

Serco Immigration Services
All Claims by Mechanism of Injury @ 31 Oct 2011

Mechanism of Injury	NSW	NT	QLD	SA	TAS	VIC	WA	Total	
Being assaulted by a person or persons	4	16		1	1	4	5	31	12%
Being bitten by an animal		1						1	0%
Being hit by a person accidentally	1	3					1	5	2%
Being hit by falling objects	1	1		1			1	4	2%
Being hit by moving objects	5	2	1			1	3	12	5%
Being trapped between stationary and moving objects	1							1	0%
Contact with electricity	1							1	0%
Contact with hot objects	1			2		1		4	2%
Contact with, or exposure to, biological factors of human origin	7	3		1				11	4%
Exposure to a traumatic event	2	5	7	2			1	17	7%
Exposure to workplace or occupational violence	3			1			4	8	3%
Falls from a height	1	1		2				4	2%
Falls on the same level	28	3	2	8			6	47	19%
Hitting moving objects	2	1		2				5	2%
Hitting stationary objects	2	2					1	5	2%
Insect and spider bites and stings	1							1	0%
Long term exposure to sounds	1							1	0%
Muscular stress while handling objects other than lifting	1	1		4		2	1	9	4%
Muscular stress while lifting, carrying, or putting down object	4	4		3	2		2	15	6%
Muscular stress with no objects being handled	4	2		1			1	8	3%
Other and multiple mechanisms of injury	1			5				6	2%
Other mental stress factors	4					3		7	3%
Repetitive movement, low muscle loading	1			1		1		3	1%
Stepping, kneeling or sitting on objects	1					1	1	3	1%
Unspecified mechanisms of injury	2	7	2			3	1	15	6%
Vehicle accident	3	2				1	1	7	3%
Work pressure	1			2		4	4	11	4%
Work related harassment and/or workplace bullying	4					3	3	10	4%
Total	87	54	12	36	3	24	36	252	100%