Senate Standing Committee on Environment, Communications and the Arts References Committee

Inquiry into the Green Loans Program

Climate Change and Energy Efficiency Portfolio Department of Climate Change and Energy Efficiency

> Answers to questions on notice June 2010

Question No: 11

Topic: Assessor reports

Hansard Page ECA: 102

Senator Birmingham asked:

Senator BIRMINGHAM—So the invoice is lodged separately and considered separately. And in that process, again, obviously we saw massive delays. I am assuming that is largely being blamed, as well, on spikes et cetera. In terms of processing reports, I just want to be very clear. In terms of the other things you have taken on notice, if you can go back and, so far as you have data, provide information to the committee on a monthly basis of the number of reports returned from assessors, the number of reports bundled by the department and the number of reports returned to households by the distribution system. I think we have previously looked at the first end of that and the last end of that through estimates and elsewhere. I do not think we have ever gotten to the fact that there was a separate stage between the department and the clearance house, or the distribution house or centre. Transparently there was a breakdown there. I am very interested to know where that breakdown occurred.

Answer:

The answer to Question on Notice CC87 (February 2010 Additional Estimates Hearing) provides information on the numbers of reports received and distributed each week in the period between 10 July 2009 to 31 August 2010. This information presents a clear picture of the patterns of distribution of home sustainability assessment reports.