

**Senate Standing Committee on Environment, Communications and the Arts
References Committee**

Answers to questions on notice

Inquiry into the Energy Efficient Homes Package

February 2010

Question No: 98
Topic: Minter Ellison recommendations
Hansard Page ECA: In writing

Senator Troeth asked:

Recommendation three (page 4) noted that; *time available to develop and deliver the program in a properly controlled way may be inadequate* – what steps were immediately put in place to address this, and how many of the 11 recommendations made by Minter Ellison (page 4) relating to this issue were implemented by the cessation of the original program last week (ending 19 February 2010)?

Answer/s:

The Risk Management Plan provided nine actions in Recommendation 3 (page 4).

All nine recommended actions were implemented prior to 19 February 2010.

Steps put in place to address the risk as identified in Recommendation 3 included:

Development of a Project Plan and Project Schedule which detailed the project delivery requirements. The business model was developed by the Department and its service partner, Medicare Australia.

The Project Plan and Project Schedule clearly defined what would be in place by 1 July 2009.

Industry requirements were sought through Industry Roundtables. Industry roundtables, and other technical groups, were also used to develop guidelines, standards and processes.

Key metrics for the program were closely monitored by the Project Control Group reporting to the DEWHA Executive and PM&C.

Adaptive management practices were in place through the Project Control Group to adjust resources as any shortfalls were identified.

The Department also used a range of external service providers to assist in this process.

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Answers to questions on notice

Inquiry into the Energy Efficient Homes Package

February 2010

Question No: 101
Topic: Minter Ellison recommendations
Hansard Page ECA: In writing

Senator TROETH asked:

Recommendation seven (page 8) recommends steps be taken to address what Minter Ellison notes as *a variety of failures in the process system, project deliverables* – these recommendations include developing a communication strategy and monitoring process. Out of the recommendations made, how much, if any, funding in addition to the allocated budget amount was provided to undertake these objectives?

Answer/s:

The budget for Home Insulation Program communications was \$4.137 million. No additional resources have been provided to undertake these objectives.