

22 April 2010

The Committee Secretary  
Senate Standing Committee on Environment, Communications and the Arts  
PO Box 6100  
Parliament House  
CANBERRA ACT 2600

Email: [eca.sen@aph.gov.au](mailto:eca.sen@aph.gov.au)

Dear Secretary,

**Re: Senate Standing Committee on Environment, Communications and the Arts  
Inquiry into the Broadcasting Legislation Amendment  
(Digital Television) 2010 –  
*Supplementary Submission from the Rural Health Education Foundation***

I hereby attach additional information to our submission to the Committee from the Rural Health Education Foundation.

As noted in our previous submission, because the Rural Health Education Foundation has not been included in any formal industry consultation in respect of the development and drafting of this bill, we believe it is important that our views be considered closely by the Committee.

The Rural Health Education Foundation has attached additional information for the Committee to consider. Our representative Lesley Peters attended the Committee hearing which was held on 16 April 2010. During informal discussions held on the day, it was clear that the Foundation had additional information which would be of value for the Committee's consideration, in particular based on the Rural Health Education Foundation's extensive experience in satellite site installation and repair and since 1992.

The attached documents include:

- A. the Foundation's original submission to the Committee (dated 13 April 2010);
- B. a sample of spreadsheet of installation costs, with reference to particular remote towns that will give the inquiry an appreciation of the range of satellite installation costs; and
- C. a listing of the locations of the Rural Health Education Foundation's satellite sites.

Yours sincerely

**Don Perlgut**  
Chief Executive Officer  
Rural Health Education Foundation

## **A. Original Submission by the Rural Health Education Foundation**

### **RURAL HEALTH EDUCATION FOUNDATION SUBMISSION To the Senate Standing Committee on Environment, Communications and the Arts**

The Rural Health Education Foundation welcomes the Government's commitment to supplying a comprehensive digital satellite television solution to rural and remote Australia.

The introduction of this new satellite does, however, have major implications for the Rural Health Education Foundation (the Foundation – see our website [www.rhef.com.au](http://www.rhef.com.au) for more details). Our organisation is a non-profit public service educational organisation committed to improving the health of rural and remote Australia through improved health education, both for health professionals and health consumers. Since 1992, the Foundation has developed and currently manages a network of more than 660 satellite sites throughout rural and remote Australia, all of them serving health and medical professionals, and which are located in private homes, hospitals, clinics, educational institutions, Indigenous health services, telecentres and other organisations.<sup>1</sup> Funding to develop this network has been provided over many years by the Australian Government Department of Health and Ageing, as well as a number of philanthropic foundations and trusts.

The Foundation is an active satellite television user through the Optus Aurora platform and the “business television” service, undertaking a number of satellite broadcasts each month, reaching many thousands of rural and remote health professionals and their community members each year, providing them with essential health and medical education, updates and information. Our current broadcast schedule is available at [www.rhef.com.au/upcoming-programs/](http://www.rhef.com.au/upcoming-programs/) and our list of recent (currently distributed programs) is available at [www.rhef.com.au/programs/](http://www.rhef.com.au/programs/). The Foundation works closely with Westlink (which is part of the Western Australia Department of Local Government and Regional Development) and Queensland Health in distributing our educational materials via satellite.

The Foundation's essential concerns with the new free-to-air TV satellite platform (and hence this Bill) are:

- The new satellite service will completely subsume the current Aurora platform in the medium term – making it obsolete by the end of 2013 (if not earlier) – thereby leaving the Foundation (and other users) without satellite access.
- There is no provision for the Foundation – and other users of the Aurora platform (including NITV, Westlink, Queensland Health and others) - to access the new satellite platform. To maintain its current service delivery, the Foundation needs to gain access to the new satellite platform and be able to have its services received

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<sup>1</sup> A list of the Foundation's satellite network locations is available at [www.rhef.com.au/viewing-sites/](http://www.rhef.com.au/viewing-sites/) - note that only “public” institutional sites are listed; sites located in private homes and limited access facilities (i.e. correctional institutions, etc.) are not. The Foundation's programs are also distributed through the Internet, on DVD and through other broadcast services from time to time.

through the same set top boxes as will be used to receive commercial and national free-to-air services on the platform.

- Even with access to the new satellite platform, the cost for the Rural Health Education Foundation and its vast network of satellite sites to convert to the new platform will be substantial.

