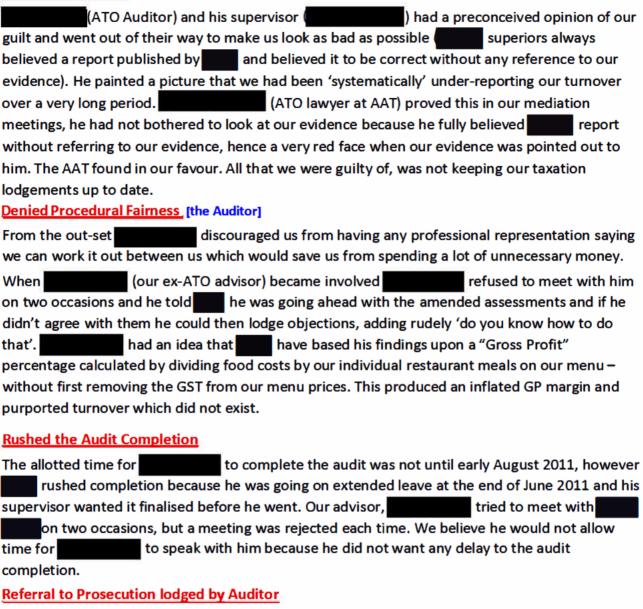
Defective & Detrimental Administration Suffered by Taxpayers Desmond and Stephanie Lyons

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Even though believed we would lodge objections to his Amended Assessments he still tried to cause as much damage to us as possible by referring our case to prosecution. Had we not been able to find the auditor's mistake and prosecution went ahead we could have faced a long goal term even though we were innocent.

Continued Delays in Objections

Our objection decisions were very drawn out with the appointment of multiple case officers plus waiting for other cases to finalise thinking the decisions could be used in our determinations. The main case they waited on had no relevance to our case at all. The 20 months of time taken accelerated the downturn in our financial situation which started from the very early issue of garnishee notices in June 2011, which stopped any further support from our bank.

Admission by the Last Case Officer

(ATO Objection Officer) delivered our objection decisions in early 2013, only allowing part of our objections which we then had to take to appeal at the AAT.

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| We lodged a claim for 'Compensation for Defective and Detrimental Administration' in 2015 which was largely ignored by the ATO, however we met with members of the ATO Legal Counsel started the meeting by saying the did not want to discuss who was 'right or wrong' and admitted we had been treated badly and the meeting was all about the quantum of our claim. Our claim was for financial losses and costs to defend ourselves and pain and suffering. Our claim totalled \$6M and he said the ATO doesn't pay for pain and suffering, however he did offer \$200,000 (he even called it 'rough justice') and said he would make a payment to us within 7 days. We said it was not enough, he answered we would need more evidence to get more. He said the offer would remain on the table for us to consider with no mention of it being withdrawn. We made a further claim with additional evidence as suggested. A new person () from Legal Counsel reviewed our new claim and is weeks ago refused our claim with no compensation to be paid at all. **After 7 1/2 Years we are still Suffering at the hands of the ATO** They know they were wrong, as admitted by () at our last meeting in June 2016 when he said we had been treated badly and he wanted to fix it. So why have we had to suffer all this time without any compensation to put us back to where we were financially prior to the audit (this is what the CDDA claim is meant to do). If they knew we had the money to take this issue to court, I believe they would have been pleased to hush it up and settle quickly for a more reasonable amount. They know they were wrong but are trying to bully their way through it regardless of the harm caused to innocent taxpayers. It am almost 71yo and my wife is 68, we are not able to retire because of the money we have lost in this poor treatment by an unreasonable and arrogant government department which is a law unto itself. They have a Taxpayers Charter (which claims to treat taxpayers fairly) which is ignored, a CDDA scheme which is ignored, and they also seem | part of the objections and not all. told that while he knew that had made a large error (as previously pointed out to him by to find another way. [the Auditor] [the Auditor] [the Auditor] [the Auditor] |
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