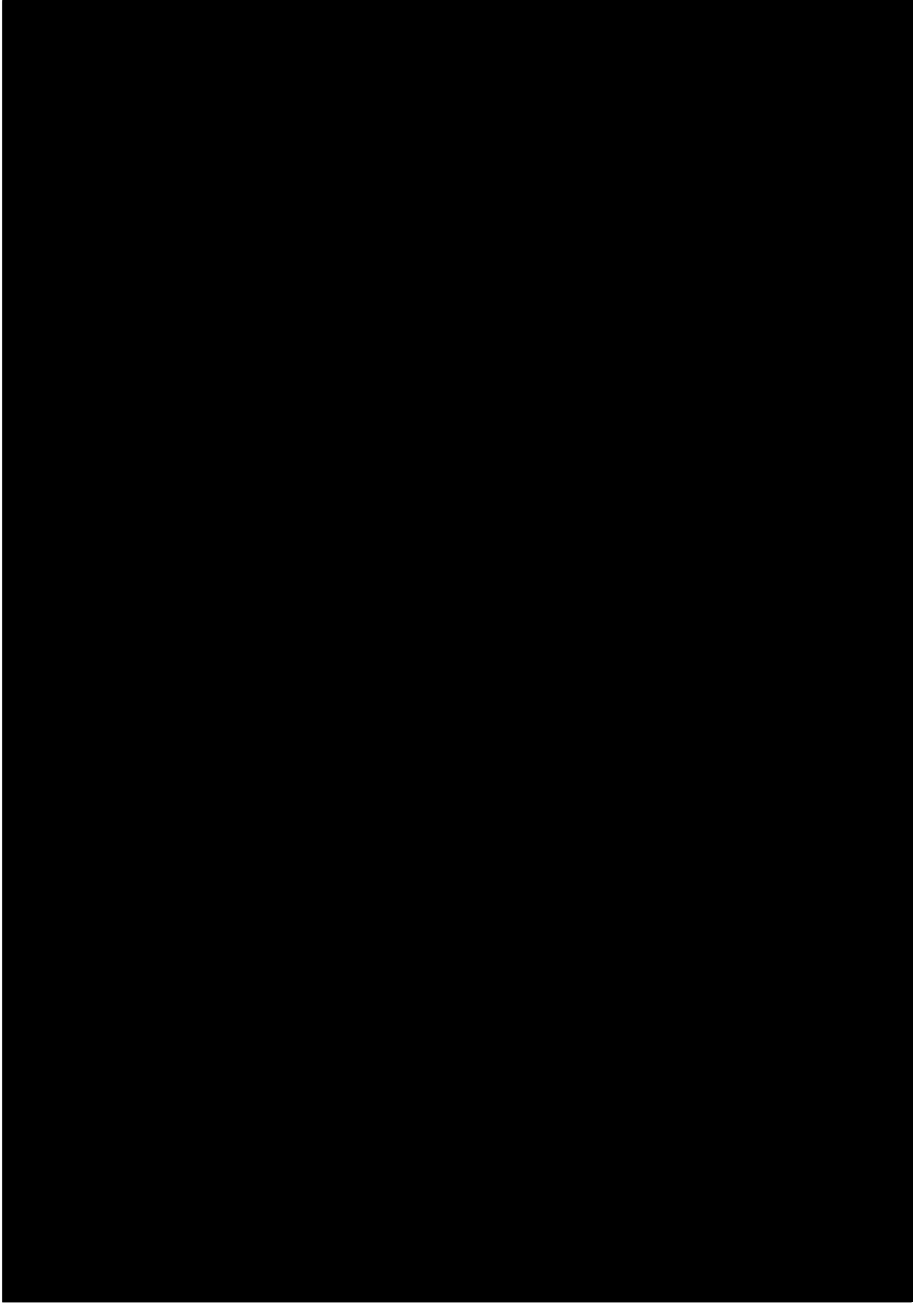
- 5.1. This Deed is to be construed in accordance with, and any matter related to it is to be governed by, the law of the Australian Capital Territory.
- 5.2. The parties submit to the jurisdiction of the courts of the Territory.

SCHEDULE 1 AMENDMENTS

- 1. Port Augusta Immigration Residential Housing**
- 1.1. Schedule 1 of the IRH/ITA Contract**
 - 1.1.1. Amend the Introduction to Schedule 1 to include 'Port Augusta Immigration Residential Housing - Port Augusta' as an additional 'IRH Site'.
 - 1.1.2. Insert the plan for Port Augusta Immigration Residential Housing attached at Schedule 2 to this Deed into Schedule 1 of the IRH/ITA Contract as Annexure BA.
- 1.2. Schedule 5 of the IRH/ITA Contract**
 - 1.2.1. Insert the Pricing Table for the Port Augusta Immigration Residential Housing at Schedule 3 to this Deed into Schedule 5.
- 1.3. Schedule 8 of the IRH/ITA Contract**
 - 1.3.1. Insert the table titled 'Port Augusta IRH Department Asset Register' at Schedule 4 to this Deed into Schedule 8.
- 1.4. Schedule 17 of the IRH/ITA Contract**
 - 1.4.1. Insert the table titled 'Port Augusta IRH Loose Asset Register' at Schedule 4 of this Deed into Schedule 17.
- 1.5. Schedule 18 of the IRH/ITA Contract**
 - 1.5.1. Amend the definition of 'IRH Site' to read as follows:

Any or all of Sydney Immigration Residential Housing, Perth Immigration Residential Housing or Port Augusta Immigration Residential Housing, as the context requires.
- 2. Melbourne ITA and Brisbane ITA**
- 2.1. Schedule 5 of the IRH/ITA Contract**
 - 2.1.1. Delete the Pricing Tables for Melbourne ITA and Brisbane ITA at Schedule 5 of the IRH/ITA Contract and replace them with the Pricing Tables set out in Schedule 3 to this Deed.

