



14 January 2013

Mr Tim Watling
Committee Secretary
THE SENATE STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND
WORKPLACE RELATIONS
PO Box 6100
Parliament House
Canberra ACT 2600

Dear Mr Watling

Please find attached a copy of my letter detailing responses to the requests for additional information from the Committee.

I note from the Hansard that I was also mentioned by name in Ms Tarrant's response to questions from the Committee. At this time Ms Tarrant suggested 'Hart and he indicated that the biggest problem in the restaurant and catering sector was management failure'.

Ms Tarrant also suggested that this was a COAG Forum. In fact it was a SCOTESE Industry Forum (Education and Training Ministers Council) which is convened by the Australian Workforce and Productivity Agency.

By way of correction, my statement at this forum was, in response to the question what was the single factor that would increase productivity, to increase the level of skills of managers and owners, following which I added that this did NOT mean that there was a 'problem' with the standard of management.

I consider Ms Tarrant's statement misrepresents the views I advanced in the abovementioned forum. I would ask that the Committee be made aware of this correction.

Yours Sincerely

John Hart Chief Executive Officer Restaurant & Catering Australia

