

14/4/10

### Green Loan – Senate Inquiry

I wish to express my disappointment in the green loan initiative.

On 5 December 2009 I had the household audit and since that time have been waiting for the sustainability report to enable me to apply for a green loan. Upon becoming aware of the green loan closure in March 2010, I continued to ring and email weekly requesting this report. Each time reference was made to obtaining the sustainability report and of the anticipated closure date of 20/3/10.

Numerous phone calls and emails have been sent, none of which have been acknowledged or replied.

On 8/4/10 I received my green loan assessment report (sustainability report), however all green loans have now ceased to be available.

I am extremely disappointed at the fact that it has taken 5 months to send me the assessment report and that the result is that I have now missed the opportunity to apply for a green loan.

I would like to recommend that the green loans be made available to those like myself who have been waiting for their reports.