At the very minimum, new set top boxes will be required to participate in the new platform (and possibly adjustments to all satellite dishes), requiring an investment of some hundreds of thousands of dollars, and possibly more. The Foundation's satellite network – along the Westlink and Queensland Health networks – have been established with a substantial public investment. In the Foundation's case, this has primarily been from the Commonwealth Government, particularly the Department of Health and Ageing. It is essential that this public investment in rural and remote Australian communities, made over many years, be supported. The "opportunity cost" of losing these important health and educational satellite networks would be significant: the proper maintenance and transfer to the new satellite system is a significant investment in the future health and well-being of rural and remote Australia.

It is clear that once the new digital satellite is launched and operational, Aurora users will start to migrate to the new service, making Aurora less and less attractive to users and viewers. Although it will not disappear immediately, it will effectively become a very "lonely" place as Australia's digital television switch-over gathers pace. It is very unlikely that many satellite consumers (homes or institutions) will wish to utilise two different set top boxes, even if it is technically possible to do so with the same satellite dish. To our knowledge, there is no current plan to replace the Aurora service once it has closed down; thus the move by the Rural Health Education Foundation and other service providers to the new satellite platform is essential.

In summary, the Rural Health Education Foundation requests that it:

- be given appropriate access (along with other satellite users) to the new satellite platform at a reasonable cost and with reasonable administrative processes by the authority which manages the new platform;
- be consulted and involved in future planning of the new satellite platform, so that it can effectively plan its educational distribution in a timely and efficient manner; and
- be provided with appropriate financial resources to enable participation in the new satellite platform through installation of new equipment as required.

For more information, contact:

Don Perlgut, Chief Executive Officer  
The Rural Health Education Foundation

13 April 2010

## B. Sample of Costs of Satellite Installation and Repair

<b>Rural Health Education Foundation</b> <b>Sample of costs from July 2008 through February 2010</b> Materials only Installation and repairs to Satellite Sites		
<b>Date</b>	<b>Description/location</b> (see colour key below)	<b>Cost of service</b>
11/07/2008	Pinaroo	\$462
11/07/2008	Sunbury VIC- service call	\$137
11/07/2008	Kambalda - new decoder	\$363
11/07/2008	Barcaldine - new decoder	\$341
11/07/2008	Bass Coast – repair	\$354
25/07/2008	Bawrunga – installation	\$1,038
25/07/2008	Cooktown – installation	\$1,343
25/07/2008	George Town – Installation	\$968
25/07/2008	Southern Cross – Installation	\$1,181
25/07/2008	Rawson – Installation	\$1,065
25/07/2008	Quirindi - replacement of decoder	\$654
25/07/2008	Swan Hill – installation	\$792
7/08/2008	Biggerden Installation	\$954
19/08/2008	Narooma	\$851
19/08/2008	West Wimmera	\$330
19/08/2008	Orange	\$971
1/09/2008	Durri	\$1,199
1/09/2008	Mudth-Niyleta	\$1,162
1/09/2008	Pinaroo	\$638
1/09/2008	Echuca	\$1,488
1/09/2008	Cunnamulla	\$1,884
1/09/2008	Newcastle	792
9/10/2008	Goulburn Valley	\$1,212
9/10/2008	Fraser Coast new decoder	\$280
9/10/2008	Whyalla	\$405
9/12/2008	Alice Springs	\$203
9/12/2008	Darwin	\$1,029
16/12/2008	Cootamundra	\$1,133
16/12/2008	Pine Creek	\$1,342
2/03/2009	Nindilingarri	\$5,420
2/03/2009	Coonabarabran	\$1,900
2/03/2009	Mudgee	\$615
2/03/2009	Toowoomba	\$130
2/03/2009	Mt Morgan QLD	\$1,155
4/03/2009	Myrtleford VIC	\$286
4/03/2009	Miles	\$745
4/03/2009	Augathella	\$320
1/04/2009	Kondinin WA	\$2,479
1/04/2009	Merridin WA Installation	\$2,172
1/04/2009	Toowoomba Repair	\$286
1/05/2009	Woomera	\$187
1/05/2009	Darling River repair	\$864
21/07/2009	Marlborough	\$880

21/07/2009	Tennant Creek new decoder	\$346
21/07/2009	Tieri new decoder	\$368
21/07/2009	Middlemount new decoder	\$363
21/07/2009	Maleny maintenance	\$286
27/08/2009	Naiyu new decoder	\$335
27/08/2009	Tottenham	\$1,298
27/08/2009	Childers service call	\$187
8/09/2009	Bordertown	\$374
8/09/2009	Condobolin	\$381
8/09/2009	Forbes new decoder	\$500
1/10/2009	Darwin NT	\$473
3/12/2009	Remote South Australia location	\$5,115
4/01/2010	Cowra	\$368
4/01/2010	Hobart	\$3,003
4/01/2010	Perth	\$385
4/01/2010	Cobar	\$608
8/02/2010	Supply and freight of satellite decoder- Albury	\$382
<b>Key</b>		
	Larger city or town but isolated by distance to suppliers	
	Rural small town	
	Rural location covers large area of service	
	Service call only	
	Remote Isolation	
	Decoder supply only	

