



Overview

The Redcliffe Leagues Club was officially incorporated on September 28, 1971. First established as a place for players and spectators to discuss the day's game (the Redcliffe District Rugby League Football Club was established in 1947 and gained entry into the Brisbane Rugby League in 1960) it has grown to be one of Queensland's largest licensed clubs and a true hub of the Redcliffe community.

The Club has 28,000 members and enjoys approximately 65,000 visitations per month. The vast majority of these visits are from people within the Redcliffe community. That is to say, the Club very much relies on the same people visiting multiple times. The salient point here is the Club must trade responsibly within the community to enjoy repeat visitation and survive. If the Club was reckless in its approach to the responsible service of alcohol and gaming, if it did not strive to be a respected corporate citizen of Redcliffe, it would not survive.

Without question, there would be significant tangible and intangible effects on the Redcliffe community should the Club not survive. Whilst it is the Club's intention to not only survive but to thrive, it is worth noting recently proposed gambling reforms, particularly as they pertain to pre-commitment systems and ATM withdrawals, would result in similar significant tangible and intangible effects to the detriment of the community.

Dolphins Community Commitment

Like any community club, proceeds are returned to the community via new and improved facilities; sporting infrastructure; grants and donations. Each year the Redcliffe Leagues Club assists between 80-100 charity organisations, sporting groups or other worthwhile causes.

There are 3 components to the Redcliffe Leagues Club's community commitment:

1. We aim to make all junior sport on the Peninsula, particularly rugby league, affordable for families.
2. We aim to improve the health and well-being of our community, thereby easing the stress on our health system.
3. We aim to trade responsibly and in an environmentally-friendly manner.

Best Practice Responsible Service of Gaming

The Club is committed to achieving best practice responsible service of all gaming products, and notes the following points:

- The Club responsibly operates community gaming as opposed to entrepreneurial gaming
- The Club has one entry point to the venue staffed by long-term, friendly, responsible, trained employees. It is at this point patrons are greeted and satisfy the conditions of entry, which may be showing a membership card or signing in as a visitor or member's guest
- The community gaming room is staffed by long-term, friendly, responsible, trained employees. The Club's best employees.
- All gaming staff are trained in Responsible Service of Alcohol; Responsible Service of Gaming; and Anti Money Laundering & Counter Terrorism Financing
- The Club believes this makes the community gaming room significantly safer than an entrepreneurial gaming room which can have its own entrance off a side-street or car park
- Since 2006 eight persons have self-excluded from the Redcliffe Leagues Club, two of which were not leagues club customers. The Club does not welcome problem gamblers, it is not in anyone's best interests
- The Club is committed to the QLD Code of Practice, which it believes has been instrumental in the decline of problem gamblers amongst the adult population of Queensland as outlined in the QLD Household Gambling Survey
- The Club invested \$6,186 on training gaming staff in the 2008/9 financial year, increasing this to \$15,497 in the 2009/10 financial year

Dolphins experience with pre-commitment cards

A voluntary pre-commitment system was introduced at Redcliffe Leagues Club in May 2010 using the SIMPLAY technology available from Maxgaming. The service was and is promoted to all persons visiting the Club.

SIMPLAY has the capacity for players to set a limit on how much they would like to spend before locking the card. All staff are trained on how the system works and can assist any customer with registering for SIMPLAY very easily.

There are currently 374 registered users. It is the opinion of the Club that pre-commitment cards should remain voluntary as the majority of players can gamble within their means. Further to this and in terms of addressing problem gambling rates which are already in decline, pre-commitment cards are just one tactic that must be used in an array of measures to address problem or at-risk gamblers.

Impact on Revenue

In 2010 community gaming revenue accounted for 63% of the Club's total revenue and with most industry experts predicting a drop in gaming revenue between 30-50% should the proposed regulatory reforms be implemented, this would in turn result in a reduction in revenue of between \$4,793,485 and \$7,989,143 for the Redcliffe Leagues Club.

As mentioned earlier this type of reduction in revenue would have significant tangible and intangible effects on the Redcliffe community. Firstly from an employment point of view, the Club is the second largest employer on the Peninsula with approximately 230 staff. With over 90% of employees living in Redcliffe, this results in over \$6m injected into the local economy in payroll alone. The Club estimates up to half of its employees would be made redundant with a 50% drop in gaming revenue. With the regulatory reforms impacted on the vast majority of clubs and hotels, the threat of long-term unemployment is very real. The effect of long-term unemployment can be catastrophic on a community, particularly in regards to mental health.

The drop in revenue would almost certainly result in the cancellation of over 80% of the Club's free entertainment offering. At present the Club offers 11 free shows a week and invests approximately \$500,000 on entertainment. The cancellation of over 80% of the shows would have a direct impact on the livelihood of hundreds of entertainers. Equally as serious would be the impact on the elderly community in Redcliffe, who patronise the shows to enjoy social benefits and for light exercise when dancing. Without this popular activity it is almost certain further strain would be placed on the health system.