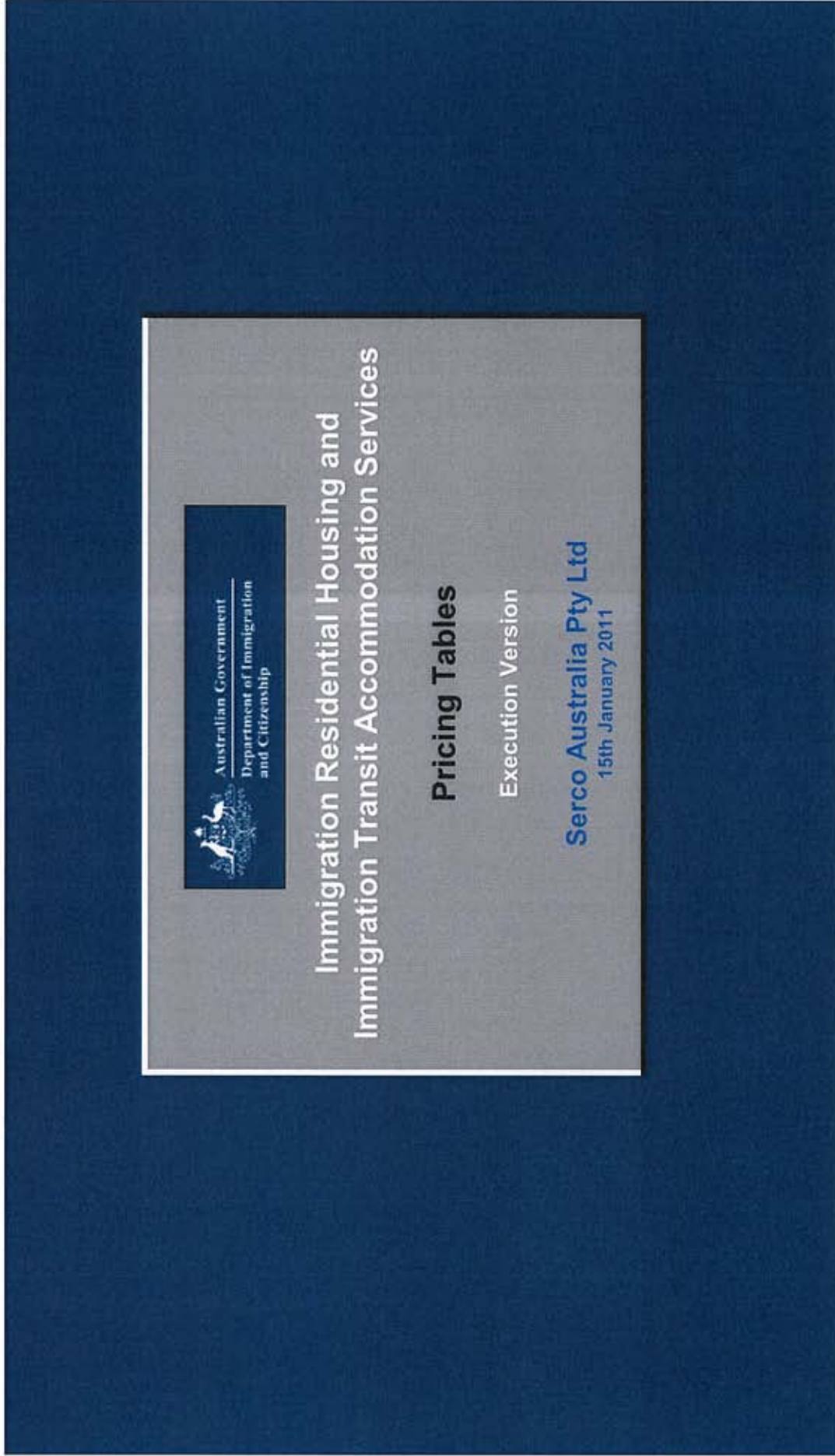
SCHEDULE 2 PORT AUGUSTA IRH PLANS



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SCHEDULE 3 PRICING TABLES

SCHEDULE 4 ASSET REGISTERS



Melbourne ITA

National Corporate Overheads

Serco Australia Pty Ltd
15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Payment Mechanism	Fixed \$/day
National Corporate Overheads Fee		



Melbourne ITA
People in Detention Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

Melbourne ITA
People in Detention Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Property of People in Detention	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Melbourne ITA
People in Detention Services
Serco Australia Pty Ltd
15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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Totals by bands:

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Melbourne ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Melbourne ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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3 Site Security and Emergency Systems

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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4 Catering

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Melbourne ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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5 Cleaning Services

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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6 Environmental Management

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Melbourne ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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7 Occupational Health and Safety (OH&S)

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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8 Management of Emergencies

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Melbourne ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:					

Melbourne ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

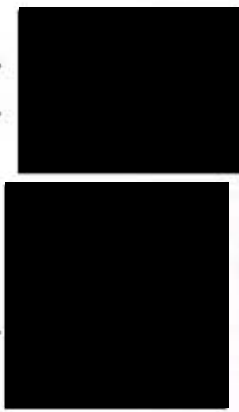
Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Business Services Plan

People in Detention



Capacity band



2 Policy and Procedures Manual



Melbourne ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Human Resource Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4	Contract and Relationship Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Melbourne ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
6	Information Technology Requirements	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

**Melbourne ITA
Business Services and Continuous Improvement
Serco Australia Pty Ltd
15th January 2011**

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]
8	Business Continuity	[Redacted]	[Redacted]	[Redacted]	[Redacted]