**Notes:**

- Cost of contractor installation and repair only
- Contractor charges travel if more than 30 km from a base location, plus other costs if applicable
- Does not include Rural Health Education Foundation staff, overheads and project management

## C. RURAL HEALTH EDUCATION FOUNDATION VIEWING SITE LOCATIONS



### AUSTRALIAN CAPITAL TERRITORY

Canberra – Rural Health Education Foundation Office

Canberra – Morshead Home

### NEW SOUTH WALES

Albury – Mercy Health Service

Albury – Lutheran Aged Care - Dellacourt

Albury – Lutheran Aged Care – Yallaroo

Albury – Mercy Learning Centre

Albury/Wodonga- Base Hospital

Alstonville – Adventist Aged Care

Armidale - Hospital

Armidale – Autumn Lodge

Ballina - Hospital

Balranald - Hospital

Baradine - Multi Purpose Health Service

Barham - Barham & Koonbrook Hospital

Barham – Murray Haven Homes

Barraba – Health Service

Batemans Bay – Hospital

BateHaven – Maranatha Lodge Aged care

Bathurst – Hospital

Batlow - Hospital

Bega - District Hospital

Bellingen - Hospital

Bingara - Hospital (Day Care Bldg)

Blayney - District Hospital

Boggabri - Hospital

Bombala - Hospital

Boorowa - District Hospital

Bourke – Hospital

Bowral - Hospital

Braidwood - Hospital (Multi Purpose Centre)

Brewarrina - Hospital

Broken Hill - Hospital

Bungendore - School of Arts Centre

Byron Bay – Hospital

Campbelltown - Hospital (Sydney)

Canowindra - Soldiers Memorial Hospital

Casino - District Memorial Hospital

Cessnock – Hospital

Cessnock – Cavalry Retirement Villiage

Cobar – Hospital

Cobar – Lilliane Brady Village

Coffs Harbour – Health Campus

Coffs Harbour – TAFE

Coleambally – Health Centre

Collarenebri – Hospital & Health Service

Condobolin - Health Service

Coolah - District Hospital

Cooma - Health Services

Coonabarabran - District Hospital

Coonamble - District Hospital

Cootamundra - Hospital

Corowa - Hospital

Cowra - Hospital

Crookwell - District Hospital

Culcairn - Hospital

Deniliquin - Hospital

Dorrigo - Community Health Building

Dubbo - Dubbo Base Hospital

Dubbo - Dubbo/Plains Division of General Practice

Dunedoo - War Memorial Hospital

Dungog - Hospital

Eden – Nullica Lodge

Emmaville - Vegetable Creek Hospital

Erina - Division of GP Office

Finley - Hospital

Forbes - Hospital

Forster - Cape Hawke Comm. Private Hospital

Gilgandra - Hospital

Glenn Innes - Hospital

Gloucester - Community Health Service

Goodooga - Health Service

Goulburn – Base Hospital

Grafton – Base Hospital

Grafton – Bulgurr Ngaru Aboriginal Medical Corporation

Grafton – Grafton Aged Care Home

Grenfell - District Hospital

Griffith - Hospital (School of Nursing)

Gulgong - Hospital

Gundagai - Hospital

Gunnedah - Health Service

Guyra – Health Service

Hamilton – Awabakal Aboriginal Medical Service

Harden/Murrumburrah - District Hospital

Hay - Hospital (Admin Building)

Hillston - Hospital (Admin Block)

