

29 January 2010

Ms Jeanette Radcliffe
Committee Secretary
Senate Rural and Regional Affairs and
Transport References Committee
PO Box 6100
Parliament House
Canberra ACT 2600

Dear Ms Radcliffe

Re: Inquiry into Airservices Australia's Management of Aircraft Noise

I refer to your letter of 17 December 2009 to Qantas' Chief Executive Officer, Mr Alan Joyce, inviting submissions to the above Inquiry.

The Qantas Group is engaged in regular industry consultation with Airservices Australia in relation to Air Traffic Management, including the interaction of aircraft operations and noise.

To assist Airservices in meeting its responsibility to manage the environmental effects associated with aircraft, the Group would support the development of guidance material to ensure that decision-making processes appropriately weigh the trade-offs of noise and emissions when considering changes to air traffic flows.

We would be pleased to provide any further information if it would assist the Committee.

Yours sincerely

DAVID EPSTEIN
Group Executive

**Government and Corporate Affairs**