

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q102

Question: What are the requirements, and if there are requirements, how are they being monitored?

Answer: Serco advises that it maintains a register of the status of qualifications, certifications and accreditations of all staff. The register also includes the status of AFP clearances and working with children checks.

Staff working with minors must:

- (i) comply with relevant state child protection legislation;
- (ii) are subject to all necessary checks in accordance with the relevant state child protection legislation; and
- (iii) hold relevant certificate III qualifications in child welfare.

As part of contract performance management, the department has requested information on training, clearances and qualifications of Serco staff and this has been provided on a case by case basis.