

## QUESTION TAKEN ON NOTICE

Parliamentary Inquiry : 06 November 2017

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

**(PIID/022) – Inquiry - Prohibiting items in Immigration Detention- Number of landline phones at each IDF -**

Asked:

Provide a table of the number of landline phones in immigration detention and transit facilities by facility, noting any time restrictions or restrictions to access and the number of incoming and outgoing calls made on those phones

Answer:

The Department does not record the number of incoming or outgoing phone calls. A breakdown of phones by centre can be found below:

Centre	Total
AITA	8
BHSC	12
CI IDC	20
MIDC	20
MITA	33
PIDC	4
VIDC	47
YHIDC	39
BITA	7
<b>TOTAL</b>	<b>190</b>

Under the Immigration Detention Facilities and Detainee Services Contract the Service Provider (Serco) must make provision for Detainees to have access to incoming telephone calls at any time; and notify Detainees of any calls received for them when the Detainee was not available to receive the call.