

Participant requested reviews

The Senate Committee on COVID has requested ‘Comparative data on the number of participant plan reviews on backlog with the NDIA pre-coronavirus and currently, including detail on the types of supports requested for review’.

This paper provides an overview of the weekly trend in participant requested reviews (PRR reviews) since the middle of February 2020. Data is provided on PRRs in progress, new receipts and completions, as well as the numbers and percent completed within 14 days. Data is not available on the types of supports requested for review.

Week	Completed	New	In Progress	Completed within 14 days	% Completed within 14 days
23/02/2020	1183	1288	1405	1119	95%
1/03/2020	1327	1256	1334	1275	96%
8/03/2020	1387	1234	1181	1344	97%
15/03/2020	1161	1075	1095	1086	94%
22/03/2020	1238	1048	905	1102	89%
29/03/2020	1168	1030	767	1061	91%
4/04/2020	1186	1215	796	1136	96%
11/04/2020	1080	1000	716	1076	100%
18/04/2020	1055	1083	744	1048	99%
25/04/2020	1206	1398	936	1195	99%

