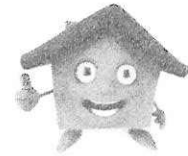




DATE: 22/3/10



**L & A EARTH SMART**  
ABN: 77861224210  
UNIT 8-12 TIERNEY PLACE  
TWEED HEADS, 2486.  
Ph: 1300 879 869

To whom it may concern,

I Luke Smith from L & A Earth Smart, I am writing this letter to voice my concern and explain the situation which my business partner and I are in. In November last year we undertook a home sustainability course with an employee we also paid for at a total of 4260.00 with "cool planet". We were guaranteed to be registered with ABSA and the DEWHA Green Loans program if we completed and submitted our application by early December which we did with 3 weeks to spare. At the time our main source of income was with the "Federal Government Home Insulation Program" (EHP0001693) which you know has recently been suspended. That was a large blow to us and our four employees. Following that bad news we were then informed that there is a chance we will not be registered to perform the home sustainability checks which we had already purchased more insurance and paid a total of 10443.00 on top of our course fees in numerous advertising campaigns, mainly shop-a-dockets which are purely non refundable, we did this as we were guaranteed that we would have a place in the course and be able to be registered with DEWHA, no concern on the number of people associated with the scheme or a cut off number were ever informed to us or our course trainers. If this was the case we would not have purchased the advertising. We are only a young small business operating for the past 2 years and have always operated by the book, at this stage our business is hanging by a thread we have had to let four employees go and now we are close to letting our last employee go as he has not had any work for the past six weeks waiting for the sustainability assessments to start.

I Luke Smith and Adam Nikola at ages 24 and 22 started L & A Earth Smart with the mind set of helping Australia become more energy efficient and sustainable, we are passionate about the Australian environment and preserving Australia for our children. To my knowledge do not believe that there is any business in our region that is as honestly as passionate as us about sustaining Australia's future. This is why I believe that we should be taken into serious consideration with DEWHA and registered for the Home Sustainability Scheme.