**Melbourne ITA
Business Services and Continuous Improvement
Serco Australia Pty Ltd
15th January 2011**

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Performance Management System				

Melbourne ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores	[Redacted]	[Redacted]	[Redacted]	[Redacted]
12	Continuous Improvement and Quality Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Melbourne ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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Totals by bands:

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Melbourne ITA
Security Services
Serco Australia Pty Ltd
15th January 2011

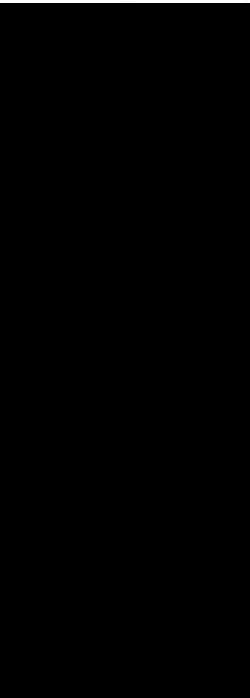
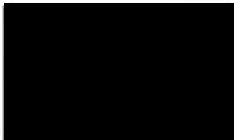
Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

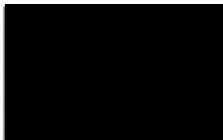
SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Delivery of Security Services

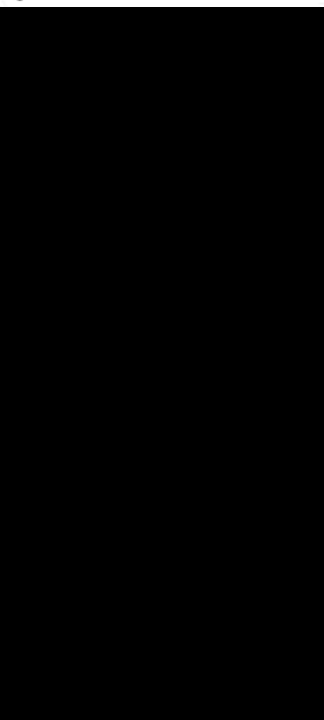
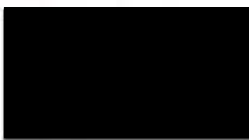
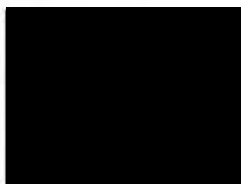
People in Detention



Capacity band



2 Entry Control



Melbourne ITA
Security Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Site Safety and Security				
Totals by bands:					

Melbourne ITA
Additional Services - Labour Rates
 Serco Australia Pty Ltd
 15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

Melbourne ITA
Additional Services - Labour Rates
 Serco Australia Pty Ltd
 15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Melbourne ITA
Mark-ups
Serco Australia Pty Ltd
15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention	
Various Services	Mark-up
Facilities Maintenance	
Maintenance Cordell Benchmark Rawlinson Benchmark	Mark-up Emergency and Breakdown Repairs Emergency and Breakdown Repairs
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up

Melbourne ITA
Mark-ups
Serco Australia Pty Ltd
15th January 2011

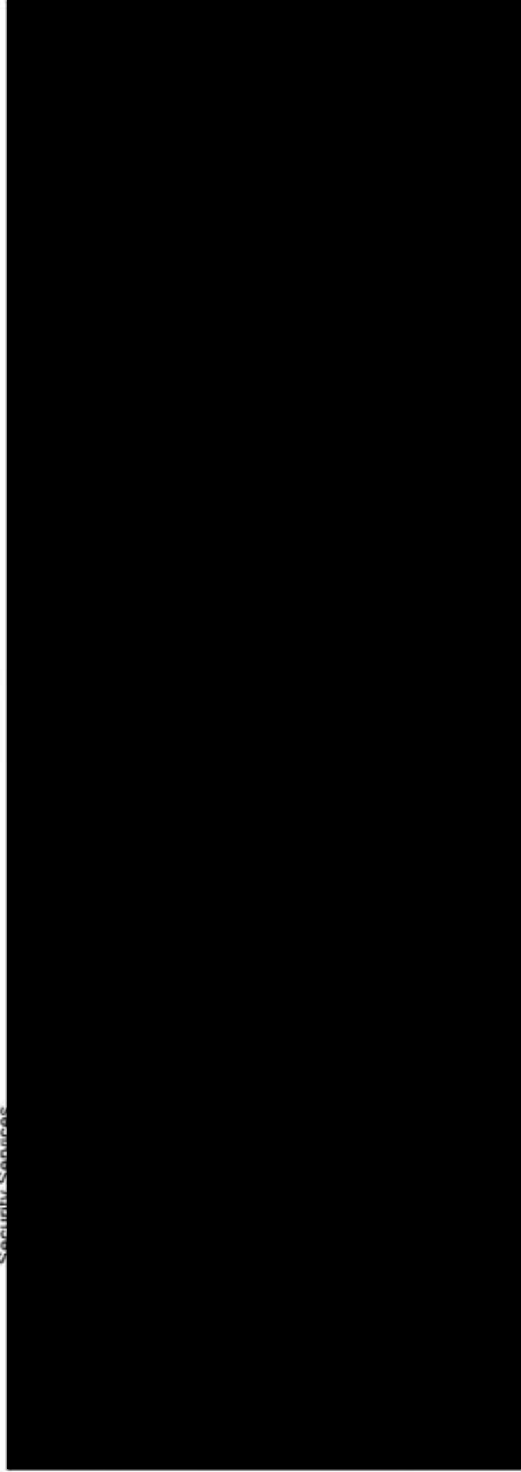
All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

