



UCWPA COMMUNITY SERVICES

ANNUAL SUMMARY: EPISODES of SERVICE

JULY 2013 to 30th JUNE 2014

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EXECUTIVE SUMMARY

1. CLIENT SERVICE STATISTICS 2013/2014: 27,000+

a) Homelessness Services	= 1,558
b) Employment Access	= 277
c) Building Family Opportunities	= 57
d) Pre-Employment Training	= 102
e) Tatiara Employment Services	= 8
f) Day Options (Bordertown)	= 7
g) Wesley Social Enterprises	= 120
h) Community Mental Health (Metro)	= 531
i) Day-to-Day Living (Whyalla)	= 100
j) Joan Gibbons Neighbourhood Centre	= 150/month
k) Adult Community Education (Whyalla)	= 31/week
l) Youth Services	= 509
m) Portway Housing	= 446 Adults / 256 Children
n) Family and Support Services	= 22,590

2. UCWPA STRATEGIC OBJECTIVES ACHIEVED

- Strong and socially inclusive communities
- Advocacy for positive social change
- Person-centred, quality services that make a positive difference
- Organisational sustainability

3. COMMUNITY SERVICES OUTCOMES ACHIEVED

- Integrated, client-focused services
- Strong and resilient communities
- Sustainable programs
- Strong stakeholder relationships

4. COMMUNITY SERVICES CLIENT OUTCOMES ACHIEVED

- People are connected with their communities
- People have strengthened relationships
- People are supported when in crisis
- People have secure affordable housing
- People are supported to achieve their potential
- Young people are supported towards independent living
- Individuals are provided with education /training opportunities
- Individuals with mental illness have social support and networks
- People are supported to achieve physical well-being