



Government of **Western Australia**  
Department of **Commerce**

**Consumer Protection**



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Dr Ian Holland  
Committee Secretary  
Senate Standing Committee on Environment, Communications and the Arts  
PO Box 6100  
Parliament House  
CANBERRA ACT 2600

Dear Dr Holland

**DO NOT CALL REGISTER INQUIRY**

Thank you for your letter dated 21 December 2009, inviting submissions to the inquiry into the *Do Not Call Register Legislation Amendment Bill 2009*.

I wish to advise that the Consumer Protection Division of the Department of Commerce will not be providing a formal submission to the inquiry on the basis that the Bill does not raise any issues of concern.

I do welcome the expansion of the Do Not Call Register to enable all Australian numbers, including fax numbers, to be registered as I believe it will deliver considerable benefits to both consumers and businesses. In particular, I am pleased that the amendments will assist in addressing 'fax back' scams currently causing considerable concern. These scams involve the sending of unsolicited faxes inviting recipients to fax back via a premium rate service for a list of products available for sale, which unbeknown to the sender incurs significant charges of \$30 to \$40 per fax.

Thank you once again for advising me of the inquiry. I look forward to the implementation of the amendments later this year.

Yours sincerely

Gary Newcombe  
**A/COMMISSIONER FOR CONSUMER PROTECTION**

18/1/10