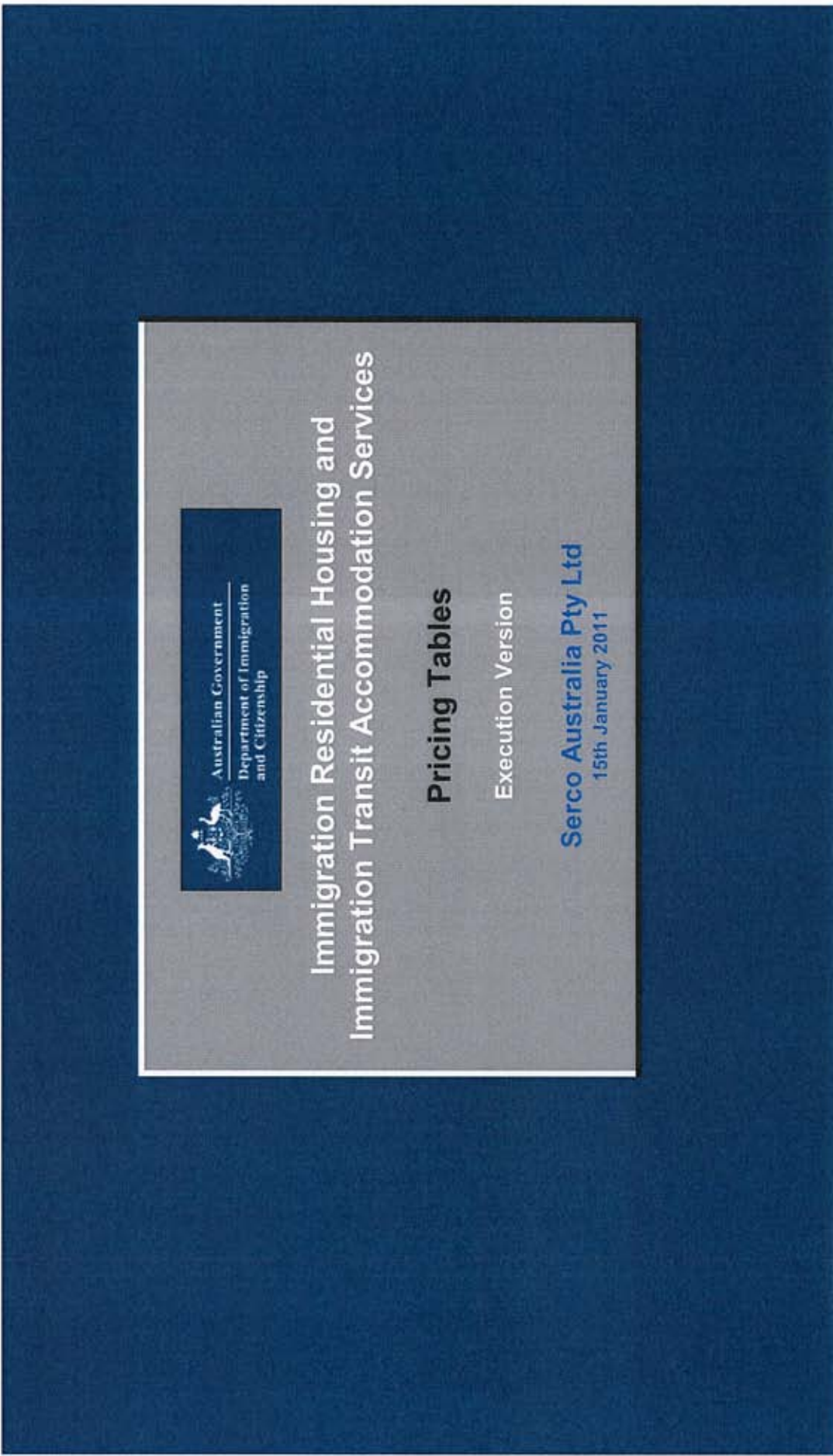
Additional Services	
Ramp-up from contingency	Mark-up
Ramp-down to contingency	Mark-up
Alternative Detention Disbursements	Mark-up
Efficiency Dividend Premium	Mark-up

Melbourne ITA
Summary
Serco Australia Pty Ltd
15th January 2011

Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services





Brisbane ITA

National Corporate Overheads

Serco Australia Pty Ltd
15th January 2011

DRAFT

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Payment Mechanism	Fixed \$/day
National Corporate Overheads Fee	Fully Fixed	[REDACTED]

Brisbane ITA
People in Detention Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

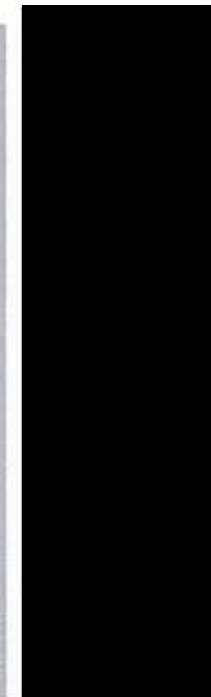
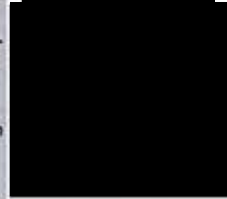
SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Well-Being of People in Detention

People in Detention Capacity band



2 Reception, Transfer, Accommodation and Discharge of People in Detention



3 Individual Management

Brisbane ITA
People in Detention Services
Serco Australia Pty Ltd
15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

