Services Australia

Pandemic Leave Disaster Payment data and COVID-19 Payment report

This document amends Document 107.

Services Australia has provided the following explanation for the amendments to the document:

- Abridged claims are now included in the claims granted figures.
- The unique customer figures now count customers once per region in which they claim. This aligns to other external reporting such as the COVID-19 Vaccine Rollout Update, published by the Department of Health.
- The National total of unique customers included additional claim types other than COVID Disaster Payment and ISP200 Payment. This has now been corrected.

Senate Select Committee on COVID-19

Fortnightly Report on Pandemic Leave Disaster Payment for Victoria and COVID-19 Disaster Payment

Report as at midnight 21 October 2021



Pandemic Leave Disaster Payment for Victoria

The data provided below is the weekly total between the dates indicated. Data includes claims by Australian Residents and non-Australian residents.

Week	Unique Customers	Claims Received	Claims Granted	Dollars Paid
Week 1 to Week 45 (5 August 2020 to 10 June 2021)	13,288	16,305	14,159	\$21,250,500
Week 46 to Week 55 (11 June to 21 October 2021)	45,770	51,490	48,645	\$72,984,500
Cumulative total as at 21 October 2021	59,058	67,795	62,804	\$94,235,000

COVID-19 Disaster Payment

The data provided below is the total between the dates indicated. Data is provided from date of activation for each specific event to report end date.

Due to the number of concurrent periods and relevant areas for events listed below, only cumulative data has been provided.

State	Unique Customers	Claims Received	Claims Granted	Dollars Paid
Victoria (8 June 2021)	785,200	1,611,497	1,542,106	\$3,781,999,700
New South Wales (3 August 2021)	1,171,388	2,860,742	2,692,257	\$7,412,304,070
Queensland (7 August 2021)	225,024	233,989	227,286	\$263,438,401
South Australia (28 July 2021)	86,287	87,888	86,287	\$48,272,150
Australian Capital Territory (20 August 2021)	69,808	129,911	124,408	\$324,199,950
Northern Territory (26 August 2021)	6,155	6,397	6,155	\$3,836,450
Cumulative total as at 21 October 2021 *	2,343,862	4,930,424	4,678,499	\$11,834,050,721

^{*}The Cumulative total for COVID-19 Disaster Payment includes dollars paid to customers receiving auto recurrent payments. Data includes ISP200 Payments.

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