

To the Committee Secretary.

I was very interested to see a short clip (on the Sydney Morning Herald website) of the Hearing today when Mr. Randall Brugeaud, CEO, DTA, was asked about the Apple iPhone problems with the Covidsafe app.

I am hoping that the Committee can obtain some more information on the app, possibly at the hearing scheduled for tomorrow.

### 1) The Apple iPhone Problems:

These problems were well known when the TraceTogether app was developed in Singapore, but the Australian Government went ahead and deployed it anyway.

Mr. Brugeaud responded that "When Apple updates its IOS, we will take advantage of that".

This very vague response sounded like an aspiration, not a firm deliverable.

My understanding is that Apple and Google will shortly update their operating systems to provide a decentralised "Exposure Reporting" app.

This is entirely different (with superior privacy) from the Australian Govt's CovidSafe centralised tracking app.

**Will the Australian Govt's CovidSafe app be compatible with the Google / Apple Exposure Reporting API (application programming interface) ?**

**Has the actually DTA designed, built and tested their solution for this?**

### 2) The True Number of Active Users:

Can the Committee please find out the **number of NET ACTIVE USERS of the CovidSafe app**, excluding people who have deleted it.

The number of downloads is irrelevant, as many people download it just to have a look out of curiosity, then find that it isn't useful or causes problems on their phones, so they DELETE it.

### 3) Details of the Server Side Functionality (Back-end):

Can the Committee please obtain some detailed **information about the SERVER SIDE functionality.**

It appears that the Amazon server will be able to command the CovidSafe app on an individual's mobile phone to upload the log of Bluetooth handshakes to the central database (the app connects to the server every 2 hours).

Can the DTA provide precise details of how this command-and-upload process works, who will control it, and what happens next on the server.

Best Regards,  
Mr. Stephen McKenzie