4 Property of People in Detention

Brisbane ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

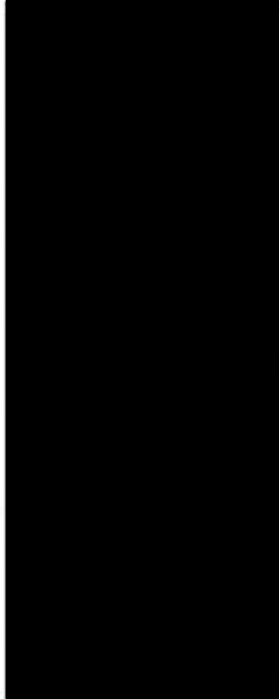
Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Management of Assets

People in Detention Contingency	Capacity band				
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2 Maintenance of Assets

Contingency					
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Brisbane ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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3 Site Security and Emergency Systems

Contingency					
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4 Catering

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Brisbane ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Brisbane ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S) Contingency				
8	Management of Emergencies Contingency				

Brisbane ITA
Facilities Management and Support Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
	Totals by bands:				
	Contingency				

Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				

People in Detention		Capacity band			

2	Policy and Procedures Manual				

3	Human Resource Management				
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Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/hour/day	Mark-up (% hid on Cost +)
4 Contract and Relationship Management					

Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management	[Redacted]	[Redacted]	[Redacted]	[Redacted]

6	Information Technology Requirements	[Redacted]	[Redacted]	[Redacted]	[Redacted]
	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8	Business Continuity	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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9 Reporting of Service Delivery

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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10 Performance Management System

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Brisbane ITA
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				
12	Continuous Improvement and Quality Management				

Brisbane ITA
Security Services
 Serco Australia Pty Ltd
 15th January 2011

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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1 Delivery of Security Services

People in Detention Capacity band

[Redacted]

2 Entry Control

[Redacted]



Brisbane ITA
Security Services
Serco Australia Pty Ltd
15th January 2011

Instructions To Tenderer

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
-----------	--------------	-------------------	--------------	----------------------	---------------------------

3 Site Safety and Security

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Brisbane ITA
Additional Services - Labour Rates
Serco Australia Pty Ltd
 15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr

Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Overtime rates	%	\$/hr	\$/hr
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Catering - Chefs			
Catering - Serving Staff			
Security			
Cleaning			
Grounds Maintenance			
Social/Child Welfare			

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Brisbane ITA
Additional Services - Labour Rates
 Serco Australia Pty Ltd
 15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

Brisbane ITA
Mark-ups
Serco Australia Pty Ltd
 15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention	
Various Services	Mark-up
Facilities Maintenance	
Maintenance Cordell Benchmark Rawlinson Benchmark	Mark-up
Emergency and Breakdown Repairs Emergency and Breakdown Repairs	
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up
Additional Services	
Various Services	Mark-up



Brisbane ITA
Mark-ups
Serco Australia Pty Ltd
15th January 2011

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Ramp-up from contingency	
Mark-up	
Ramp-down to contingency	
Mark-up	
Alternative Detention Disbursements	
Mark-up	
Efficiency Dividend Premium	

**Brisbane ITA
Summary**
Serco Australia Pty Ltd
15th January 2011

Summary table

Table below summarises the fixed fee and variable rates for:
People in Detention Services
Facilities Management and Support Services
Business Services
Security Services

NB: Excludes cost plus fees and variable components of the Transport and Escort Services





Immigration Residential Housing and Immigration Transit Accommodation Services

Pricing Tables

Execution Version

Serco Australia Pty Ltd
6th May 2010

Port Augusta IRH

National Corporate Overheads

Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Payment Mechanism	Fixed \$/day
National Corporate Overheads Fee	[REDACTED]	[REDACTED]



Port Augusta IRH
People in Detention Services
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1 Well-Being of People in Detention				
People in Detention				
Capacity band				
2 Reception, Transfer and Discharge of People in Detention				

Port Augusta IRH
People in Detention Services
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3 Individual Management				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
4 Property of People in Detention				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Totals by bands:	[Redacted]	[Redacted]	[Redacted]	[Redacted]

**Port Augusta IRH
Facilities Management and Support Services
Serco Australia Pty Ltd
6th May 2010**

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1 Management of Assets				
People in Detention				
Capacity band				
2 Maintenance of Assets				
3 Site Security and Emergency Systems				

**Port Augusta IRH
Facilities Management and Support Services
Serco Australia Pty Ltd
6th May 2010**

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
4 Self Catering Kitchen Areas				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
5 Cleaning Services				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
6 Environmental Management				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

**Port Augusta IRH
Facilities Management and Support Services
Serco Australia Pty Ltd
6th May 2010**

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7 Occupational Health and Safety (OH&S)				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
8 Management of Emergencies				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Port Augusta IRH
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1 Business Services Plan				
People in Detention	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Capacity band	[Redacted]	[Redacted]	[Redacted]	[Redacted]
2 Policy and Procedures Manual				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
3 Human Resource Management				
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Port Augusta IRH
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4 Contract and Relationship Management

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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5 Records Management

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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6 Information Technology Requirements

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Port Augusta IRH
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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7 Incident Management

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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8 Business Continuity

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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9 Reporting of Service Delivery

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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Port Augusta IRH
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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10	Performance Management System			
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11	Stores			
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12	Continuous Improvement and Quality Management			
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Port Augusta IRH
Business Services and Continuous Improvement
 Serco Australia Pty Ltd
 6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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Totals by band:-

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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**Port Augusta IRH
Security Services**
Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1 Delivery of Security Services				
People in Detention				
Capacity band				
2 Entry Control				
3 Site Safety & Security				

Port Augusta IRH
Security Services
Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:				

Port Augusta IRH

Additional Services - Labour Rates

Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual Inflation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Port Augusta Immigration Residential Housing	Award plus mark-up		Bid rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Personnel category				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				
NOTE: Both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates") are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				
NOTE: Overtime labour rates (i.e. "Award plus mark-up" and "Bid rates") are for extraordinary working hours from 6am-6pm				
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Social/Child Welfare				