Holbrook - Hospital  
 Inverell - Hospital (Rehab. Building)  
 Jindabyne - Community Health Centre  
 Katoomba - Blue Mountains District Hospital  
 Kempsey - Hospital (Main Building)  
 Kyogle - Hospital  
 Lake Cargellico - District Hospital  
 Leeton - Hospital (Staff Dev. Centre)  
 Lightning Ridge (Accident & Emergency)  
 Lismore - Hospital (Admin Building)  
 Lithgow – Aged Care Service  
 Lithgow - District Hospital  
 Liverpool – Hospital (Sydney)  
 Lockhart - District Hospital  
 Lord Howe Is. - Gower Wilson Mem. Hospital  
 Macksville - Hospital (Nurses Quarters)  
 Maclean - Community Health Centre  
 Manilla - Hospital (Dowe Lodge)  
 Merriwa - Hospital (Comm. Health Building)  
 Milton - Hospital  
 Molong – Health Centre  
 Moree - Health Service  
 Morisset East – Bonnels Bay Surgery  
 Moruya - District Hospital  
 Moulamein – Moulamein Hostel  
 Mudgee - Community Health Centre  
 Mullumbimby - Memorial Hospital  
 Mungindi - Hospital  
 Murwillumbah – Aged Care Facility  
 Murwillumbah – District Hospital  
 Murrumburrah/Harden – District Hospital  
 Muswellbrook - Hospital  
 Narooma - Community Health Centre  
 Narooma – Katungal Aboriginal Corporation  
 Narrabri - Health Service  
 Narrandera - District Hospital  
 Narromine – Health Service  
 Nelson Bay - Hospital  
 Newcastle - Lingard Private Hospital  
 Nowra - Community Hospital  
 Nowra – Shoalhaven Hospital  
 Nyngan – Health Service  
 Oberon - Hospital Complex  
 Orange - Base Hospital  
 Pambula - Community Health Centre  
 Parkes - Community Health Service  
 Peak Hill – Health Service  
 Port Macquarie – Division of GP  
 Portland - Hospital  
 Queanbeyan - Hospital  
 Quirindi - Community Health Building  
 Rylstone - District Hospital  
 Scone - Scott Memorial Hospital  
 Singleton - District Hospital  
 Sydney – Royal Prince Alfred Hospital  
 Tamworth – Aboriginal Medical Services  
 Tamworth - Rural Health Education Centre  
 Taree - Manning Base Hospital  
 Taree – Mayo Taree Base Hospital  
 Temora - District Hospital  
 Tenterfield - Community Health Centre  
 Tibooburra Health Centre  
 Tottenham - Hospital  
 Trangie – Multi Purpose Health Service  
 Tullamore - District Hospital  
 Tumberumba - Hospital  
 Tumut - District Hospital  
 Tuncurry – Private Venue  
 Tweed Heads - District Hospital  
 Ulmurra – Rathgar Lodge  
 Uralla – Aged Care Facility  
 Urbenville - Multi Purpose Service  
 Wagga Wagga - Base Hospital  
 Wagga Wagga – Division of General Practice  
 Walcha - Hospital  
 Walgett - Hospital  
 Warialda - Hospital (Day Care Building)  
 Warren - District Hospital  
 Waterbag Station  
 Waterfall – Garrawarra Centre  
 Wauchope – Bundaleer Care Services  
 Wauchope - Hospital (Comm. Health Bldg.)  
 Wee Waa - District Hospital  
 Wellington - District Hospital  
 Wentworth – District Hospital & Health Service  
 Westmead – Hospital (Sydney)  
 West Wyalong - Health Service  
 Wollongong – University of Wollongong  
 Woolgoolga - Northern Beaches Med. Centre  
 Wyong - Hospital  
 Yass - District Hospital  
 Yeoval - Community Hospital  
 Young - Community Health Centre  
 Norfolk Island – The Norfolk Island Hospital Enterprise  
**NORTHERN TERRITORY**  
 Alice Springs – Hospital  
 Alice Springs – Central Australian Remote Health  
 Alice Springs – U.D.H.R Offices  
 Ampilatwatja - Aherrenge Health Services  
 Barunga – Health Centre

Barunga – Wulgarr Health Centre  
 Batchelor - Community Health Centre  
 Bathurst Island - Julanimawu Health Centre  
 Bulman – Health Centre  
 Daly River - Nauiyu Nambiyu Comm. Health  
 Darwin - Division of GP Office (NT)  
 Docker River - Clinic  
 Elcho Island - Ngalkanbuy Health Centre  
 Finke – Apatula Community Clinic  
 Fregon - Clinic  
 Gapuwiyak - Community Health Centre  
 Groote Eylandt - Alyangula Health Centre  
 Hodgson Down – Minyerri Health Centre  
 Jabiru - Clinic  
 Katherine – Rocky Ridge Nursing Home  
 Katherine – Health Centre  
 Katherine - Hospital  
 Katherine – Wurli Wurlinjang Health Service  
 Kintore -Pintubi Homelands Hlth Serv. Bldg  
 Mataranka – Health Centre  
 Minyerri – Health Centre  
 Ngukurr – Health Centre  
 Nhulunbuy – Gove District Hospital  
 Nhulunbuy - Miwatj Health Aboriginal Corp.  
 Numbulwah - Health Centre  
 Oenpelli – Kunbarlanjinja Health Centre  
 Palumpa – Palumpa Health Centre  
 Port Keats - Health Centre  
 Robinson River – Katherine Clinic  
 Tennent Creek - Hospital  
 Timber Creek – Health Centre  
 Umuwa - Health Centre  
 Utopia - Urapuntja Health Service  
 Wugularr – Health Centre  
 Yuendumu - Alice Springs – Health Clinic  
 Yulara - RFDS Medical Centre

