

**Senate Standing Committee on Environment, Communications and the Arts  
References Committee**

Answers to questions on notice

**Inquiry into the Energy Efficiency Homes Package**

February 2010

**Question No:** 24  
**Topic:** Consultation on consumer protection  
**Hansard Page ECA:** 41

**Senator TROETH asked:**

And did you seek feedback from those (consumer) groups once they had given you their views? Presumably they would go away and monitor something. Did you have any further feedback about the way in which it was being monitored?

**Answer:**

NGO and welfare organisations were invited to meet with the Department on 19 February 2009, as part of the program design consultative process. Representatives from 11 not-for-profit and welfare organisations attended.

Departmental records indicate that follow up conversations were held with two groups that attended the 19 February 2009 meeting in early March 2009 – ACOSS and the Public Interest Advocacy Centre.

Contact  
Clearance

Ex:  
Ex:

AS CMS Sig:  
FAS PCD Sig:  
SEC/DEP SEC Sig:

Date  
Date  
Date

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Answers to questions on notice

**Inquiry into the Energy Efficiency Homes Package**

February 2010

**Question No:** 48

**Topic:** Compensation for Installers

**Hansard Page ECA:**

**Senator Barnett asked:**

Please advise if compensation will be paid to those businesses adversely affected by the flawed HIP. Please provide details.

**Answer/s:**

Please refer to Minister Combet's press release of 1 April 2010 which outlines assistance for affected businesses.

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Answers to questions on notice

**Inquiry into the Energy Efficiency Homes Package**

February 2010

**Question No:** 53

**Topic:** Number of installations

**Hansard Page ECA:**

**Senator BARNETT asked:**

Please advise total number of houses with installation installed to date and total cost to date and likely/estimated total cost to end of program. Please provide breakdown on a state and territory basis.

**Answer/s:**

As at 28 February 2010, over 1.2 million claims for household insulation installation had been lodged. Approximately \$1.5 billion had been provided for rebates.

The Home Insulation Program closed on 19 February 2010. It is not possible to provide a complete state/territory breakdown for claims and costs at this time as the processing of manual claims received following the closure of the Program is not yet complete.

Details relating to likely outstanding costs associated with the Program are not yet finalised.