Port Augusta IRH

Mark-ups

Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention Services	
Various Services	Mark-up
Facilities Management	
Maintenance	Mark-up
Cordell Benchmark	Discount
Rawlinson Benchmark	Discount
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up

Port Augusta IRH

Mark-ups

Serco Australia Pty Ltd
6th May 2010

All Fees are GST inclusive as indicated in Schedule 5
Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Additional Services	
Mark-up	[REDACTED]
Ramp-up from contingency	
Mark-up	[REDACTED]
Ramp-down to contingency	
Mark-up	[REDACTED]
Alternative Detention Disbursements	
Mark-up	[REDACTED]
Efficiency Dividend Premium	[REDACTED]
	[REDACTED]

Port Augusta IRH

Summary

Serco Australia Pty Ltd
6th May 2010

Site	Fixed Costs Summary	Variable Costs Summary
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Port Augusta Immigration Residential Housing



SCHEDULE 4 ASSET REGISTERS

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Port Augusta Asset register

Asset	Inventory number	Cost ctr.	Location	Class	Asset name
800266	N/A	9219	PORT AUG	902	LAND PORT AUGUSTA ELLIS CLOSE SA
800280	F15560	9219	PORT AUG	905	PA ADMINISTRATION HOUSE
800281	F15552	9219	PORT AUG	905	PA DISABLED HOUSE
800282	F15559	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800283	F15553	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800284	F15558	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800285	F15554	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800286	F15557	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800287	F15555	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800288	F15556	9219	PORT AUG	905	PA RESIDENTIAL HOUSE
800348	N/A	9219	PORT AUG	909	GERNI 250A
800420	N/A	9219	PORT AUG	905	LHI - PORT AUGUSTA RHP RECREATION ROOM
801880		9219	PORT AUG	904	CLASS B 4 DRAWER SECURE FILING CABINET

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Item Description	Supplementary Item Detail	Function
Port Augusta IRH		
Bar Fridge	WESTINGHOUSE Mod. RA140S R S/N	Admin House 1
Bar Fridge	LG Mod. GR 15ISW S/N. 905TRTX035	Interview Block 1
Bar Fridge	KELVINATOR Mod. M143T	Interview Block 1
Bar Fridge	LG Mod. GR 15ISW S/N. 905TRZY035	Interview Block 1
Bar Fridge	KELVINATOR Mod. M143T	Interview Block 1
Bar Fridge	FISCHER PAYKEL Mod. P120 S/N. NA	Interview Block 2
Bar Fridge	FISCHER PAYKEL Mod. P120 S/N. NA	Medical
Bar Fridge		Staff Office
Barbeque		House 2
Barbeque		House 3
Barbeque		House 4
Barbeque		House 5
Barbeque		House 6
Barbeque		House 7
Barbeque		House 8
Barbeque		House 10
Barbeque		Shade/BBQ
Barbeque		Shade/BBQ
Basketball Backboard & Hoop (inground)		Grounds
Bedside Table		House 2
Bedside Table		House 3
Bedside Table		House 4
Bedside Table		House 4
Bedside Table		House 5
Bedside Table		House 5
Bedside Table		House 6
Bedside Table		House 7
Bedside Table		House 7
Bedside Table		House 8
Bedside Table		House 10
Bedside Table		Interview Block 1
Bedside Table		Interview Block 1
Bedside Table		Interview Block 1
Bedside Table		Interview Block 1
Bunk Bed		House 2
Bunk Bed		House 2
Bunk Bed		House 3
Bunk Bed		House 3
Bunk Bed		House 4
Bunk Bed		House 4
Bunk Bed		House 5
Bunk Bed		House 5
Bunk Bed		House 6
Bunk Bed		House 6
Bunk Bed		House 7
Bunk Bed		House 7
Bunk Bed		House 8
Bunk Bed		House 8
Bunk Bed		House 10
Carbon Dioxide Extinguisher		Admin House 1
CCTV Camera		
CCTV Camera		
CCTV Camera		
Chair (plastic)		Admin House 1
Chair (plastic)		Admin House 1
Chair (plastic)		Admin House 1
Chair (plastic)		House 2
Chair (plastic)		House 2
Chair (plastic)		House 3
Chair (plastic)		House 6
Chair (plastic)		House 8
Chair (plastic)		Interview Block 1
Chair (plastic)		Interview Block 1
Chair (plastic)		Interview Block 1
Chair (plastic)		Interview Block 1
Chair (plastic)		Interview Block 2
Chair (plastic)		Interview Block 2
Chair (plastic)		Interview Block 2
Chair (plastic)		Interview Block 2
Chair (plastic)		Medical
Chair (plastic)		Medical
Chair (plastic)		Playground
Chair (plastic)		Recreation Room
Clock		Admin House 1
Clock		Admin House 1
Clock		Admin House 1

