

**From:**  
**To:** [Community Affairs Committee \(SEN\)](#)  
**Subject:** Spam: Submission to the Inquiry into the National Disability Insurance Scheme Bill 2012  
**Date:** Sunday, 20 January 2013 6:59:44 PM

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Please consider this email a formal submission by me to the Senate Standing Committee on Community Affairs Inquiry into the National Disability Insurance Scheme Bill 2012.

The current disability system has many problems that need to be addressed.

I believe the system needs to be more communication friendly. Communication to persons with disabilities and their carers needs to be simplified and less confusing, especially with the enormous amount of jargon and un-necessary bureaucratic sentences that leaves the reader or listener totally confused. Simplified language that not only seniors can understand and read but also younger people to middle aged people are able to grasp the general meanings. Getting the bureaucrats that are first line interviewers to disabled persons and their carers to become empathetic and try to show an understanding to what disabled persons or their carers are trying to say/explain a situation to them. Not treat us as second class citizens who are not worth the time or energy to spend time with.

The main features of the NDIS that will make a difference to the community are:

People with a disability can choose the types of support to use, More rights for people with a disability, Minimising the number of times people have to tell their story in order to get support

The most important services for the NDIS to provide are:

Education support (technology/services/equipment), Support for families and carers, Positive behaviour support and psychological services

I support the introduction of the NDIS.

I would like to think that disabled people have an equal right to better quality services. That people in various departments associated with Centrelink and the Commonwealth Government have a greater understanding and empathy towards those who are disabled and their carers.

That people with all forms of disabilities and carers are considered for financial benefits and more importantly those benefits are parallel to a better quality of life.

Support factors are in place and readily available and that the enormous amount of bureaucratic forms with unnecessary jargon with a simplified language that all people can understand without becoming confused or frightened, if the answer may not be what the department wants to hear.

Empathy and understanding the emotional and financial upheaval people with disabilities and their carers go through.

I agree for my submission to be made public

Regards,

Mrs Shirley & Keith Collier