

**Subject:**

Re:

**Date:**

Monday, 16 May 2011

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Dear sir,

I have spoken to ABC radio about some of the problems encountered with the AHPRA board when it was introduced.

[http://blogs.abc.net.au/queensland/2010/08/problems-with-national-doctor-registration.html?site=westqld&program=612\\_evenings](http://blogs.abc.net.au/queensland/2010/08/problems-with-national-doctor-registration.html?site=westqld&program=612_evenings).

I was unable to get a transcript to include in this letter, but the points raised on ABC radio are still pertinent.

I do believe that change management systems were not adequately prepared, there could have been a transition or changeover period where both the state boards and national boards worked together. There was need to do more works on phone availability, and forms, management of complaints etc. There were multiple issues that have occurred. Many doctors were unable to get registered and the emergency departments and multiple other areas were short of staff. I have detailed these issues in the ABC Interview. With regards to the new rules that are being introduced, I am concerned that they may not be given the due consideration that is required because the board is under pressure already. Any new rules I hope should go through a process that is clear and democratic and ensures that mistakes made earlier are not compounded.

Regards,

