

INQUIRY QUESTION

(Question No. 1)

Senator Helen Polley asked the Australian Signals Directorate the following question, upon notice, on 14 November 2024:

Evidence to the committee suggests there is a range of education and public awareness work underway (e.g. public hearings on 16 and 22 October 2024). Is there an overarching strategy in relation to public awareness to ensure educational activities are coordinated between agencies and consistent? How is the Australian Cyber Security Centre ensuring its messaging is effective?

Australian Signals Directorate provides the following answer:

The Department of Home Affairs leads the national Act Now, Stay Secure campaign. ASD provides technical advice in support.

ASD conducts public communication campaigns to alert Australians to urgent threats and amplify our cyber security advice. These are consulted with relevant Government entities including the Department of Home Affairs.

In financial year 2023-24, ASD published 118 alerts, advisories and publications to inform the Australian public of cyber events and advice on both [cyber.gov.au](https://www.cyber.gov.au) and the Partner Portal. The [cyber.gov.au](https://www.cyber.gov.au) website had 2,321,695 active users and 5,969,187 page views. ASD delivered nine cyber security campaigns which had over 139.5 million impressions and generated over 490,000 clicks through to the [cyber.gov.au](https://www.cyber.gov.au) website.

INQUIRY QUESTION

(Question No. 2)

Senator Helen Polley asked the Australian Signals Directorate the following question, upon notice, on 14 November 2024:

Regarding ReportCyber reports and noting ASD's previous evidence (including answers to questions on notice, 4 June 2024, received 14 June 2024), can you please provide more information about how reports are triaged and provided to law enforcement for investigation?

Australian Signals Directorate provides the following answer:

- Cybercrime reports made through ReportCyber are automatically assigned to the appropriate legal jurisdiction, based on pre-configured rules and criteria defined by the law enforcement agencies.
 - The relevant law enforcement jurisdictions are responsible for triage and assessment.
 - Further enquiries should be directed to relevant law enforcement agencies.
- ASD uses the ReportCyber data to:
 - Understand the national cybercrime threat environment; and
 - Assess and adjust technical mitigation advice provided on cyber.gov.au and prioritise technical assistance.