From: To:

Subject: Re: Hansard corrections - Extent of income inequality in Australia

Date: Monday, 24 November 2014 5:15:04 PM

Dear Carol

Following the Community References Committee Inquiry in to the extent of income inequality in Australia, I undertook to review our data in response to Senator Brown's interest in numbers of working families accessing our services.

I have been able to review the data to our financial counselling services across the country as follows:

Financial Counselling (Australia Southern Territory) - (Vic, Tas, SA, WA, NT)

- In 2011, there were 4,557 distinct financial counselling clients, where 9.7% (442) identified their income source as wages/salary/own business.
- In 2013, there were 7,827 distinct financial counselling clients, where 13.8% (1,081) identified their income source as wages/salary/own business.
- This represents an increase in the proportion of clients who are in receipt of wages/salary/own business of 4.1 percentage points, or an increase of approximately 40% by this cohort.

Financial Counselling (MoneyCare) (Australia Eastern Territory) - (NSW, ACT, QLD)

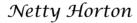
• During the period 18/11/2013 to 18/11/2014, there were 5,425 distinct financial counselling clients, where 1,232 (22.7%) identified their income source as wages/salary/own business.

Our data does not depict whether our clients were families or individuals at this point, and also reflects different funding arrangements in each Territory of The Salvation Army. - But I think, does support the view that in the financial counselling arena we are seeing more people who are working requesting assistance.

I hope this is helpful and I would be happy to provide other information or advice if required.

Many thanks

Netty Horton.



TERRITORIAL SOCIAL PROGRAMME DIRECTOR

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