

**HOME AFFAIRS PORTFOLIO
DEPARTMENT OF HOME AFFAIRS**

PARLIAMENTARY INQUIRY WRITTEN QUESTION ON NOTICE

Select Committee on COVID-19

QoN Number: CV19-146

Subject: NCHRAC Report - CALD groups involved in COVID-19 response

Asked by: Kristina Keneally

Question:

The report states that CALD groups and other similar bodies involved in the COVID-19 response in Australia to date have been either ad-hoc or not at all

a) What action has the Department of Home Affairs undertaken to rectify this?

Answer:

Throughout the pandemic, the Department of Home Affairs has undertaken and supported comprehensive engagement with CALD groups, comprising:

- ministerial roundtables;
- meetings of the Australian Multicultural Council;
- significant and ongoing levels of direct engagement with community groups by the Community Liaison Officer network, with 5321 distinct engagements with community groups between March and June 2019;
- a significant upscaling of translation activities to provide simplified factual information about COVID-19 in up to 63 community languages;
- the creation of a dedicated website hosting translations of official COVID-19-related information (with cross links to australia.gov.au and SBS' website "Coronavirus information in your language");
- work with the Department of Health and SBS to amplify accessible key messages about COVID-19 for CALD communities.
- engagement with Federation of Ethnic Communities Councils of Australia

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PARLIAMENTARY INQUIRY WRITTEN QUESTION ON NOTICE

Select Committee on COVID-19

QoN Number: CV19-147

Subject: Engagements with Multicultural Communities

Asked by: Kristina Keneally

Question:

A joint media release with Minister Hunt and Tudge of 2 July 2020 stated 'As part of our commitment to supporting multicultural communities, we have also translated fact sheets and posters into 63 languages and had over 5,200 engagements with different multicultural communities and leaders, including more than 900 in Victoria'

Can the department provide a breakdown of:

- a) How many engagements was Minister Tudge involved in?
- b) How many meeting were COVID-19 translations discussed?
- c) The organisation engaged and their location?
- d) The type of organisations engaged?
- e) CALD community represented?
- f) Time of engagement?
- g) Type of engagement (for example: physical roundtable, virtual roundtables, phone calls, emails)?

Answer:

The Minister has, and continues to, engage with a wide range of multicultural communities and leaders.

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PARLIAMENTARY INQUIRY WRITTEN QUESTION ON NOTICE

Select Committee on COVID-19

QoN Number: CV19-148

Subject: Engagement Plan

Asked by: Kristina Keneally

Question:

Were the engagements part of a structured engagement plan, if so, can the department provide the plan?

Answer:

Throughout the pandemic, the Department of Home Affairs has undertaken and supported comprehensive engagement with CALD groups, comprising:

- ministerial roundtables;
- meetings of the Australian Multicultural Council;
- significant and ongoing levels of direct engagement with community groups by the Community Liaison Officer network, representing a 580 per cent increase on outreach activities compared with the same period in 2019 (March-June 2019);
- a significant upscaling of translation activities to provide simplified factual information about COVID-19 in up to 63 community languages;
- the creation of a dedicated website hosting translations of official COVID-19-related information (with cross links to australia.gov.au and SBS' website "Coronavirus information in your language");
- work with the Department of Health and SBS to amplify accessible key messages about COVID-19 for CALD communities;
- engagements with the Federation of Ethnic Communities Councils of Australia.

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PARLIAMENTARY INQUIRY WRITTEN QUESTION ON NOTICE

Select Committee on COVID-19

QoN Number: CV19-155

Subject: Translated Video

Asked by: Kristina Keneally

Question:

Of the 63 languages on the Department of Home Affairs' website, can the department provide a tabulated list for:

Which languages contain translated Video?

Answer:

Translated video content can be found on the Department of Health website and on the SBS Coronavirus webpage. Links to the Department of Health website are available on the Australia.gov.au website.