



Our Reference: LLC0148-11
Your Reference:

Liquor Regulation
Gambling Regulation
Casino Regulation
Wagering Regulation
Lottery Regulation

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Ms Lyn Beverley
Secretary
Joint Select Committee on Gambling Reform
Via email: gamblingreform@aph.gov.au

Dear Ms Beverley

Re: Inquiry into interactive and online gambling and gambling advertising

I refer to your request for information in relation to complaints about online gambling providers and advise the following:

Complaints about online/interactive gambling providers

On 6 June 2011, the Minister for Gambling issued a new direction in relation to the granting of bookmaker permits.

The direction allows me to endorse licences authorising bookmakers to accept bets via the internet operating at race meetings. To date, no bookmakers have been granted this endorsement.

Under the *Authorised Betting Operations Act 2000* (SA) (the ABOA) an interstate betting operator who is lawfully permitted to conduct betting operations (under a licence or other authorisation) in another State or Territory of Australia can become authorised to engage in betting by telephone, internet or other electronic means with South Australians. This authorisation is given by the Independent Gambling Authority (SA) (the IGA).

As there are currently no licensed online/interactive gambling providers in SA, there have not been any formal complaints received by my Office in relation to in relation to this type of betting.

Request for exclusion of a gambler by a third party

Under the *Problem Gambling Family Protection Orders Act 2004* (SA) a person (for example a spouse, domestic partner or child) who is affected by a family member's gambling problem can make a complaint to the IGA about the family member's gambling problem.

Licensees issuing credit

Section 6A of the *Bookmakers Licensing Rules 2000* (SA) issued by the IGA, allows for a licensed bookmaker to make a credit bet in respect of a bettor who has established an account. The establishment and operation of a licensed bookmaker's betting accounts may only be undertaken in accordance with procedures approved by the Liquor and Gambling Commissioner.

The SA TAB is prevented from offering credit betting under section 44 of the ABOA.

Payment of commissions for third party referrals to gambling providers

Currently the payment of commissions for third party referrals to gambling providers is not regulated.

Inducements to gamble

Inducements by the SA TAB, Bookmakers, and Authorised Interstate Betting Operators are prohibited under the relevant Responsible Gambling Codes of Practice issued by the IGA, except in the conduct of a trade promotion lottery as defined in the *Lottery and Gaming Regulations 2008* (SA).

Yours sincerely


Paul White
Liquor and Gambling Commissioner

14 September 2011