From the Dolphins own point of view, junior rugby league without sufficient subsidies would become out of reach for many families. In pre-poker machine Queensland the Dolphins had 200 kids playing rugby league, nowadays there are 800 kids registered, making us the largest junior club in Queensland. If the cost to working families for their children to play rugby league increased significantly, which would be the case, the Club has serious concerns about the 600 kids who may not be able to go on playing. Two obvious side-effects would be childhood obesity and juvenile delinquency.

Valid arguments could be made about the negative impact an over-regulated and less profitable Redcliffe Leagues Club would have for every beneficiary of the Club. Some of the larger beneficiaries include:

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| ▪ Peninsula Power Soccer Club | \$13,750pa |
| ▪ Redcliffe Leagues Netball Association | \$11,000pa |
| ▪ Redcliffe Leagues Padres Baseball Club | \$11,000pa |
| ▪ Redcliffe Leagues Softball Club | \$11,000pa |
| ▪ Redcliffe Hospital Foundation | \$100,000 over 4yrs |
| ▪ Redcliffe Volunteer Coast Guard | \$11,000pa |
| ▪ Redcliffe Little Athletics | \$6,000pa |

▪ Peninsula Disabled Riding School	\$12,257 (since 2006)
▪ Redcliffe PCYC	\$11,000
▪ State Emergency Service	\$5,000
▪ Redcliffe Tennis Association	\$5,000pa
▪ Redcliffe District Touch Assoc	\$2,200pa
▪ Redcliffe Leagues Hockey Club	\$10,000pa
▪ Redcliffe Leagues Lawnton Swimming Club	\$10,000pa
▪ Redcliffe City Junior Cricket Club	\$2,000pa
▪ Deception Bay JRLFC	\$5,000pa
▪ Burpengary JRLFC	\$5,000pa
▪ Narangba JRLFC	\$5,000pa
▪ Dayboro JRLFC	\$5,000pa
▪ Caboolture JRLFC	\$2,000pa
▪ Bribie Is JRLFC	\$2,000pa
▪ Brighton JRLFC	\$5,000pa

Please refer to Appendix 1 for information pertaining to the potential impact local organisations may suffer, from their perspective, should the Redcliffe Leagues Club not be in a position to support them.

Dolphins Health Precinct

The creation of the \$12m Dolphins Health Precinct serves two main goals of the Dolphins organisation: Firstly and in line with the community commitment, it aims to improve the health and well-being of the community and ease the stress on the health system. Secondly the project also protects the Redcliffe District Rugby League Football Club by diversifying its income and decreasing the reliance on community gaming. As landlords, the RDRLFC will receive a steady rental income.

The facility itself is a magnificent community asset and the Club has worked with the former Redcliffe City Council, Moreton Bay Regional Council and State Government to support the construction of the project.

The first stage Dolphins Aquatic Centre has been operating for over two years and has won two national awards of excellence. Made up of two indoor heated pools it specialises in hydrotherapy and rehabilitation programs for the elderly, injured or disabled. It also operates a 700-strong learn to swim program teaching kids water safety. There are also approximately 500 regular users of the aqua aerobics programs.

Despite its efficiency, the Redcliffe Leagues Club has invested approximately \$35,000 each month to cover losses arising from the operation of the Dolphins Aquatic Centre as it considers the facility a vital community service. Naturally this contribution would not be possible without community gaming. Furthermore and despite funding from Local and

State Government, the entire Dolphins Health Precinct would not have proceeded without community gaming.

Conclusion

Since the inception of the Redcliffe District Rugby League Football Club through to the opening of the Redcliffe Leagues Club, the introduction of gaming machines, right up until today, the Dolphins have strived to bind the local community together through sport, not tear it apart.

This can be evidenced in the fact that there are roughly the same amount of members as there are residents of legal age on the Peninsula. We are as respected as we are responsible. The same applies to the industry as a whole in Queensland.

Finally and to officially state our stance, the Redcliffe Dolphins are opposed to the proposed regulations currently being discussed in the Federal political arena.

Appendix 1

The following are letters provided by some of the Club's business partners or beneficiaries indicating the potential impact to their organisations should their funding be withdrawn.



To Whom It May Concern:

Letter of support for the Redcliffe Dolphins Leagues Club

The Redcliffe Dolphins Leagues Club is the biggest single supporter of the Redcliffe Hospital Foundation currently contributing \$24,000 per annum, which represents more than 30% of our total donation income. This money is absolutely vital to the Foundation's ongoing mission of assisting health workers and hospital patients, and supporting better health care and health prevention initiatives across the broader community.

Until now the Leagues Club donation has been used to support our education, training and research grant program which assists health care professionals to further their education, research new treatments and/ or acquire new skills.

Since 2007 the donated funds have also been used to support our school based traineeship scheme (SBT) after both state and federal government funding was withdrawn.

The SBT scheme pays for students from local high schools to work and train within our hospitals, training in their chosen field of health administration, dental health, operational, allied health or nursing assistant.

The 2 year course is available to grade 11 students and has so far produced 84 graduates, of these 79 are currently employed in the district and five are pursuing further studies. Currently 15 trainees are completing second year training and another 15 new students will be enrolled in 2011.

