

Mitchell Shrimpton BHuServ

26 September 2011

I, Mitchell Shrimpton have been employed by Break Thru People Solutions (BTPS) in the delivery of the DES ESS program for a considerable amount of time now.

In this time I have come to understand that there is a need to work intensively with our clients in order to better understand their needs and how we can best support them in their endeavours to gain suitable and sustainable employment. For some clients this can include working with them to obtain knowledge of every aspect of their lives. This can include the social, environmental, medical and financial characteristics that may negatively or positively influence the client's life and what kind of employment that they can search for and maintain. This is a process that takes a considerable amount of time to build rapport and trust. Given this the overall goal of the Employment Consultants of BTPS can take months to achieve.

By not allowing an automatic rollover of contracts for some sites this has the potential to greatly harming the relationships between both the employees of BTPS and their clients. Given that this relationship building can take a substantial amount of time, our clients may become disheartened and sceptical if they are to move over to another consultant of BTPS or another service provider all together.

If you wish to contact me to gain more information regarding my support for BTPS you can contact me on _____ or alternatively on _____. I look forward to seeing BTPS continuing their much needed service in the future.

Thank you for considering my support.

Yours Sincerely

Mitchell Shrimpton BHuServ