

My name is James Brittain and I have been trained in the Home Sustainability Assessment Program in December 2009, and am waiting to be advised if I have a contract with DEWHA. I have received my HO number which is HO55429 and I have received an ID card from ABSA. I have contacted DEWHA several times, and have spoken to personnel on several occasions trying to obtain information in relation to my registration with the program and when I will, or will I receive a contact with DEWHA. I have also tried to get confirmation that the signed contact has been received by DEWHA to no avail.

I have been a professional electrician for my entire working career with 28 years experience in the electrical industry and have been deeply involved with a sustainability assessment program for over the last 1 1/2 years. Due to this experience, and a genuine interest in sustainability of homes and business, I believe that this puts me in an ideal position to supply a very comprehensive assessment of an installation and provide this in a professional and correct manner.

During the training in the HSA program I have had to pay a substantial amount of monies for training and insurances, not to mention the loss of wages whilst I was performing this training. Due to the changes in the program I have not received a contact to perform Assessments and this in turn has not given me the opportunity to repay these outlays. The electrical industry is going through a down turn at the moment, and this as well as not knowing whether or not I will receive a contact with DEWHA has strained our family budgets a great deal.

I am eagerly awaiting a decision on my contact and I am still extremely interested in performing these assessments to customers in a professional manner, which I am convinced I can do extremely well and to the Departments satisfaction.

I do believe that the contacts to supply the assessments should be reset, and contacts be offered to personnel that can show and prove that they are capable of supplying a comprehensive service to the program, that would meet the highest standard. If the assessments are done to this highest standard, the program can only be a success and would continue for a good period of time. I do also believe that offering the assessments to small businesses would be beneficial to both the program and to the customer of the assessment, in helping customers get some workable solutions to raising energy and water costs. If extra training needs to be done in this field of supplying assessments to businesses, I would be defiantly be prepared to consider this option.

I would like to thank you for the opportunity to put forward this submission and I am very interested and looking forward to being involved in this program in the future.