

My issues are not with the Veterans' Entitlements Act but with the Safety and Rehabilitation Act 1988 and how long the process takes and the difference in interpretation of the Act.

I currently have 20 accepted conditions under the SRCA 1988 Act, my last two decisions have taken over 1 year to decide and finalise which is far too long.

I currently undergone a determination for Household Services and Attendant Care Allowance, the delegate used a Household Services report that was 5 months out of date to determine a Attendant Career Allowance when he had reports from my treating Doctor which he ignored completely, also this report used was only for Household Services so the delegate has misused his power. Nothing in the 6 years of this Attendant Carer Allowance has changed and my accepted conditions are only detreating. A change of delegate not a change in the rules how can they determine the Act so differently?

Permanent Impairment for my last 2 claims has taken over 1 year to resolve and only because I have continued to ask what is the status of the claim.

My delegates went from Melbourne to Perth to Townsville and now Brisbane if DVA cannot get its act together by making changes without having the personal in place and trained then the heads of DVA should be replaced.

Gareth Jones