

Senate inquiry in the 80% DES-ESS -2012 Tender

Just a few words of concerns about the above regarding providers who will have to retender; I do not see how the government can roll over 3, 4 and 5 stars rating for JSA but not for ESS.

- If 3 stars is a good performance in JSA, then how can it not be even better or at least been given the same consideration; isn't supposed to be a system based on transparency and consistency. DEEWR has always said that 3 stars is good performance.
- Clients with disabilities needs to have a sense of stability, but if providers under 3 stars rating need to retender, then there is no guarantee that clients will be able to continue with the same provider, especially that it can take so much time to develop good rapport, relationships and ongoing support with clients with disabilities. For most clients with disabilities it is such a struggle to find a job and keep a job, they need that stability and continuity in the support and assistance that they are getting.
- There is the relationships between clients, providers and employers that will be disrupted.

Therefore, I strongly believe that 5, 4, and 3 stars providers in ESS, need to be given the same consideration that JSA.