Senate Committee: Education and Employment

ASQA response to QUESTION ON NOTICE

Enquiry into vocational education and training in South Australia

Public hearing 2 February 2018

In your answer at the public inquiry on 2 February, you made reference to the construction contractor's complaint about TAFE SA. Can you provide further details on this complaint?

Answer

In July 2017 ASQA progressed an anonymous complaint (forwarded to ASQA by the National Training Complaints Hotline) relating to Civil Construction training at TAFE SA.

The complainant did not provide his / her contact details or supporting material to ASQA beyond the initial complaint.

The allegations related to unprofessional behaviour of trainers, inappropriate assessment and certification, and unduly short duration of practical work training.

The allegations within the complaint were taken into account in scoping ASQA's 2 August 2017 compliance audit of TAFE SA.

Following examination of the allegations, ASQA found the complaint to be not substantiated.