#### QUEENSLAND

Alpha - Hospital  
 Aramac - Hospital  
 +Atherton - Hospital  
 Augathella - Hospital  
 +Aurukun - Primary Health Care Clinic  
 +Ayr – Hospital  
 Babinda - Hospital  
 Badu Island – Badu Island Primary Health Centre  
 Bamaga – Hospital  
 +Baralaba - Hospital  
 +Barcaldine - Hospital  
 +Beaudesert - Hospital  
 Beenleigh – Community & Allied Health

Biggenden - Hospital  
 Biloela – Central QLD Rural Division of General Practice  
 +Biloela - Hospital  
 +Blackall - Hospital (Auxillary House)  
 +Blackwater - Hospital  
 Boigu Island – Boigu Island Primary Health Centre  
 Boonah - Hospital  
 +Bowen – Hospital  
 Bowen Old Peoples Home  
 Brisbane – Prince Charles Hospital  
 Brisbane – Princess Alexandra Hospital  
 Bundaberg – Indigenous Wellbeing Centre  
 +Bundaberg - Base Hospital  
 +Burketown - Health Centre  
 +Caboolture - Hospital  
 Cairns - Hospital  
 Cairns – Tropical Public Health Unit  
 Cairns – Multi Purpose Health Unit  
 Cairns - Wuchopperen Health Service  
 +Caloundra - Hospital  
 +Camooweal - Health Centre  
 Cardwell – Rockingham Home  
 +Charleville - Hospital  
 +Charters Towers - Hospital  
 Charters Towers – Eventide Charters Towers  
 Childers - Hospital  
 Chinchilla - Hospital  
 Chinchilla – Southern Cross Care (QLD)  
 Clermont - Hospital  
 Clermont – Monash Lodge Aged Care  
 Cleveland – Redland Hospital  
 Cloncurry - Hospital  
 Collinsville – Aged Care Facility  
 +Collinsville - Hospital  
 +Cooktown - Multi Purpose Service  
 +Cunnamulla - Hospital  
 +Dajarra - Hospital  
 +Dalby - Hospital (Maternity Bldg)  
 Dirrinbandi - Health Centre  
 +Doomadgee - Hospital  
 Dunwich - Hospital  
 Dysart - Hospital  
 Eidsvold - Hospital  
 Emerald – Central QLD Rural Division of General Practice  
 +Emerald - Hospital  
 Esk - Hospital  
 +Gatton - Hospital  
 +Gayndah - Health Service  
 +Gin Gin - Hospital



+Gladstone - Hospital  
 Glenden - Comm. Health Centre  
 Goondiwindi – Home for the Aged  
 +Goondiwindi - Hospital  
 +Gympie - Hospital  
 Herberton - Hospital  
 Hervey Bay - Hospital  
 Hopevale – Hopevale Clinic  
 +Horn Island - Health Centre  
 +Hughenden - Hospital  
 Ingham - Hospital  
 +Inglewood - Hospital  
 +Injune - Hospital  
 Innisfail – Sherwood House Medical Practice  
 Innisfail - Hospital  
 Ipswich – Health Plaza  
 +Ipswich - Hospital  
 +Jandowae - Hospital  
 Julia Creek - Hospital  
 +Karumba - Hospital  
 Kilcoy - Hospital  
 +Kingaroy - Hospital  
 Kippa Ring – Aged Care Facility  
 Kirwan – Health Campus  
 +Kowanyama - Primary Health Care Centre  
 Laidley – Laidley Hospital  
 +Lockhart River - Primary Health Care Cntr  
 +Loganlea - Hospital  
 Longreach - Hospital  
 Mackay – Good Shepherd Lodge  
 Mackay – Mackay Community Health  
 Mackay - Hospital  
 Malanda - Dr Hoyal's Surgery  
 Maleny - Hospital  
 Mapoon – Community Corp Council  
 +Mareeba - Hospital  
 Maryborough - Base Hospital  
 Middlemount - Community Health  
 Miles - Hospital  
 Milmerran - Hospital  
 +Mitchell - Health Service  
 +Monto - Community Health Building  
 +Moranbah - Hospital  
 +Mornington Island - Hospital  
 Mossman - Hospital  
 +Moura - Hospital  
 +Mt Isa - Base Hospital (Education Centre)  
 Mt Isa – Mount Isa Centre for Rural and Remote Health  
 Mt Morgan - Hospital  
 Mundubbera - Community Health Building