From April this year the funds donated by the Redcliffe Dolphins Leagues Club will be specifically assigned to facilitate an Outreach Health Service, visiting both Aged Care and Aboriginal and Torres Strait Islander patients, to be coordinated from our new Moreton Bay Integrated Health Care Centre.

Redcliffe and its surrounds have been identified as an area of great need for such "home visit" type services.

Partnering with community in the Moreton Bay Region

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Locked Mail Bag 1
Redcliffe Qld 4020

Phone
(07) 3883 7105
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(07) 3883 7967

Email
info@rhfoundation.com.au
Web
www.rhfoundation.com.au

If, for any reason, the Redcliffe Dolphins Leagues Club had to reduce or discontinue its financial support of the Redcliffe Hospital Foundation the impact would be severe, and seriously curtail the scope and reach of our services.

The Redcliffe Dolphins Leagues Club is also a major financial contributor to many other non-profit, benevolent and sporting organisations in the region all of which, like the Redcliffe Hospital Foundation, rely heavily on such support.

Yours faithfully

Stephen Hart
CEO



PENINSULA & DISTRICT FOOTBALL & SPORTING CLUB Inc.

AJ Kelly Field George Street Kippa Ring *Ph/Fax 3284 3600*

Dalton Park Maine Road Clontarf Ph 3283 4120

Postal Address PO Box 475 Redcliffe Q 4020

www.peninsulapower.com.au

14th January 2011

The Redcliffe Leagues Club
Cnr Ashmole Rd and Boardman Rd
Redcliffe QLD 4020

Re: Annual donation/sponsorship of Peninsula Power

On behalf of our club I am writing to express our committee's serious concerns over the financial support that the Redcliffe Leagues provides to our non profit community sporting club on an annual basis.

It has been brought to our attention that the federal government regulations are being reviewed regarding gaming machines and ATMs for clubs and the impact that may or may not have on this financial support.

As you are aware the financial support that we receive from the Redcliffe Leagues Club allows our club to provide affordable sporting activities for our 500 community members. These funds provide the sporting equipment purchased every year for the children to play football on a weekly basis.

Without this valuable funding parents of the children participating in these football activities will bear the significant cost on an annual basis and fees will increase dramatically if the Redcliffe Leagues financial support is withdrawn.

Both our club and the Redcliffe Leagues play a vital role in the community as we encourage and promote children to play sport with many volunteers undertaking these tasks every year. The funding that the Redcliffe Leagues provides is put back into that community by assisting these children to have the equipment to play sport.

Could please keep our committee informed as to any further developments in this situation.

Regards
Craig Feuerriegel
PRESIDENT



www.onstage.com.au
ph 07 3367 8555 fax 07 3367 8588
PO Box 969 Paddington QLD 4064

17th January 2011

To Whom It May Concern:

My name is Gregg Deakin and I am a Director of Onstage Entertainment, a successful business that specialises in placing entertainment acts for community clubs and venue's in Queensland.

Onstage Entertainment directly employs five staff and finds regular work for over 200 contracted entertainers who collectively perform approximately 1500 performances each year. The Redcliffe Leagues Club, who I have worked with for over 15 years, has recently informed me proposed regulations of gaming machines and ATMs that will likely result in an 80% reduction in entertainment bookings.

Onstage Entertainment works with six venues and if a similar reduction in bookings were to take place at each of these venues it would have a devastating impact on our business and the livelihoods of the many entertainers we represent.

Onstage Entertainment is just one of many agencies supplying entertainment to the hospitality industry. The overall impact to the entertainment industry would be enormous.

At the end of the day I remain in business because of the power of music. Unemployment and economical factors aside, taking away the enjoyment of music from people would be an absolute shame, which we are advised would be the result should proposed regulations be implemented.

Kind regards,

ONSTAGE ENTERTAINMENT

GREGG DEAKIN
DIRECTOR



AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION

Incorporated in ACT.
ABN 32 696 093 087

1 Thurecht Parade, Scarborough QLD 4020
Phone 07 3203 5522 | Fax 07 3880 0592

The Manager
Redcliffe Leagues Club
Cnr. Klingner & Ashmole Roads
REDCLIFFE 4020

18th January 2011

Dear Sir

As per your request, we have pleasure in supplying our letter of support and appreciation of your Club's sponsorship of our Flotilla, in its search and rescue operations.

Our Members, who are all Volunteers, raise funds by way of raffles, sausage sizzles etc. These funds are in no way sufficient to keep our Boats on the water, in a condition necessary to guarantee the safety of all, and the ability to carry out tasks such as Rescues, Searches and Medical Evacuations.

It is only the ongoing support of Redcliffe Leagues Club and other Organisations, that allows us to continue our operations.

Thank you kindly.

Yours sincerely
Coast Guard Redcliffe

Don Boscoe
Purser



The AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION
is a voluntary organisation to promote safety in the operation of small craft.
It guards the coast in the most effective way - initially by
EDUCATION - EXAMPLE - EXAMINATION and finally by SEARCH and RESCUE.



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