

To Whom It May Concern, we are one of many River land Farmers & Carriers who has been so very frustrated with the way Viterra handled our record Harvest in 2010/2011 season.

Firstly at Harvest time there was Massive waiting times with no facilities for truck drivers. EG Toilet or Water.

Secondly Harvest opening times got less & less, because Viterra Wanted to use their own ships, and not fill up the silos they have at Port Adelaide before their ships could get there.

Then at the end of Harvest, Viterra are only opening for short days 7.30am to 3.30pm and are not open on the weekends at all.

We live at Waikerie and could not get two loads a day in with one truck in same day.  
Which one truck used to do 3 loads per day when ABB owned it?

My drivers even tried sleeping at the Port Adelaide silos, thinking they would get unloaded early and get back with another load to Port before 3pm, But Viterra were doing silo to silo with subbies carting for them , and our trucks were left waiting and still did not get unloaded till 10.30am the next day and by the time they fuelled and drive back to Waikerie and reload they couldn't get back to Viterra site before 3pm and Viterra's policy was if you weren't through the gates by 3pm, you had to wait till the next morning to unload....

In the wine Industry there is a Marshall that tells what truck to come forward according to who got their first and trucks are parked so the driver can rest. Not Nose to tail. (where the drivers have continually moving up in line)

Where is Viterra's duty of care when it comes to responsibility of drivers and their rest times and some facilities to at least get a drink and go the toilet.

Viterra knew early on in the season that is was going to be a record harvest and did not prepare for it and made a harvest that was already trying for most growers with the Rain causing our grain to sprout even more frustrating.

When ABB had it they were open in harvest 24 hours a day 7 days a week and then 7am till 6pm after harvest.

Also at Port Adelaide Viterra didn't utilize all there sampling stations, they have two sampling huts available which could do 4 trucks at a time but only used 1 sampling hut and could only do 2 trucks at a time, where Rosewater used all sampling huts and could get trucks through quicker but it costs the growers more money To get it from Rosewater to Port.

Viterra Failed to use falling numbers machines so they could downgrade growers wheat and then put that wheat that was downgraded feed or GPSF in H1 or APW bunkers . (Which sells for \$\$\$\$ more)

(Which ripped the grower of \$\$\$\$\$ per load) Very un Australian I say.

Please help us the grower

Ken Scroop  
Waikerie SA

