

**From:**  
**To:**  
**Subject:** Re: Hansard corrections - Extent of income inequality in Australia  
**Date:** Monday, 24 November 2014 5:15:04 PM

---

Dear Carol

Following the Community References Committee Inquiry in to the extent of income inequality in Australia, I undertook to review our data in response to Senator Brown's interest in numbers of working families accessing our services.

I have been able to review the data to our financial counselling services across the country as follows:

Financial Counselling (Australia Southern Territory) - (Vic, Tas, SA, WA, NT)

- In 2011, there were 4,557 distinct financial counselling clients, where 9.7% (442) identified their income source as wages/salary/own business.
- In 2013, there were 7,827 distinct financial counselling clients, where 13.8% (1,081) identified their income source as wages/salary/own business.
- 
- This represents an increase in the proportion of clients who are in receipt of wages/salary/own business of 4.1 percentage points, or an increase of approximately 40% by this cohort.
- 

Financial Counselling (MoneyCare) (Australia Eastern Territory) - (NSW, ACT, QLD)

- During the period 18/11/2013 to 18/11/2014, there were 5,425 distinct financial counselling clients, where 1,232 (22.7%) identified their income source as wages/salary/own business.

Our data does not depict whether our clients were families or individuals at this point, and also reflects different funding arrangements in each Territory of The Salvation Army. - But I think, does support the view that in the financial counselling arena we are seeing more people who are working requesting assistance.

I hope this is helpful and I would be happy to provide other information or advice if required.

Many thanks

Netty Horton.



*Netty Horton*

TERRITORIAL SOCIAL PROGRAMME DIRECTOR

The Salvation Army - Australia Southern Territory  
PO Box 479, Blackburn Vic 3130

Web: [www.salvationarmy.org.au/](http://www.salvationarmy.org.au/)

---

CAUTION - This message may contain privileged and confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited.

If you have received this message in error please delete it and notify the sender immediately. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of

The Salvation Army Australia Southern Territory.

---

This e-mail message has been scanned for Viruses and Content and cleared by **NetIQ**  
**MailMarshal**

---