



3 June 2024

Committee Secretary
Senate Standing Committees on Rural and Regional Affairs and Transport
PO Box 6100
Parliament House
CANBERRA ACT 2600

By email: rrat.sen@aph.gov.au

Dear Committee Secretary,

**QUESTIONS ON NOTICE – RURAL AND REGIONAL AFFAIRS AND TRANSPORT COMMITTEE
INQUIRY INTO THE IMPACT AND MITIGATION OF AIRCRAFT NOISE**

I refer to the Qantas Group's appearance before the Rural and Regional Affairs and Transport Committee (the **Committee**) on 15 April 2024 and our response to the questions on notice posed by the Committee dated 14 May 2024.

Responses to the outstanding questions of Senator the Hon Bridget McKenzie are provided in Appendix A.

Kind regards,

Danielle Keighery
Chief Corporate Affairs and Communications Officer



APPENDIX A

REMAINING QUESTIONS POSED BY SENATOR MCKENZIE AFTER THE HEARING

How many of your services have been delayed due to Airservices Australia initiated (ATC shortages) ground delay programs since 2020, broken down by month and year?

The Qantas Group is able to provide data as far back as May 2023.

Since 1 May 2023, around **1,760 Qantas Group services** have been delayed due to Airservices Australia-initiated (ATC shortage) ground delay programs. A breakdown by month is set out below:

Year	Month	Services <u>delayed</u> * due to an Airservices Australia initiated (ATC shortages) ground delay program		
		Qantas (mainline)	QantasLink	Jetstar
2023	May	89	-	82
	June	230	64	105
	July	55	34	80
	August	48	32	96
	September	47	28	60
	October	38	18	57
	November	101	71	67
	December	18	47	63
2024	January	5	47	39
	February	38	23	25
	March	13	18	22
TOTAL		682	382	696

*Delays are reportable delays (15 minutes or more).

How many of your services have been cancelled due to Airservices Australia initiated (ATC shortages) ground delay programs at each airport since 2020, broken down by month and year?

The Qantas Group is able to provide data as far back as May 2023.

Since 1 May 2023, around **221 Qantas Group services** have been cancelled due to Airservices Australia-initiated (ATC shortage) ground delay programs. A breakdown by month is set out below:

Year	Month	Services <u>cancelled</u> due to an Airservices Australia initiated (ATC shortages) ground delay program		
		Qantas (mainline)	QantasLink	Jetstar
2023	May	12	-	10
	June	18	-	32
	July	12	-	6
	August	16	-	24
	September	2	-	6
	October	2	-	8
	November	19	-	15
	December	2	1	20
2024	January	2	-	3
	February	6	-	5
	March	0	-	0
TOTAL		91	1	129

For Qantas (mainline), the 91 cancellations that have been caused by an Airservices Australia initiated (ATC shortage) ground delay program have impacted just over 11,300 Qantas mainline passengers.