

Parliament of Australia
Senate Inquiry - Green Loans
26/3/10

Dear Sir/Madam

Thank you for the opportunity to share my disbelief and disappointment regarding the fiasco that is the Green Loan/Housing Sustainability Assessor scheme. After successfully completing my 3 day Assessor course back in November 2009 I was feeling positive about my financial future and made the decision to move from Bell (Qld) and join my partner in Toowoomba (Qld).

My monetary outlay to become a registered assessor and comply with the Australian Government's contract rules was over \$5,000.00. Four months have now passed and I have not been able to earn a single cent from this exercise. I am still in limbo because I don't know whether I've made the 5,000 assessor cutoff point or not.

The planning and executing of this scheme has been a total disaster in my opinion. There seems to have been no forward thinking involved and no thought of consequences.

I sincerely hope this matter can be brought to a positive outcome in the near future.

I do think the proposed limit of 3 assessments per day with a maximum of 5 assessments per week per individual is a positive and necessary limitation to enable longer life for the program. I fear, however, that if the current contracted assessors are still allowed to run amok as they have in the past, there will be no assessments left for those of us yet to be contracted. I think all existing contracts should be terminated immediately to ensure there is a quantity of assessments available to enable recoupment of our initial outlay at the very least.

Limiting assessor numbers on a "per capita" basis seems to be a fair method to reduce over-servicing.

I can't comment on the payment system because although I sent my signed contract in before the window closed, I have not had a reply.

I consider payment from a government department should be no longer than 2 weeks.

Thank you

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