

Senate Community Affairs Legislation Committee
Public Hearing – 6 August 2024
NDIS Amendment (Getting the NDIS Back on Track No.1) Bill 2024
ANSWER TO QUESTION ON NOTICE
National Disability Insurance Agency

Topic: NDIA Staff Training

Question reference number: NDIA IQ24-000053

Question asked by: Anne Urquhart

Type of Question: Spoken. Hansard Pages: 17-18

Date set by the Committee for the return of answer: 7 August 2024

Question:

Senator URQUHART: Absolutely. I want to ask one very quick one, and I'm happy for you to take it on notice. I know any change that occurs—hopefully, we'll get this bill through very quickly so those changes can be able acted upon—will obviously take training within the NDIS workforce. I'm happy for you to take on notice the areas that you'll touch on in terms of how that training will be delivered, what the timeframe is et cetera.

Ms Falkingham: I'm very happy to do that. Obviously, we're having those conversation with our colleagues at the CPSU as well. We want to make sure we deliver a really rounded program for our staff, who are as excited as I am.

Answer:

While the proposed legislation is still being considered by the Parliament, the National Disability Insurance Agency has developed an implementation plan that ensures frontline staff are supported by any legislation change.

The Agency will be delivering training to frontline staff through a structured and tailored program on all aspects of the proposed legislation changes and provided with ongoing guidance and support.

There will also be a change and communication plan to support the implementation of the legislation. This will include a range of external and internal communications to provide staff, participants, providers and stakeholders information regarding the changes.

The Agency undertook formal consultation and engagement with frontline staff including the Community and Public Sector Union in preparation of developing the implementation plan.