

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q278

Question: Are you able to identify a static number at a point in time?

Answer: Mental health awareness and/or Psychological Support Program (PSP) training is delivered in various forums:

All Serco detention services staff are required to undertake mental health awareness training as part of their induction training and at least every two-years thereafter. This training is coordinated by Serco.

IHMS provides its employees with orientation training and then regular ongoing training at detention facilities on a wide range of health service delivery issues, including mental health awareness and PSP.

Relevant DIAC operations staff, including case managers, receive mental health awareness training as part of their orientation and ongoing role-specific training. The case management training includes PSP training. This training is coordinated by DIAC and during 2010 was delivered to 381 staff and during 2011 to 550 staff.

In addition to the above training, a joint IHMS and DIAC team delivers mental health awareness and mental health policy (including PSP) training across the detention network to staff from Serco, IHMS and DIAC. During 2010 this training was delivered to approximately 1180 staff and during 2011 652 staff (and will continue across the network during 2012).

Given the variety of mental health awareness and PSP training which is delivered to Serco, IHMS and DIAC staff and staff turnover and movement between facilities, the department is unable to provide the number of staff at any point in time, working with detainees at specific places of detention, who have not undertaken some form of mental health awareness and/or PSP training.