Murgon - Hospital  
 Nambour - Hospital  
 +Napranum - Health Centre  
 Normanton – Hospital  
 North MacKay – Rest Haven On Quarry  
 +Oakey - Health Service  
 +Palm Island - Hospital  
 Point Vernon – Kiriyaami home for the aged  
 +Pormpuraaw - Primary Health Care Centre  
 +Proserpine - Hospital  
 +Quilpie - Hospital  
 +Redcliffe - Hospital  
 +Richmond - Hospital  
 Robina – Robina Hospital  
 Rockhampton – Hospital  
 Rockhampton – Eventide Nursing home  
 Rockhampton North – Aged Care Facility  
 +Roma - Hospital  
 Sarina – Aged Care Facility  
 Sarina - Hospital  
 Southport – Gold Coast Hospital  
 +Springsure - Hospital  
 +St George - Hospital  
 +Stanthorpe - Hospital  
 Strathpine – Pine Rivers Community Care  
 +Surat - Hospital  
 Tara - Hospital  
 Taroom - Health Service (Main Bldg)  
 Texas - Hospital  
 +Theodore - Hospital  
 Thuringowa – Park Lands Residential Aged Care Facility  
 +Thursday Island - Hospital  
 Tieri - Health Centre  
 +Toogoolawah – Alkira Aged Nursing Hostel  
 Toowoomba - Baillie Henderson Hospital  
 Toowoomba - Hospital (Freshney Hse)  
 Toowoomba – Nursing Home  
 Townsville - General Hospital (Staff Qtrs) - (RESTRICTED)  
 +Tully - Medical Centre  
 Tully – Tully Hospital  
 +Warwick - Health Service  
 Weipa - Hospital  
 Weipa – Napranum Health Centre  
 +Winton - Hospital  
 +Wolston Park Hospital (Wacol) RESTRICTED (Brisbane)  
 Wondai – Wondai Hospital  
 Wondai – Private Venue  
 +Woorabinda - Hospital

+Wujul Wujul – Clinic  
Wynnum - Hospital  
Wynnum – Nursing Care Unit  
Wynnum – Residential Aged Care Facility  
+Yeppoon - Hospital Clinic

#### SOUTH AUSTRALIA

Amata - Doctors House  
Angaston - District Hospital  
Ardrossan - Hospital  
Balaklava - Hospital  
Berri – Riverland Division of General Practice  
Berri - Riverland Regional Health Service  
Boomeroo - District Hospital  
Bordertown - Hospital  
Ceduna - District Hospital  
Ceduna – West Coast Aboriginal Health Service Learning Centre  
Clare - Hospital  
Cleve – Hospital  
Coober Pedy - Hospital  
Coober Pedy - Umoona Tjulagku Health Service  
Cowell - District Hospital  
Crystal Brook - Hospital  
Cummins - Hospital  
Elliston - Hospital  
Gumeracha - Hospital  
Hawker - Great Northern War Mem. Hospital  
Jamestown - Medical Centre  
Kapunda - Community Health Rooms  
Karoonda - District Hospital  
Keith - Hospital  
Kimba - District Hospital  
Kingscote - Kangaroo Is. General Hospital  
Kingston - Medical Clinic  
Lameroo - District Hospital  
Laura - Hospital  
Leigh Creek - Hospital  
Lockleys – St Raphael’s Home for the Aged  
Loxton - Hospital Complex  
Loxton – Riverview Rest Home Aged Care Facility  
Maitland – Central Yorke Peninsula Hospital  
Meningie - Memorial Hospital  
Millicent - Hospital  
Moonta – Aged Care Facility  
Mt Barker - Soldiers Mem. Hospital  
Mt Gambier - District Health Service  
Mt Pleasant - Hospital  
Murray Bridge - Comm. Health Service  
Murray Bridge – Lerwin Nursing Home  
Naracoorte - Health Service  
North Adelaide – Adelaide to Outback