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Item Description	Supplementary Item Detail	Function
Clock		Admin House 1
Clock		House 2
Clock		House 3
Clock		House 4
Clock		House 6
Clock		House 7
Clock		House 8
Clock		House 10
Clothes Dryer (Domestic type)	SIMPSON	House 2
Clothes Dryer (Domestic type)	SIMPSON	House 3
Clothes Dryer (Domestic type)	SIMPSON	House 4
Clothes Dryer (Domestic type)	SIMPSON	House 5
Clothes Dryer (Domestic type)	SIMPSON	House 6
Clothes Dryer (Domestic type)	SIMPSON	House 7
Clothes Dryer (Domestic type)	SIMPSON	House 8
Clothes Dryer (Domestic type)	SIMPSON	House 10
Dining Chair		House 2
Dining Chair		House 2
Dining Chair		House 3
Dining Chair		House 3
Dining Chair		House 4
Dining Chair		House 6
Dining Chair		House 6
Dining Chair		House 7
Dining Chair		House 8
Dining Chair		House 10
Dining Chair		House 10
Dining Table		House 2
Dining Table		House 3
Dining Table		House 4
Dining Table		House 8
Dining Table		House 7
Dining Table		House 8
Dining Table		House 10
Document Shredder		Admin House 1
Double Bed		House 3
Double Bed		House 8
Double Bed		House 10
Dry Chemical Extinguisher		Interview Block 1
Dry Chemical Extinguisher		Interview Block 2
Examination Table		Medical
Fax Machine		Admin House 1
Filing Cabinet		Staff Office
Fire Blankets		Admin House 1
Fire Blankets		House 3
Fire Blankets		House 4
Fire Blankets		House 5
Fire Blankets		House 6
Fire Blankets		House 7
Fire Blankets		House 8
Fire Blankets		House 10
Flood Light		Admin House 1
Flood Light		Admin House 1
Folding Table		Interview Block 1
Folding Table		Interview Block 1
Folding Table		Interview Block 1
Folding Table		Interview Block 2
Folding Table		Interview Block 2
Folding Table		Interview Block 2
Folding Table		Interview Block 2
Folding Table		Medical
Folding Table		Medical
Freeze:	FISCHER PAYKEL	Admin House 1
Goods Trolley		Admin House 1
Infra-red Beam Detector		
Instant Water Boiler	TEMPO	Recreation Room
Intercom		
Intercom		
Intercom		
Intercom		
Ironing Board		House 2
Laminator		Admin House 1
Lounge Chair		House 2
Lounge Chair		House 2
Lounge Chair		House 3
Lounge Chair		House 3
Lounge Chair		House 4

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Item Description	Supplementary Item Detail	Function
Lounge Chair		House 4
Lounge Chair		House 6
Lounge Chair		House 6
Lounge Chair		House 7
Lounge Chair		House 8
Lounge Chair		House 10
Lounge Chair		House 10
Lounge Chair		Medical
Microwave	ABODE	House 2
Microwave	PANASONIC	House 3
Microwave	PANASONIC	House 4
Microwave	SAMSUNG	House 5
Microwave	PANASONIC	House 6
Microwave	SAMSUNG	House 7
Microwave	SAMSUNG	House 8
Microwave	PANASONIC	House 10
Monitor (medical)		Admin House 1
Outdoor Table		Admin House 1
Oven (electric)	EUROMAID	Admin House 1
Oven (electric)		House 2
Oven (electric)		House 3
Oven (electric)		House 4
Oven (electric)		House 5
Oven (electric)		House 6
Oven (electric)		House 7
Oven (electric)		House 8
Oven (electric)		House 10
Oven (electric)	WESTINGHOUSE	Medical
Photocopier	KONICA MINOLTA BIZHUB C220	Admin House 1
Picnic Table		Admin House 1
Picnic Table		House 2
Picnic Table		House 3
Picnic Table		House 6
Picnic Table		House 10
Picnic Table		Shade/BBQ
PIR - Security		
Playground Furniture (fixed)		Playground
Pool Table		Recreation Room
Portable Oil Heaters		Admin House 1
Portable Oil Heaters		House 2
Portable Oil Heaters		House 2
Portable Oil Heaters		House 2
Portable Oil Heaters		House 3
Portable Oil Heaters		House 4
Portable Oil Heaters		House 4
Portable Oil Heaters		House 4
Portable Oil Heaters		House 5
Portable Oil Heaters		House 5
Portable Oil Heaters		House 6
Portable Oil Heaters		House 7
Portable Oil Heaters		House 7
Portable Oil Heaters		House 8
Portable Oil Heaters		House 8
Portable Oil Heaters		House 10
Portable Oil Heaters		House 10
Powder Extinguisher		Admin House 1
Powder Extinguisher		Admin House 1
Powder Extinguisher		House 2
Powder Extinguisher		House 2
Powder Extinguisher		House 3
Powder Extinguisher		House 3
Powder Extinguisher		House 4
Powder Extinguisher		House 5
Powder Extinguisher		House 6
Powder Extinguisher		House 6
Powder Extinguisher		House 7
Powder Extinguisher		House 8
Powder Extinguisher		House 10
Powder Extinguisher		House 10
Powder Extinguisher		Medical
Powder Extinguisher		Recreation Room
Printer	HP P4015	Admin House 1
Printer	HP P4015	Admin House 1
Printer	HP	Admin House 1
Printer		Medical
Rectangular Table		Admin House 1
Rectangular Table		Admin House 1

