

## SUBMISSION OF SCOTT GOODCHILD



Age: 46

Years Of service: 11.5

**My submission concerns the treatment of workers once they have put in a compensation claim and the lengths Australia Post will go to in order to deny liability.**

1. Approximately eighteen months ago I developed a pain in my neck but didn't initially attribute it to my employment.
2. I began physiotherapy for the problem myself but I found the problem was on going.
3. I believe that the pain in my neck was being caused by the motorcycle helmet that was issued to me as a part of my personal protective equipment by Australia Post.
4. I approached management about my neck pain and they sent me to see the facility nominated physiotherapist as a part of Australia Posts Early Intervention Policy. This policy entitles me to four free visits.
5. The pain continued so I put in a claim for compensation so I could continue with the physiotherapy.
6. I had used one of my sick leave days after the claim had been put in but it wasn't supported by a medical certificate.
7. My claim for compensation was denied because of the one day I took off without a medical certificate, with claim that I had accepted responsibility for this injury.
8. I put in for a reconsideration as I had documentation to support that I had an ongoing neck injury that was work related.
9. Upon reconsideration my claim was accepted on 17 September 2008
10. I recently had a flair up of the neck injury and filled out a P400 form.

11. I was sent to see a physiotherapist but I was unable to see them until after 5PM. Due to this I was charged a \$10 gap fee. When I put in a claim to be reimbursed this money my claim was denied. I am still waiting for a reconsideration on that matter.
12. I feel that after I put in for compensation that I was belittled and made to feel like I had done something wrong just because I injured myself in the line of duty for Australia Post.
13. Whilst injured I have been made to throw old motorcycle tires into dumpsters, pick up rubber bands off the floor or as one manager has said to me "just amuse yourself". In no way can any of these duties be considered "meaningful".