Orroroo - Hospital  
Penola - Hospital  
Peterborough - Hospital (Main Bldg)  
Pinnaroo - Soldiers Memorial Hospital  
Port Augusta - New Hospital  
Port Broughton - Hospital  
Port Lincoln - Health & Hospital Services  
Port Pirie - Hospital (Staff Dev Centre)  
Quorn - Hospital (Kanyaka Surgery)  
Renmark - District Hospital  
Riverton - Soldiers Memorial Hospital  
Robe - Medical Centre  
Roxby Downs - Health Service  
Strathalbyn – Dist. Soldiers Memorial Hospital & Health Services  
Streaky Bay - Hospital  
Tumby Bay - Hospital  
Victor Harbor - Sth Coast Dist. Hospital  
Victor Harbor – Medical Centre  
Waikerie - Hospital  
Walleroo - Nthn Yorke Peninsula Reg. Hlth  
Whyalla - Hospital & Health Services  
Whyalla – University of South Australia  
Woomera - Community Hospital  
Wudinna - Telecentre  
Yorke Town - Ambulance Stn Bldg

#### TASMANIA

Beaconsfield – Health and Community Service  
Bothwell - Community Health Centre  
Burnie - North West Reg. Hospital  
Campbell Town - District Hospital  
Currie – King Island Hospital  
Cygnet – South East Tasmanian Aboriginal Corporation  
Deloraine – Hospital  
Flinders Island – Day Centre  
Franklin - Huon District Hospital  
George Town - District Hospital  
Hobart – Repatriation Hospital (Tasmania)  
Latrobe - Mersey Community Hospital  
Launceston Hospital – UDRH (Tasmania)  
Nubeena - Tasman Multi Purpose Service  
Oatlands - Midlands Multi Purpose Centre  
Ouse - Community Health Centre  
Queenstown - West Coast District Hospital  
Rosebery - Community Hospital  
Scottsdale - Soldier's Mem. Hospital  
Smithton - Hospital  
St Helens - Hospital  
St Marys - District Hospital  
Swansea - Mary Shaw Nursing Centre

Triabunna - Community Health Centre

## VICTORIA

Alexandra - District Hospital

Apollo Bay - Otway Health & Comm. Services

Ararat - Hospital (Pyrenees House)

Bacchus Marsh - Memorial Hospital

Bairnsdale Regional – Bairnsdale Regional Health Service

Ballan - Soldiers Memorial Hospital

Ballarat - Base Hospital

Barham – Murry Haven Homes Inc

Beechworth - Hospital

Benalla - Hospital

Bendigo - Division of GP Offices

Birchip – East Wimmera Health Service

Boort - District Hospital

Box Hill Hospital (Melbourne)

Bright - Hospital

Camperdown - Hospital

Cann River – Cann Valley Bush Nursing Centre

Casterton - Memorial Hospital

Castlemaine - Mt Alexander Hospital

Charlton - Bush Nursing Hospital

Cobram - Hospital

Cohuna - Hospital

Colac - Hospital

Corryong - Hospital

Cowes - Warley Hospital

Daylesford - Hospital

Dimboola - Base Hospital

Donald – East Wimmera Health Service

Dunolly - Hospital

Echuca - Hospital

Edenhope - Hospital

Euroa - Bush Nursing Hospital

Fitzroy - Aboriginal Community Controlled Health Organisation

Foster - South Gippsland Hospital

Frankston – Hospital (Melbourne)

Geelong - Hospital

Gisborne - Community Health Centre Bldg

Hamilton - Base Hospital

Healesville – District Hospital

Heathcote - Hospital

Heywood – Heywood Rural Health

Horsham - Wimmera Base Hospital

Hopetoun - Doctors Surgery

Inglewood – Hospital

Kerang - Hospital

Kilmore - District Hospital (Wallan)

Korumburra - Medical Centre

Kyabram - Hospital (Admin bldg)

Kyneton - Hospital (Bluestone Bldg)

Lakes Entrance - Community Health Centre

Leongatha - Gippsland Sthn Health Service (Lilydale DGP)

Lilydale – Division of GP

Lorne - Community Hospital

Maffra - Medical Group

Mallacoota - Medical Centre

Manangatang - Hospital

Mansfield - District Hospital

Maryborough - Hospital

Mildura – Base Hospital

Mt Beauty - Tawonga Dist. Gen. Hospital

Mooroopna – Rumbalara Aboriginal Medical Service

Myrtleford - Hospital

Nathalia – District Hospital

Nhill - Dental Clinic

Numurkah – Hospital

Omeo - District Hospital

Orbost - District Hospital

Ouyen - Mallie Track Health & Comm. Serv.