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Item Description	Supplementary Item Detail	Function
Rectangular Table		Admin House 1
Rectangular Table		Admin House 1
Rectangular Table		House 2
Rectangular Table		House 4
Rectangular Table		House 7
Rectangular Table		House 8
Rectangular Table		Interview Block 2
Rectangular Table		Staff Office
Refrigerator	WESTINGHOUSE RJ390P	Admin House 1
Refrigerator	WESTINGHOUSE	Admin House 1
Refrigerator	WESTINGHOUSE RJ390P	House 2
Refrigerator	WESTINGHOUSE RJ390P	House 2
Refrigerator	WESTINGHOUSE RJ390P	House 3
Refrigerator	WESTINGHOUSE RJ390P	House 3
Refrigerator	WESTINGHOUSE RJ390P	House 4
Refrigerator	WESTINGHOUSE RJ390P	House 4
Refrigerator	WESTINGHOUSE RJ390P	House 5
Refrigerator	KELVINATOR WTM5200WB R7	House 5
Refrigerator	WESTINGHOUSE RJ390P	House 6
Refrigerator	WESTINGHOUSE RJ390P	House 7
Refrigerator	KELVINATOR WTM5200WB R7 S/N. 1	House 7
Refrigerator	WESTINGHOUSE RJ390P	House 8
Refrigerator	WESTINGHOUSE RJ390P	House 10
Refrigerator	WESTINGHOUSE RJ390P	House 10
Room Air Conditioning Unit (RAC)		Interview Block 1
Room Air Conditioning Unit (RAC)		Interview Block 1
Room Air Conditioning Unit (RAC)		Interview Block 1
Room Air Conditioning Unit (RAC)		Interview Block 1
Room Air Conditioning Unit (RAC)		Interview Block 2
Room Air Conditioning Unit (RAC)	KELVINATOR	Interview Block 2
Room Air Conditioning Unit (RAC)	PANASONIC	Interview Block 2
Room Air Conditioning Unit (RAC)	KELVINATOR KWH26HRA S/N. 92704	Staff Office
Room Air Conditioning Unit (RAC)	KELVINATOR KWH26HRA S/N. 94212	Medical
Room Air Conditioning Unit (RAC)	KELVINATOR KWH26HRA S/N. 91202	Interview Block 2
Room Air Conditioning Unit (RAC)	TECO	Medical
Security Alarm Control Panel		
Security Alarm Keypad		
Single Bed		House 2
Single Bed		House 4
Single Bed		House 6
Single Bed		House 8
Single Bed		House 10
Smoke Detectors		Admin House 1
Smoke Detectors		Admin House 1
Smoke Detectors		House 2
Smoke Detectors		House 2
Smoke Detectors		House 3
Smoke Detectors		House 3
Smoke Detectors		House 4
Smoke Detectors		House 4
Smoke Detectors		House 5
Smoke Detectors		House 6
Smoke Detectors		House 6
Smoke Detectors		House 7
Smoke Detectors		House 7
Smoke Detectors		House 8
Smoke Detectors		House 8
Smoke Detectors		House 10
Smoke Detectors		House 10
Smoke Detectors		Interview Block 1
Smoke Detectors		Interview Block 1
Smoke Detectors		Interview Block 1
Smoke Detectors		Interview Block 1
Smoke Detectors		Interview Block 2
Smoke Detectors		Interview Block 2
Smoke Detectors		Interview Block 2
Smoke Detectors		Interview Block 2
Smoke Detectors		Medical
Smoke Detectors		Medical
Smoke Detectors		Staff Office
Split System Air Conditioner (D)	DAIKIN S/N. 7000431T	Admin House 1
Split System Air Conditioner (W)	MITSUBISHI S/N.	Admin House 1
Table Tennis Table		House 4
Table Tennis Table		Recreation Room
Task Chair		Admin House 1
Task Chair		Admin House 1
Task Chair		Admin House 1

Item Description	Supplementary Item Detail	Function
Task Chair		House 3
Task Chair		House 8
Task Chair		Interview Block 1
Task Chair		Interview Block 2
Task Chair		Medical
Task Chair		Medical
Task Chair		Staff Office
Television (CRT)	SANYO	House 2
Television (CRT)	SANYO	House 3
Television (CRT)	SANYO	House 4
Television (CRT)	SANYO	House 6
Television (CRT)	SANYO	House 7
Television (CRT)	SANYO	House 8
Television (CRT)	SANYO	House 10
Television (Plasma)	AWA	Recreation Room
Thermostat		House 7
Toaster Oven	KAMBROOK	Admin House 1
TV Antenna		Admin House 1
TV Antenna		House 2
TV Antenna		House 3
TV Antenna		House 4
TV Antenna		House 5
TV Antenna		House 6
TV Antenna		House 7
TV Antenna		House 8
TV Antenna		House 10
TV Antenna		Recreation Room
Washing Machine (Domestic)	SIMPSON	House 2
Washing Machine (Domestic)	SIMPSON	House 3
Washing Machine (Domestic)	SIMPSON	House 4
Washing Machine (Domestic)	SIMPSON	House 5
Washing Machine (Domestic)	SIMPSON	House 6
Washing Machine (Domestic)	SIMPSON	House 7
Washing Machine (Domestic)	SIMPSON	House 8
Washing Machine (Domestic)	SIMPSON	House 10
Weighing Scales		Medical
Wheelie Bin (General Waste)		Grounds
Wheelie Bin (General Waste)		Admin House 1
Whiteboard		Admin House 1
Whiteboard		Admin House 1
Whiteboard		Admin House 1
Whiteboard		Medical
Workstation		Admin House 1
Workstation		House 2
Workstation		House 3
Workstation		House 6
Workstation		House 10

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EXECUTED as a Deed.

SIGNED, SEALED AND
DELIVERED for and on behalf
of the Commonwealth of
Australia by:

KENNETH DOUGLAS

^Name of signatory^

)
)
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Signature

In the presence of:

Tracy Mackey

^Name of witness^

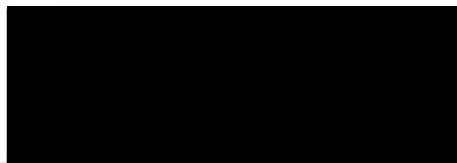


Signature of witness

SIGNED SEALED AND
DELIVERED by Serco Australia
Pty Limited ACN 003 677 352
by:

DANIEL FABRI

^Name of director^

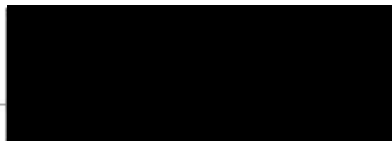
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Signature

and by:

RICHARD KERSJAKE

^Name of director/secretary^



Signature of director/secretary