Port Fairy – Hospital

Portland - District Hospital

Rawson – Rawson Community Health Centre

Reservoir – Aberdeen Aged Care

Robinvale - District Hospital

Rochester - District Hospital

Rosebud – Hospital

Rupanyup – Hospital

Rutherglen – Glenview Community Care

Sale – Hospital (Library)

Sea Lake – Hospital

Seymour - District Memorial Hospital

Shepparton - Goulburn Valley Base Hospital

Skipton – Hospital

St Arnaud – Hospital

Stawell - District Hospital

Sunbury – Family Medical Centre

Swan Hill - District Hospital

Swan Hill – Swan Hill Aboriginal Health Service

Tallangatta – Hospital

Terang - Health Service

Timboon - District Hospital

Traralgon - Latrobe Regional Hospital

Walwa - Bush Nursing Hospital

Wangaratta - Private Hospital

Warracknabeal - District Hospital

Warragul – Hospital

Warrnambool - Base Hospital

Warrnambool – Lyndoch Residential and Community

Care  
 Wodonga/Albury – Hospital  
 Wonthaggi – Hospital  
 Wycheproof – Hospital  
 Yarram - District Health Service  
 Yarrawonga – Hospital  
 Yarra Junction – Yarra Valley Aged Care Facility

**WESTERN AUSTRALIA**

Albany – Great Southern Division of General Practice  
 Albany - Regional Hospital  
 Augusta - District Hospital  
 Beacon - Telecentre  
 Beverley - District Hospital  
 Boddington – Hospital  
 Boyup Brook - Telecentre  
 Bridgetown – Hospital  
 Brookton - Kalkarni Residency  
 Broome - Djarindjin Telecentre  
 Broome – Hospital  
 Broome – Kimberley Division of GP  
 Bruce Rock - Hospital  
 Bruce Rock - Telecentre  
 Bunbury - Hospital  
 Busselton - Hospital  
 Carnarvon - Hospital  
 Claremont – WACRRM Head Office  
 Collie – Collie TAFE Centre  
 Corrigin - Hospital  
 Cunderdin - Hospital  
 \*Dalwallinu - Hospital  
 Denmark - District Hospital  
 Derby - Regional Hospital  
 \*Dongara - District High School  
 Dongara - Telecentre  
 Donnybrook - District Hospital  
 Dowerin – Telecentre  
 Esperance – Aged Care Facility  
 Esperance - Health Service  
 Exmouth - District Hospital  
 Fitzroy Crossing - Hospital  
 Geraldton - Regional Hospital  
 Gingin - Medical Centre  
 Gnowangerup - District Hospital  
 Goomalling - District Hospital  
 Halls Creek - Hospital  
 Harvey - Hospital  
 Jurien – District High School

Kalbarri – Kalbarri Primary School  
 Kalgoorlie - Regional Hospital  
 Kambalda - Medical Centre  
 Karratha – Warrambie Health Centre  
 Karratha - District Hospital (Nikol Bay)  
 Katanning - District Hospital  
 Kellerberrin – Regional TAFE  
 Kojonup - District Hospital  
 Kondinin – Kondinin Telecentre  
 Kununurra - District Hospital  
 Lake Grace - Hospital  
 Laverton - Hospital  
 Leinster - Hospital  
 Leonora - Hospital  
 Mandurah – Mandurah Peel TAFE  
 Manjimup - Warren District Hospital  
 Margaret River - District Hospital  
 Merredin - District Hospital  
 Moora - District Hospital  
 \*Mt Barker – Plantagenet District Hospital  
 Mt Magnet - Hospital  
 Narrogin - District Hospital  
 Newman - Health Services  
 Norseman - Hospital  
 Northam - Regional Hospital  
 \*Northampton - Kalbarri Health Service  
 Paraburdoo - Hospital  
 \*Perth - Sir Charles Gairdner Hospital, Nedlands  
 Pingelly - District Hospital  
 Pinjarra – Murray Joblink  
 Port Hedland - Hospital  
 Quairading - Hospital  
 Ravensthorpe - Hospital  
 Southern Cross – Southern Cross Telecentre  
 Tom Price - District Hospital  
 Wagin - District Hospital  
 Wickham - Hospital  
 Wongan Hills - District Hospital  
 Wyndham - Hospital  
 York - District Hospital

**Note:**  
 Some sites are managed by Queensland Health or Westlink:  
 + = Queensland Health  
 \* = Westlink